



WORKING WITH YOU TO OPTIMISE NETWORK OPERATIONS

Network Consulting Services provides a wide range of expertise to develop strategies and architectures that help improve your network operations.



SUMMARY

With Network Consulting Services, our consultants will assist you to identify and deploy innovative capabilities as well as integrate them seamlessly with your networks and ours with minimal risk. They can also streamline your network technology environment so it delivers better performance and user experience, all while reducing costs. They'll manage change, ensure security and regulatory compliance is built in, and help you gain ongoing improvement of network operations. In addition, our Program and Project Management team will project manage solutions so they're deployed and tested within agreed cost and time constraints and aligned with industry standards.

As part of our Professional Services, Network Consulting provides a wide range of expertise, from a single network consultant to a diverse cross-functional team, to develop strategies and architectures that help improve your network operations. Our Consultants use a holistic approach that spans not just your technology, but also your people and processes, so strategies and solutions align with your business goals.

As a further advantage, we have invested in our own superior networks – the Telstra Next IP® network and Next G® network – Australia's largest integrated national IP platform. We offer the insights gained from designing, building and managing these networks, as well as many of Australia's largest, most complex and mission-critical environments across a wide range of industries. We combine these capabilities with accredited experts, scalable infrastructure, best practice methodologies and partnerships with leading technology providers. This combination of factors sets our consulting services apart, and enables us to maximise your network and business performance as well as your return on investment.

BENEFITS

Network Consulting Services can help you:

- gain continuous improvement of your ICT network strategy, design, architecture and operations to enhance productivity and collaboration
- simplify and optimise network infrastructure to reduce costs and increase return on investment
- gain a seamless, low-risk transition from legacy networks when acquiring new networks and on-premise equipment
- ensure compliance with security and regulatory requirements
- take advantage of our network specialists and leading partners to deliver sustained innovation.

FEATURES

Our consultants have decades of experience with a broad range of business and technology backgrounds, and offer expertise specific to network consulting such as:

- Branch Office IT Consolidation
- Business Continuity Solutions
- IPv6 Transition Services
- Microsoft® Solutions
- National Broadband Network (NBN) Consulting
- Managed Data Network solutions, such as Managed Wireless LAN and WAN Optimisation
- Network Application Assessment
- Network Performance Tools and Training services
- VoIP Assessments.

Our services include:

Optimisation Consulting

This service evaluates the ability of your network to support the deployment of infrastructure to meet current and future needs. We evaluate the health of your existing environment or your readiness for new solutions, and provide reports that include deployment risks, network readiness, migration plan and cost estimates.

Technology Strategy Consulting

Technology, strategy and planning develops comprehensive network strategies integrated with your overall business plan to drive your business forward in the most efficient and cost-effective way. We can review your existing ICT approach, develop a custom strategy for an entire organisation or business unit, or develop a response to address a specific issue.

Architecture Consulting

Our team of solution architects and designers can help you integrate new technologies and simplify the architecture of large, complex multi-site environments. We can review or validate an existing or proposed architecture, develop a new strategy for your organisation or business unit, or analyse and compare various architectural solutions for a new business need.

Integration Consulting

Integration Consulting will determine the value of integrating legacy assets with new technologies, prioritise key components to integrate, highlight issues and demonstrate the best approach to minimise risk.

We help you gain maximum performance from a new integration, or we can assess a recent integration to see if additional benefits could be achieved.

Technology Detailed Design

This provides low-level conceptual design documentation outlining technical solutions, alternatives and an estimate for each of the options proposed. Once you have selected your preferred options, we will provide detailed design documentation outlining solution implementation. Engagements can be as short as a few days or part of multi-month projects.

Project Deployment

Our Program and Project Management team offer end-to-end project delivery in line with industry-standard methodologies to support the successful implementation and integration of solutions in your environment. We may combine different delivery approaches across multiple projects to achieve your desired business objectives, and work to deliver projects on time, on budget and within scope.

WHY TELSTRA FOR NETWORK CONSULTING?

We have a proven record of delivering consultancy solutions across a diverse range of businesses across multiple industries. Our consultants possess a wide array of internationally recognised methodologies, industry certifications and tertiary qualifications. They hold an impressive list of expert certifications and accreditations across Cisco, Microsoft and VMware, to name a few.

We deliver consultancy services through our Service Management Framework, which is aligned to industry standards including Information Technology Infrastructure Library (ITIL), ISO 2000, and Prince2 and PMBoK project management.

COMPLEMENTARY SERVICES

We offer additional services that complement the solution and add extra capability and value. These include:

- Cloud Consulting
- Contact Centre Consulting
- Microsoft Consulting
- Security Consulting
- Unified Communications Consulting.

Furthermore, our network solutions are complemented by tailored Service Level Agreements to suit even the most complex enterprise or government requirements. And to provide the best possible user experience, we optimise performance using inbuilt Quality of Service.

ABOUT TELSTRA

We provide network services and solutions to more than 200 of the world's top 500 companies. They rely on us to do business across 240 countries and territories and to enable greater productivity, efficiency and growth.

Our solutions offer the best of all worlds – skilled people and a rich portfolio of services delivered on our world-class Telstra Next IP® network and Next G® network. To ensure reliable performance, they're monitored and maintained from our dedicated centres using advanced management and operational systems. And they're backed by Telstra Enterprise-grade Customer Service® and one of Australia's largest and most qualified field and technical workforce.

NBN is a trademark of NBN Co Limited and used under licence.

™ and ® are trade mark and registered trade mark of Telstra Corporation Limited, ABN 33 051 775 556.

DS035 APR13

