



IT'S HOW
WE CONNECT



WORKPLACE DESIGN AND RESOURCING SERVICE

Are you planning an office relocation or refurbishment, looking to increase the collaboration and productivity of your staff, or moving to an Activity Based Working model? It's essential to have all the technology integrated seamlessly into the workplace so that your users can focus on the experience rather than the technology. This service is designed to translate your business requirements into a fully costed integrated technology workplace design.

How we can help

Our Workplace Design and Resourcing Service is based on the latest research in building flexible work environments to meet the unique requirements of each organisation. The successful integration of technology, space and people are the key drivers to success, and this service provides a balanced and experienced expert to guide you every step of the way.

Telstra will provide a design template customised to your particular organisational requirements that encompasses standard workplace environments such as meeting rooms, seminar rooms, huddle spaces, training rooms, open work environments all the way through to boardrooms.

Key benefits

- Repeatable, consistent vendor agnostic designs across your workplace
- Predictable cost model for your organisation to plan relocations or refurbishments
- Measurement, analytics and reporting for business intelligence around usage and adoption of workplaces
- Experience consultancy and design through to delivery and management of the entire solution

Engagement process

DISCOVER	ASSESS	ANALYSE	RECOMMEND
What you do	What we do	What you get	
<p>We'll ask you to provide:</p> <ul style="list-style-type: none"> • a senior manager or executive to articulate the workplace vision for your organisation • access to personnel, including external parties such as architects, designers and electrical design teams, who can provide information and participate in scheduled information gathering sessions, discovery sessions, meetings and conference calls • access to the site • floor plans, network or electrical plans needed by our consultants. 	<ul style="list-style-type: none"> • Discovery Sessions These are conducted with your key stakeholders to explore your business strategies, and areas in need of attention. • Reverse Brief Covers current behaviours, motivations, processes, systems and needs. • Executive Workshop This addresses the business themes and challenges identified in the Reverse Brief. • Design presentation At completion, we'll present you with a comprehensive set of design documents including: <ul style="list-style-type: none"> - user interfaces - schematics - AV architectural layout - power and data requirements - high level cost plan and project schedules. 	<ul style="list-style-type: none"> • The experience gained by our consultants across our broad customer base and internal adoption of Future Ways of Working drives continual innovation and adoption of best of breed designs across both the physical and technology aspects of a workplace design. • When combined with the appropriate system management and reporting tools, you gain visibility into your enterprise usage of the new workspaces investment to align with your expected business outcomes such as ROI, employee engagement, productivity and ease of use. 	

Collaboration services and more

We focus on measurable outcomes and business process enhancements, and can offer you the most complete range of end-to-end lifecycle User Collaboration services, including:

- **Design and Resourcing**
- **Assessment**
- **Strategy and Planning**
- **Deployment & Integration**

This industry-leading range is just part of a much bigger picture. We can also help you across a broad portfolio of consulting services, covering multiple aligned domains. These include Cloud, Networks, Security and many others. Our team will take into consideration your business strategy, and your wider technology environment. Telstra offers you the best of all worlds – highly skilled people, Contact Centres and a rich portfolio of services, delivered on our world-class mobile and fixed networks.

Telstra delivers end-to-end value

As a leading service provider, we're ideally positioned to meet your end-to-end ICT requirements – through access to skilled professionals, cutting-edge capabilities and proven methodologies. No wonder we provide our cross-domain experience and ICT solutions to 200 of the top 500 global companies

Experience	Specialised	Best practice	End-to-end
<p>Consulting Services We have over 900 people, Australia-wide.</p> <p>Our consultants are qualified with all major certifications and accreditations.</p> <ul style="list-style-type: none"> • You get the very best help in understanding, managing and reducing business risk. 	<p>Professional Services We design and deploy solutions across multiple technologies.</p> <p>We give you optimal outcomes to support your strategic business.</p> <ul style="list-style-type: none"> • Expert guidance and technical design to ensure fit for purpose solutions are built to meet the business need. 	<p>Project Services All work is aligned with major quality and performance standards.</p> <p>We'll ensure you get ICT project planning using best practice methodologies, governance and processes.</p> <ul style="list-style-type: none"> • Your projects are delivered on time, and on budget. 	<p>Integration and Managed Services You'll get peace of mind from start to finish.</p> <p>We make sure that both simple and complex services will be truly integrated from end-to-end.</p> <ul style="list-style-type: none"> • You get the best chance of achieving true business transformation.

For more information on our Global Services visit telstra.com.au/business-enterprise/solutions/consulting-services

 [contact your Telstra account executive](#)

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