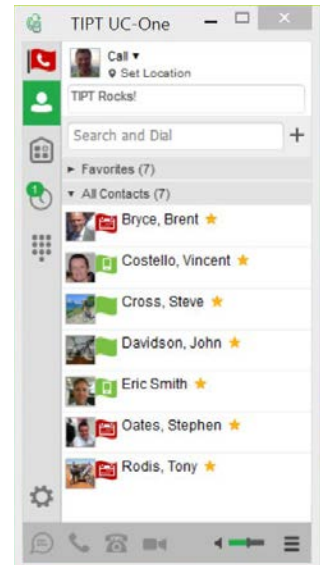


CLOUD COLLABORATION – TIPT UC-ONE

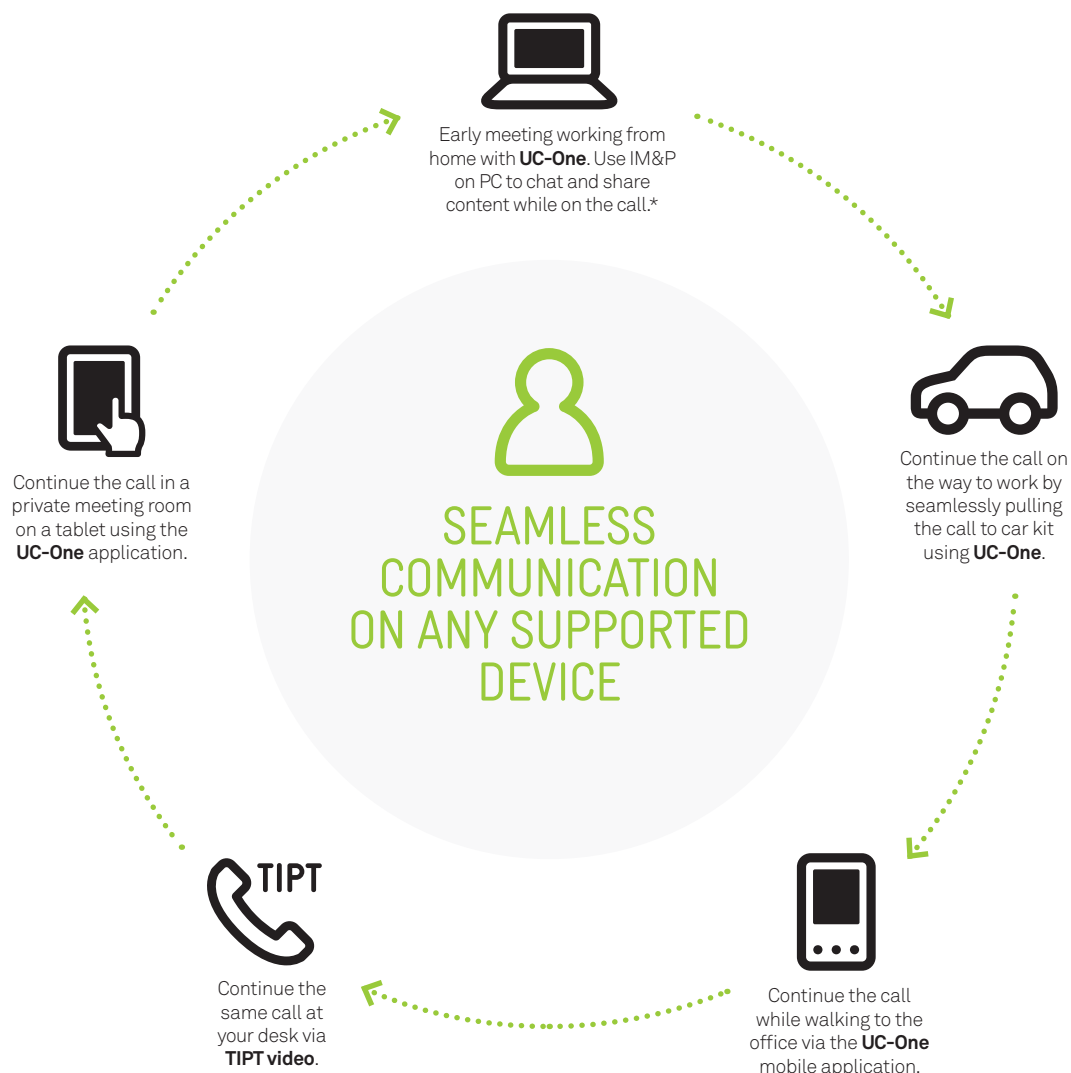
TIPT UC-One is a unified communications application designed to streamline the way you communicate. It enables your people to work and collaborate more effectively whether they're at their desk or on the move.

TIPT UC-One works on devices such as iPhones and iPads, Android phones and tablets, as well as Windows and Mac desktop platforms. Whichever of these devices you use, you can access TIPT's rich collaboration functions and control them easily with the UC-One application. It's like having the power of your TIPT desk phone anywhere you are connected to the internet.

The UC-One application is also easy to set up. Users simply download the application and install it on to the devices of their choice. Plus, it's available at no additional cost if you subscribe to TIPT Standard or Executive feature packs.



