

INTERNATIONAL ROAMING VOICE PLAN

SEND A SIGNED AND COMPLETED COPY TO YOUR TELSTRA REPRESENTATIVE.
FOR FURTHER ASSISTANCE PLEASE CONTACT YOUR TELSTRA REPRESENTATIVE

01 CUSTOMER DETAILS

Company name

ACN **or** ABN

Registered address

Trading Business name

Company Name

Company Name is the legal entity under which the service will be registered. In this Application Form, references to "you", "I" or "us" refer to the Company.

ACN or ABN

ACN/ABN is Australian Company Number or Australian Business Number.

Trading/Business name

Trading/Business Name is not a legal entity but is the name under which your business trades.

02 CONTACT DETAILS

Contact name

Ph (wk) ()

Ph (mb)

Fax

Email

Contact Name

Contact Name is the person representing the Customer for billing and contract administration.

03 TECHNICAL CONTACT DETAIL

Contact name

Ph (wk) ()

Ph (mb)

Fax

Email

Technical Contact Name

Technical Contact Name is the person representing the Customer who is responsible for the technical aspects of the service, that is, your authorised representative for the service.

You must notify Telstra of any changes to your Contact Details.

04 SERVICE DETAILS

International Roaming Voice Plans provide you with:

- a set monthly allowance to use towards voice calls made and/or received and SMS messages made on your eligible Telstra Post-paid mobile in all international destinations; and
- a discount on all voice calls made and/or received and SMS messages made on your eligible Telstra Post-paid mobile in selected international destinations.

There are two International Roaming Voice Plans. The summary of these plans is set out below and is correct as at November 2011. Full terms (including eligible countries, the fees and charges for the International Roaming Voice Plans), are set out in the Telstra Mobile section Part I – Heading overseas (Roaming) of Our Customer Terms (as varied from time to time).

Minimum Monthly access fee	Included monthly allowance for voice calls made and received and SMS messages made in all international destinations (available from activation)	Discount on all voice calls made and received and SMS messages made in selected international destinations
\$15	\$10	10%
\$100	\$90	20%

Important information about the discount and included monthly allowance

a) Destinations

Canada	France	Indonesia	Malaysia	Singapore	United Kingdom
China	Germany	Italy	New Zealand	South Africa	United Arab Emirates
Fiji	Hong Kong	Japan	Philippines	Thailand	USA

The discount on all voice calls made and/or received and SMS messages made will apply in the following countries:

b) Use of included allowance and discount

Included allowance and discount cannot be used for content charges, data, video calls, satellite calls or MMS when overseas. You will be charged your applicable international roaming charges for use of such services.

Included allowance can be used towards voice calls made/received and SMS messages made in all international destination. Unused allowance expires each month.

Included allowance and discount cannot be used while in Australia. You will be charged your applicable rates for any usage while in Australia.

Your plan will continue on a month-to-month basis until you cancel the plan. If you take-up or cancel your International Roaming Voice Plan part-way through a billing month, your monthly plan charge and included voice calls and SMS messages allowance for that month will be pro-rated according to the days the plan was active in that month. The monthly allowance of your International Roaming Voice Plan will be deducted from your total voice call and SMS message usage after all eligible voice and SMS message usage has been discounted at the applicable rate.

International Roaming Voice Plans are not available to mobile services on a \$150 or \$180 Telstra Business Mobile PLUS plan. If any of your mobile services are on an All-4-Biz Unlimited Plan (with a \$150 monthly access fee) and you can take up an International Roaming Data Pack, you won't be able to use the \$50 international roaming allowance included in your All-4-Biz plan.

c) Call rates

Call rates that apply to your service when you make/receive calls overseas can be viewed at telstra.com.au/mobile/internat_roaming/index.cfm and the SMS rates are set out in Our Customer Terms.

Single service

Use this section if you only want one mobile service to have an International Roaming Voice Plan. Select an International Roaming Voice Plan:

- \$15 per month Plan
 \$100 per month Plan

Enter the mobile service number for your selected Plan:

Multiple services

Use this section if you want to purchase more than one International Roaming Voice Plan to use on multiple services.

Select one or more International Roaming Voice Plans (you can only choose one plan per mobile service):

\$15 per month Plan

LIST EACH MOBILE SERVICE NUMBER TO HAVE A \$15 INTERNATIONAL ROAMING VOICE PLAN HERE

If you need to list more mobile service numbers, please attach an additional sheet.

\$100 per month Plan

LIST EACH MOBILE SERVICE NUMBER TO HAVE A \$100 INTERNATIONAL ROAMING VOICE PLAN HERE

If you need to list more mobile service numbers, please attach an additional sheet.

Service Charges The fees and charges for the International Roaming Voice Plans and additional usage outside your monthly voice calls and SMS messages allowance are the applicable fees and charges set out in Our Customer Terms.

05 BILLING DETAILS

New account **or** Bill services to existing account

For new accounts, please specify the address you want your bill sent to and bill frequency:

Billing address

Bill frequency Monthly Quarterly

If you have an existing Telstra account, please specify your account/Full National Number (FNN), billing reference ID and billing aggregator number (if applicable):

Existing account no./FNN

Billing reference ID

Billing aggregator no.

Please indicate whether you require a new Telstra Account or have an existing Telstra Account. If you have an existing Telstra Account, you may include a Billing reference ID. This should be 16 alphanumeric characters in length and will identify bills for your service if the same account no. is used for multiple services.

07 YOUR APPLICATION

I apply for the service(s) described in this Application Form and acknowledge that if my application is accepted it will be provided on the terms and conditions set out in this Application Form and Our Customer Terms.

I acknowledge that I have either received, or have had the opportunity to review, a copy of Our Customer Terms.

I understand that if any of my mobile services listed in section 04 of this application form are on a \$150 All-4-Biz plan or a \$150 or \$180 Mobile PLUS plan, the International Roaming Data Plan will not be compatible with the International Roaming allowance that is already included in those mobile plans.

I understand that by taking up an International Roaming Data Plan I will not be able to use the International Roaming allowance included in my plan for data usage.

Privacy

I agree, and will ensure that any of our related bodies corporate which receive services connected with this Application Form and our representatives are aware, that Telstra may:

- a) collect, use and disclose information about each of us (including for marketing purposes) in accordance with Telstra's Privacy Statement; and
- b) give to, seek and obtain from, a credit reporting agency, information (including personal and credit information) about each of us to assess our credit worthiness.

I agree that Telstra may send commercial electronic messages (including information about Telstra's products and services) to each of the electronic addresses for which I am the account holder, unless I tell Telstra otherwise.

SIGNED by me, for and on behalf of the Customer as its authorised representative:

Signature

Date

Print name

Position

Our Customer Terms means the Standard Form of Agreement formulated by Telstra for the purposes of Part 23 of the Telecommunications Act 1997 (Cth), as amended by Telstra from time to time. You may view Our Customer Terms at telstra.com.au/customerterms/ or obtain a copy from Telstra. If you require information about detrimental changes to Our Customer Terms before they take effect, it will be available on the above website is used for multiple services.

Telstra's Privacy Statement, as amended by Telstra from time to time, is available at telstra.com.au/privacy or by calling Telstra on **1800 039 059**. By signing you warrant that you have the authority to make this application on behalf of the Customer named above.