



International Roaming \$30 Day Pass

Step 1: Your details (* indicates a mandatory field)

Company name*

ACN or ABN

Registered address*

City/Suburb

State

Postcode

Trading/Business name

Authorised Representative

Contact name*

Phone*

Mobile

Email*

Technical Contact details

Contact name*

Phone*

Mobile

Email*

Create a code word so we can authenticate you if you need to contact us.

Code word* (must be minimum of 6 characters)

Account numbers to be provisioned

Company Name (customer) is the name of the legal entity to which we will provide the service outlined in the attached schedule. References to "you", "your", "I", "our" or "us" refer to the legal entity.

ACN/ABN means Australian Company Number or Australian Business Number.

Trading/Business Name is not a legal entity; it is the name under which your business trades.

Business contact name is the person authorised to access account details and/or make changes to the Service under the specified Telstra account, and representing you for the purposes of the provisioned service.

Secondary email address contact can be used to enable another representative to receive copies of notification messages provided to the primary contact.

Technical Contact is the person in your company authorised to administer and oversee technical aspects of the service.

You must notify us of any changes to the contact details of the Business Contact or the Technical Contact.

Step 2: Sign

Your Application

I apply for the service(s) described in this Application Form and attached Schedule and acknowledge that if my application is accepted it will be provided on the terms and conditions set out in this Application Form and attached Schedule, Our Customer Terms and, if applicable, my separate agreement with Telstra. If there is any inconsistency relating to the pricing terms between this Application Form, Our Customer Terms and my separate agreement with Telstra, this Application Form and attached Schedule takes precedence to the extent of that inconsistency.

I acknowledge that I have received, or have had the opportunity to review, a copy of Our Customer Terms.

Privacy

I agree, and will ensure that our personnel, any of our related bodies corporate and their personnel, and any individuals who receive services detailed within this Application Form and attached Schedule or whose information is disclosed to Telstra in connection with this Application Form are aware, that we may use and disclose information about you and each of them in accordance with Telstra's "Privacy Statement" available at telstra.com.au/privacy/privacy-statement.

I agree to Telstra and its related companies collecting, using and disclosing personal information as described in the Privacy Statement.

I agree that Telstra may also, subject to the Privacy Act 1988:

- a) disclose information about me and this application (including information contained in any application for additional services and information about the conduct of my account) to a credit reporting body to obtain credit reporting information about me and to another credit provider or a debt collection agent to collect overdue payments relating to credit owed by me and to notify defaults by me; and
- b) obtain and use information about my creditworthiness (including consumer credit reporting information or a commercial credit report) from a credit reporting body or other business that reports on creditworthiness or from a credit provider to assess any application for services or to collect any overdue payments.

Important information about credit reporting: I acknowledge that I should read important information about credit-reporting available on Telstra's website at telstra.com.au/privacy/important-information-about-credit. This includes details about the credit reporting bodies that Telstra deals with, the kinds of information that Telstra may give to those bodies about me (such as certain overdue payments), how they may use and disclose it and those bodies' policies regarding its management. It also includes details about my access, correction and complaint rights regarding credit-related personal information and my rights to prevent its use in certain circumstances, such as if I am a victim of identity fraud. A copy of this information is also available from Telstra on request.

By signing you warrant that you have the authority to make this application on behalf of the customer named above.

Signed by me, for and on behalf of the customer as its Authorised Representative:

Signature

Date

Print name

Position

Telstra use only

Telstra representative name

Phone

Our customers terms means the standard form agreement formulated by Telstra for the purposes of part 23 of the telecommunications act 1997 (cth), as amended by us from time to time.

You may view Our Customer Terms at telstra.com.au/customerterms or obtain a copy from Telstra. If you require information about detrimental changes to Our Customer Terms before they take effect, it will be available on the above website.

Privacy

Telstra's Privacy Statement sets out Telstra's privacy policy which describes how Telstra and its related companies will manage your and anyone else's information (such as the purposes and circumstances of its collection, use and disclosure of that information, including for marketing and in relation to transfers to overseas recipients), rights to access and correct that information and how to complain about breaches of the Privacy Act 1988; and Telstra's credit reporting policy which provides equivalent details regarding how Telstra and its related companies manage credit-related information and about access and correction rights in relation to that information and how to complain about breaches of credit reporting requirements under the Privacy Act 1988.