Seamless communication on any supported device



*Desktop sharing is available for PC and MAC only.

TIPT UC-One is packed full of advanced features

Features	Benefits
<ul style="list-style-type: none"> The UC-One client uses the same primary number as your TIPT desk phone. Incoming calls to your TIPT phone will also go to all of your UC-One clients (mobile, tablet or desktop client). 	<ul style="list-style-type: none"> Allows you to answer voice or video calls on a supported device that suits at the time.
<ul style="list-style-type: none"> Outgoing calls can be initiated from the UC-One client and will show the TIPT caller ID. 	<ul style="list-style-type: none"> You're no longer tied down to making voice or video calls from your desk phone. The person you are calling, will see your TIPT caller ID regardless of which device you initiated the call from.
<ul style="list-style-type: none"> Access a range of TIPT features from the UC-One client including: <ul style="list-style-type: none"> – Do Not Disturb – Remote Office – Call Forwarding – Hide Number – TIPT Anywhere – Simultaneous Ring Personal. 	<ul style="list-style-type: none"> Use the same features of your TIPT handset on other supported devices for seamless communication wherever you are connected. Simple, centralised control lets you update settings from any supported device.
<ul style="list-style-type: none"> While on a call, UC-One allows you to: <ul style="list-style-type: none"> – Hold Calls – Call Transfer – Conference – Call Pull – Call Park. 	<ul style="list-style-type: none"> You can control the call using your UC-One client (eg. On Hold or Call Transfer).
<ul style="list-style-type: none"> Call History can be viewed from the UC-One client, including calls made, received or missed. 	<ul style="list-style-type: none"> Call History is synchronised across devices so you have a complete and accurate view of calls.
<ul style="list-style-type: none"> Presence capability: <ul style="list-style-type: none"> – activity status – call status – Outlook calendar status. 	<ul style="list-style-type: none"> See the availability status of your colleagues via UC-One. Ability to use Click-to-Call to save time.
<ul style="list-style-type: none"> Instant messaging capability: <ul style="list-style-type: none"> – One-to-One Chat – Group Chat – escalate Chat-to-Call. 	<ul style="list-style-type: none"> Ability to send your colleagues an instant message for those urgent requests.
<ul style="list-style-type: none"> Access to the enterprise directory. 	<ul style="list-style-type: none"> View a full range of contacts, not just those on your mobile contact list.
<ul style="list-style-type: none"> Connect to the TIPT Video Meeting Room service. 	<ul style="list-style-type: none"> Have multi-party video conference calls on any compatible device.
<ul style="list-style-type: none"> Desktop and Content Sharing with the Standard and Executive packs.* 	<ul style="list-style-type: none"> Collaborate more effectively by working together on documents in real time.
<ul style="list-style-type: none"> My Room function: <ul style="list-style-type: none"> – integrate chat, video and content share in one virtual room*. 	<ul style="list-style-type: none"> Ability to collaborate with your colleagues easily and instantly without the hassle of conference ID and pin numbers.

* Desktop sharing is available for PC and MAC only.

Specifications

- The TIPT UC-One mobile and desktop clients will require a Shared Call Appearance user device type to be assigned for each client.
- TIPT UC-One is currently supported on PC and Mac desktops, and iOS and Android mobile and tablet devices.
- Calls made through the UC-One client will utilise data from your data plan.
- The bandwidth of a voice call is approx. 100kbps and a video call is approx. 500kbps.
- For TIPT UC-One to make and receive calls, you now have the choice to connect via your corporate VPN or the public internet. To connect via the public internet (eg. Broadband, Wi-Fi):
 - for mobile and tablet devices, the default connection setting is via the internet
 - for desktop clients, the default is via your corporate network VPN. To change this to the internet, log on to the UC-One Portal and change the setting to 'Internet'.
 - to apply desktop Lync integration for your desktop client, tick the 'Enable Lync Integration' check box.



To connect via your corporate VPN:

- for mobile and tablet devices, log on to the UC-One Portal to change your default setting from 'Internet' to 'Corporate Network VPN'
- for desktop clients, the default connection is via your corporate network VPN
- to apply desktop Lync integration for your desktop client, tick the 'Enable Lync Integration' check box.
- An internet connection is required for TIPT UC-One to register and to access call history, enterprise directory, instant message, presence and desktop share.
- For relevant URLs, links and the latest versions of the TIPT UC-One client together with further detailed information, visit the TIPT Online Resource Centre telstra.com/tiptresources

About Telstra

We provide network services and solutions to more than 200 of the world's top 500 companies. They rely on us to do business across 240 countries and territories and to enable greater productivity, efficiency and growth.

Our solutions offer the best of all worlds – skilled people and a rich portfolio of services delivered on our world-class Telstra Next IP® network and the Telstra mobile network. To ensure reliable performance, they're monitored and maintained from our dedicated centres using advanced management and operational systems. And they're backed by Telstra Enterprise-grade Customer Service® and one of Australia's largest and most qualified field and technical workforce.

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