

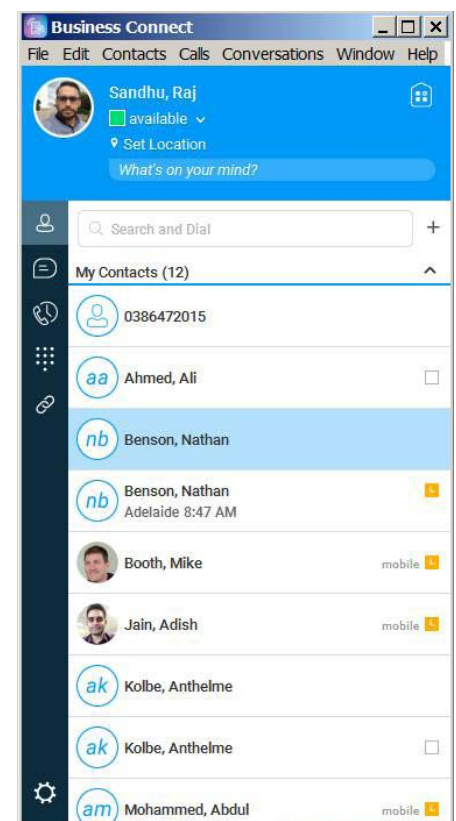


Cloud collaboration – Telstra Business Connect

Telstra Business Connect is a unified communications application designed to streamline the way you communicate. It enables your people to work and collaborate more effectively whether they're at their desk or on the move.

Telstra Business Connect works on devices such as iPhones and iPads, Android phones and tablets, as well as Windows and Mac desktop platforms. Whichever of these devices you use, you can access TIPT's rich collaboration functions and control them easily with the Telstra Business Connect Application. It's like having the power of your TIPT desk phone in the palm of your hand.

The Telstra Business Connect application is also easy to set up. Users simply download the application and install it on to the devices of their choice. Plus, it's available at no additional cost if you subscribe to TIPT Standard or Executive feature packs.



*Desktop sharing is available for PC and MAC only

Telstra Business Connect is packed full of advanced features

Features	Benefits
<ul style="list-style-type: none"> The Telstra Business Connect client uses the primary number as your TIPT number. Incoming calls to your TIPT number will go to all of your Telstra Business Connect clients (mobile, tablet or desktop client). 	<ul style="list-style-type: none"> Allows you to answer voice or video calls on a supported device that suits at the time.
<ul style="list-style-type: none"> Outgoing calls can be initiated from the Telstra Business Connect client and will show the TIPT caller ID. 	<ul style="list-style-type: none"> You're no longer tied down to making voice or video calls from your desk. The person you are calling, will see your TIPT caller ID regardless of which device you initiated the call from.
<ul style="list-style-type: none"> Access a range of TIPT features from the Telstra Business Connect client including: <ul style="list-style-type: none"> Do Not Disturb Hide Number Remote Office TIPT Anywhere Call Forwarding Simultaneous Ring Personal 	<ul style="list-style-type: none"> Use the same features of your TIPT service on other supported devices for seamless communication wherever you are connected. Simple, centralised control lets you update settings from any supported device.
<ul style="list-style-type: none"> While on a call, Telstra Business Connect allows you to: <ul style="list-style-type: none"> Hold Calls Call Transfer Conference Call Pull Call Park 	<ul style="list-style-type: none"> You can control the call using your Telstra Business Connect Client (e.g. On Hold or Call Transfer).
<ul style="list-style-type: none"> Call History can be viewed from the Telstra Business Connect client, including calls made, received or missed. 	<ul style="list-style-type: none"> Call History is synchronised across devices so you have a complete and accurate view of calls.
<ul style="list-style-type: none"> Presence capability: <ul style="list-style-type: none"> Activity status Call status Outlook calendar status 	<ul style="list-style-type: none"> See the availability status of your colleagues via Telstra Business Connect. Ability to use Click-to-Call to save time.
<ul style="list-style-type: none"> Instant messaging capability: <ul style="list-style-type: none"> One-to-one Chat Group Chat Escalate Chat to Call 	<ul style="list-style-type: none"> Ability to send your colleagues an instant message for those urgent requests.
<ul style="list-style-type: none"> Access to the enterprise directory. 	<ul style="list-style-type: none"> View a full range of contacts, not just those on your mobile contact list.
<ul style="list-style-type: none"> Connect to the TIPT Video Meeting Room service. 	<ul style="list-style-type: none"> Have multi-party video conference calls on any compatible device.
<ul style="list-style-type: none"> Desktop and Content Sharing with the Standard and Executive Packs.* 	<ul style="list-style-type: none"> Collaborate more effectively by working together on documents in real-time.
<ul style="list-style-type: none"> My Room function: <ul style="list-style-type: none"> Integrate chat, video and content share in one virtual room*. 	<ul style="list-style-type: none"> Ability to collaborate with your colleagues easily and instantly without the hassle of conference ID and pin numbers.
<ul style="list-style-type: none"> Supports the same HD voice codec as your TIPT handset. 	<ul style="list-style-type: none"> Enjoy a superior voice calling experience.

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Specifications

- The Telstra Business Connect mobile and desktop clients will require a user device type to be assigned for each client.
- Telstra Business Connect is currently supported on PC and Mac desktops, and iOS and Android mobile and tablet devices.
- Calls made through the Telstra Business Connect client will utilise data from your data plan.
- The bandwidth of a voice call is approximately 100kbps and a video call is approximately 500kbps.
- For Telstra Business Connect to make and receive calls, you now have the choice to connect via your corporate VPN or the public internet. To connect via the public internet (e.g. broadband, Wi-Fi):
 - for mobile and tablet devices, the default connection setting is via the internet
 - for desktop clients, the default is via your corporate network VPN. To change this to the internet, log on to the UC-One Portal and change the setting to 'Internet'.
- to apply desktop Lync integration for your desktop client, tick the 'Enable Lync Integration' check box.
- To connect via your corporate VPN:
 - for mobile and tablet devices, log on to the UC-One Portal to change your default setting from 'Internet' to 'Corporate Network VPN'
 - for desktop clients, the default connection is via your corporate network VPN
 - to apply desktop Lync integration for your desktop client, tick the 'Enable Lync Integration' check box.
- An internet connection is required for Telstra Business Connect to register and to access call history, Enterprise Directory, Instant Message, presence and desktop share.
- For relevant URLs, links and the latest versions of Telstra Business Connect together with further detailed information, visit the TIPT Online Resource Centre telstra.com/tiptresources

About Telstra

We provide network services and solutions to more than 200 of the world's top 500 companies. They rely on us to do business across 240 countries and territories and to enable greater productivity, efficiency and growth.

Our solutions offer the best of all worlds – skilled people and a rich portfolio of services delivered on our world-class Telstra Next IP® network and the Telstra Mobile Network. To ensure reliable performance, they're monitored and maintained from our dedicated centres using advanced management and operational systems. And they're backed by Telstra Enterprise-grade Customer Service® and one of Australia's largest and most qualified field and technical workforce.

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