Personnel means a persons' officers, employees, agents, contractors and sub-contractors

This section will be completed by your Telstra representative once we receive your completed application.

Schedule 1 – International Roaming \$30 Day Pass

Service start date:

Service schedule term: years

Service Terms

1 Terms and Conditions

General

1. 1.1 On and from the Service Start Date, we will provision the Day Pass to your Account on the terms of this Schedule.
2. 1.2 You acknowledge that:
 - a) the Day Pass will be provisioned across all Post Paid Mobile Services on your Account unless:
 - i) it is an Excluded Post Paid Mobile Service on your Account; or
 - ii) otherwise agreed between the Parties;
 - b) in order to provision the Day Pass across all Post Paid Mobile Services on your Account:
 - i) international roaming will be activated on the Post Paid Mobile Services on your Account that do not already have this functionality enabled unless otherwise agreed to by the Parties;
 - ii) any International Roaming Services on your Account will expire at the end of the billing cycle in which the Day Pass is provisioned to your Account. The Day Pass will take priority until this time and will be available for exclusive use by the Post Paid Mobile Services on your Account from the first day of the next billing cycle; and
 - iii) any Incompatible Plans will be removed from the Account and associated early termination charges, if any, will be waived.
 - c) following the provision of the Day Pass in accordance with the above clauses:
 - i) you cannot purchase or use any other in market international roaming offers, including any new International Roaming Services or Incompatible Plans, unless otherwise agreed between the parties;
 - ii) any discounts relating to international roaming on your Account will be removed unless it is an eligible International Roaming Allowance which may be applied to the Excess Data Fee but not the Day Pass Fee; and
 - iii) you may not be able to access your estimated voice/SMS and data usage from the current Telstra Spend Management Tools to monitor your international roaming usage.
 - d) our commercial and unreasonable sections of our FairPlay Policy of Our Customer Terms Telstra Mobile section applies to the use of the Day Pass.
- 1.3 During the Service Schedule Term, you may receive Alerts. Where these Alerts relate to usage in an Eligible Country, the Fees and Charges applicable to the Day Pass will apply. You may opt out of receiving these Alerts unless otherwise prohibited by law or Our Customer Terms.

2 Customer Obligations

- 2.1 During the Service Schedule Term, you agree to:
 - a) Pay the Fees and Charges associated with the Day Pass Service in accordance with the terms of this Schedule;
 - b) Comply with our FairPlay Policy.

3 Pricing

- 3.1 All prices for the Services described in this Schedule and any other fees are the applicable Our Customer Terms prices, unless otherwise set out in this Schedule.
- 3.2 Attachment 2 to this Schedule sets out the pricing for your Services as at the date of this Schedule. This pricing is also set out in Our Customer Terms. You acknowledge and agree that we may change the pricing or list of Eligible Countries at any time, without changing Attachment 1 or 2, provided we follow the process set out in the General Terms section of Our Customer Terms applicable to you.
- 3.3 All prices set out in this Schedule are GST exclusive, unless otherwise indicated.

3.4 During the Service Schedule Term, your use of the Service will be charged as follows:

- a) Your Account will be charged the Day Pass Fee against each Post Paid Mobile Service that has a Charging Event, once in a Day Pass Period;
- b) You will be charged the Day Pass Fee upon the occurrence of the first Charging Event during the Day Pass Period;
- c) If you exceed the data limit of your Allowance, you will be charged data usage at the rate of the Excess Data Fee until the end of that Day Pass Period; and
- d) The Fees apply each Day Pass Period in which a Charging Event occurs.

3.5 Our standard pay as you go international roaming rates in Our Customer Terms will apply to international roaming usage in Non-Eligible Countries, unless otherwise agreed to by the parties.

4 Confidentiality

4.1 You and your end users must keep Confidential Information confidential and must not disclose any Confidential Information unless you obtain our prior written consent.

5 Termination

5.1 Either party may terminate this Schedule for convenience at any time by giving the other party 30 days written notice.

5.2 We may suspend the provision of the Service at any time by giving you written notice to that effect and will have no liability whatsoever to you in relation to such suspension.

5.3 Where either party has terminated this Schedule in accordance with this clause 5, Fees will no longer apply from the date of termination and you agree to pay all Fees and Charges incurred up to the date of termination. After the date of termination, all international roaming usage will be charged in accordance with our pay as you go rates and terms set out in Our Customer Terms, unless otherwise agreed by the parties.

