

Security Operations Centre



The Security Operations Centre represents a leap forward in the way we help businesses manage cyber-security. Situated in the Sydney and Melbourne CBDs, two sites have been purpose-built to provide the visibility, intelligence and tools you need to manage risk in an evolving threat environment. It's the foundation on which we provide Managed Security Service for our customers.



Central to the infrastructure is an open source Managed Security Service platform (OpenMSS) which combines event data, analytics and discovery tools. The platform is supported by experts across multiple domains who assess vulnerabilities, confirm priorities and drive focused response.

Automation and ongoing process optimisation constantly streamline our activities, while open source enables us to draw on global innovation at will. Together, these capabilities provide a more agile technology platform that can help address risk faster.

The Security Operations Centre is underpinned by four key principles:

Insight

The OpenMSS platform examines data 24/7 from a wide range of sources from your network and end-points. Analytics enables this information to be correlated with the latest local and global threat intelligence in the context of your business environment. With a choice of powerful discovery tools, you're able to gain a wider and deeper understanding of risk.

Transparency

The security services you subscribe to are completely transparent. In effect, you see what we see. With full visibility of security data, you can gain a more accurate view of your organisation's current risk status. At the same time, prioritised alert information helps you make targeted threat mitigation plans, and see the effectiveness of your actions.

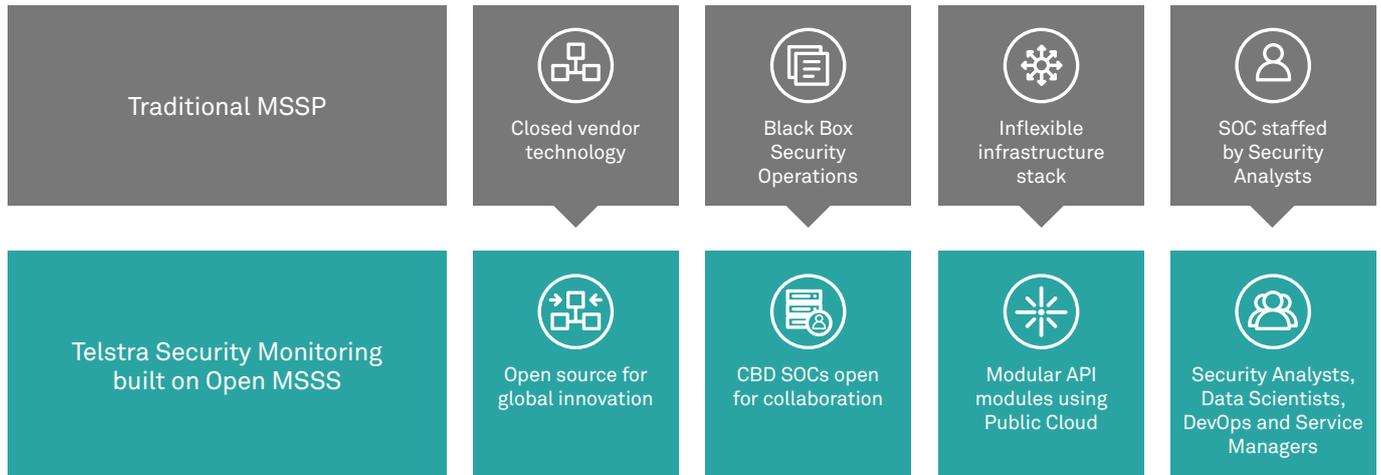
Accessibility

Open source provides high-end security and incident event management and often without the high cost of proprietary technologies as knowledge and innovation is made accessible. Enterprise-grade protection becomes more available and affordable whatever the size of your business. You are also welcome to visit the centres and work with our experts to fine-tune their security.

Collaboration for faster innovation

A team of skilled security analysts, business analysts and data scientists work with operations people as a single team. Our multi-disciplinary approach promotes better identification and understanding of threats. Since development teams work hand in glove with operations, we can develop, deploy and validate solutions in one integrated process. Reduced lag between development and deployment means we're more able to counter threats as they arise.

Telstra's unique way of delivering better security



Features and benefits

Security facilities

Features	Benefits
<ul style="list-style-type: none"> • Dual sites in Sydney and Melbourne • Central CBD location • Dedicated customer working areas 	<ul style="list-style-type: none"> • Mirrored locations work in parallel for business continuity • Easily accessible for you to visit • Work directly with our teams to fine-tune security

OpenMSS platform

Features	Benefits
Open source platform	<ul style="list-style-type: none"> • Access to global expertise and innovation for deeper insight into risk and effective remediation measures • Greater ability to respond as threats occur since we are not reliant on one technology or vendor updates. • Can often provide high-end security services at a lower expense than many proprietary technologies
End-to-end monitoring	<ul style="list-style-type: none"> • Combines data from both on-premises and cloud based end-points for a wider perspective on risk
Cloud-based analytics	<ul style="list-style-type: none"> • Correlates event data with the latest threat intelligence to determine risk in the context of your business environment.
Choice of discovery tools	<ul style="list-style-type: none"> • Use only the tools relevant to your business for cost flexibility
Customer portal	<ul style="list-style-type: none"> • Log in to have full visibility of your risk profile, tools and remediation options
Process optimisation	<ul style="list-style-type: none"> • Processes are constantly fine-tuned for rapid response
Machine learning	<ul style="list-style-type: none"> • Insightful alerts generated from the platform
Data storage in the local cloud	<ul style="list-style-type: none"> • Security logs are kept onshore for data sovereignty. The cloud also offers you more cost-effective storage
Support	<ul style="list-style-type: none"> • Service desk and direct access to security operation staff

Why Telstra for Managed Security Services?

Insight and experience: We've been helping businesses manage risk and protect data for decades, while protecting our own network for even longer. So we understand the security issues you face. When it comes to cyber-security, we are constantly keeping ourselves up to date with the latest solutions, including developing new technologies and techniques to give you better insight into your data, allowing you to make informed decisions about how to manage your risk.

Exceptional people: You can rely on one of the largest and most qualified groups of security professionals in Australia to protect your business. Owing to our size and scope of operations, we attract the best and brightest in the field. We have Data Scientists, Dev Ops, Business and Security Analysts working together to power our platform and provide insights into what is happening in your environment.

Local and global intelligence: We work closely with leading security vendors, the Australian Government, and the worldwide security community to provide the latest intelligence on the local and global threat landscape.

We know what works because we do it every day

Exceptional people you can depend on

Local and global intelligence for a bigger picture

We focus on our customers, not just the technology

Constant innovation to manage evolving risk

All onshore resources and security products built it,
run it and own it end to end

About Telstra

We provide network services and solutions to more than 200 of the world's top 500 companies. They rely on us to do business across 240 countries and territories and to enable greater productivity, efficiency and growth.

Our solutions offer the best of all worlds – skilled people and a rich portfolio of services delivered on our world-class Telstra Next IP® network and mobile network. To help ensure reliable performance, they're monitored and maintained from our dedicated centres using advanced management and operational systems. And they're backed by Telstra Enterprise-grade Customer Service® and one of Australia's largest and most qualified field and technical workforce.

If located elsewhere globally

🏠 contact your Telstra account representative

☎ Asia: +852 2827 0066
Americas: +1 877 835 7872
EMEA: +44 20 7965 0000
Australia: +61 2 8202 5134

✉ tg_sales@team.telstra.com

🌐 telstraglobal.com

If based in Australia

🏠 contact your Telstra account executive

☎ 1300 835 787

🌐 telstra.com/enterprisesecurity