6 General

6.1 This Schedule is governed by the laws of Victoria, Australia. Each party submits to the non-exclusive jurisdiction of the courts of Victoria, Australia.

6.2 Your Customer Contract and Our Customer Terms continue to apply. This Schedule applies to the extent of any inconsistency with the pricing terms of your Customer Contract and Our Customer Terms and only for the duration of the Service Schedule Term.

6.3 This Schedule may be signed in any number of counterparts which when taken together constitute one document.

7 Definitions

AEST means Australian Eastern Standard Time.

Account means your Telstra customer account for the Post Paid Mobile Services;

Alerts means SMS notifications relating to international roaming pricing and international data usage sent by us to a Post-Paid Mobile Service.

Allowances means the allocation of the following inclusions to the Post-Paid Mobile Services each Day Pass Period:

- a) Ability to make and receive unlimited voice calls and SMS; and
- b) 1.5GB of data,

for use in any Eligible Country.

Charging Event means:

- a) An originating outgoing SMS, MMS made from an Eligible Country;
- b) A received call, MMS received in an Eligible Country;
- c) Any sent or received data that is sent from or received in an Eligible Country; and
- d) An originating call made from an Eligible Country.

Charges means charges calculated at the rates set out in Attachment 2 to this Schedule and in accordance with this Schedule.

Confidential Information has the meaning given in the Customer Contract and also includes:

- a) The existence of and the terms of this Schedule;
All information which is provided by or on behalf of the disclosing party to the recipient party of any nature and in any form relating to this Schedule or the disclosing party's business, technology or other affairs, but does not include information which;
- b) Is or becomes readily available in the public domain, other than as a result of a breach of this Schedule;
 - i) Is known to the recipient party before it received it and is not subject to an existing obligation of confidence between the parties;
 - ii) Is developed by the recipient party independently of the disclosure; or
 - iii) Is provided to the recipient party by a third party who is not under an obligation of confidence in respect of the information.

Customer Contract means the Business Services Agreement between the parties to which this Schedule is attached.

Day Pass means the product which provides Allowances to the Post-Paid Mobile Services.

Day Pass Fee means the fee for the Day Pass set out in Attachment 2 to this Schedule.

Day Pass Period means 00.01 to midnight each day according to AEST.

Eligible Country means a country listed in Attachment 1 to this Schedule.

Excess Data means data used when in an Eligible Country in excess of the amount provided in the Allowance and before the end of that Day Pass Period.

Excess Data Fee means the fee for Excess Data set out in Attachment 2 to this Schedule.

Excluded Post Paid Mobile Service means a handheld device on an Excluded Post Paid Mobile Plan on your Account.

Excluded Post Paid Mobile Plan means a \$120 CMP Executive Plan, \$195 Go Mobile Business or \$200 Business Fleet Plus Plan or any other post-paid plan that Telstra advertises as a 'Premium' post-paid plan from time to time.

FairPlay Policy means Telstra's FairPlay Policy at telstra.com.au/content/dam/tcom/our-customer-terms/business-government/pdf/mobilegeneral.pdf

Fees means the Day Pass Fee, the Excess Data Fee, and any other Charges set out in Attachment 2 to this Schedule.

Incompatible Plans means the international roaming products known in market as International Roaming Frequent Traveller Data Plans or International Roaming Voice Plan at the date of this Schedule.

International Roaming Allowance means the credit or discount provided applied to international roaming usage under eligible plans known in market as the Enterprise Fleet Plans or Corporate Mobile Plus plans.

International Roaming Service means the product known in market as the International Roaming Casual Traveller Data Pack or any other international roaming service which expires monthly and is provided to you under the Customer Contract.

Non-Eligible Country means a country that is not an Eligible Country.

Our Customer Terms means our standard international roaming terms in Part I (International Roaming) of the Telstra Mobile section at telstra.com.au/customer-terms/business-government/index.htm.

Post Paid Mobile Service means a handheld device on a Post Paid Mobile Plan on your Account.

Post Paid Mobile Plan means a connection to a Telstra mobile network that entitles the customer or their authorised representatives to lawfully use the Telstra mobile network on a post-paid basis other than an Excluded Post Paid Mobile Plan.

Service means the service described in clause 1.1 of this Schedule.

Telstra Spend Management Tools means any applicable service that provides details of estimated charges incurred for international roaming usage and accessed while outside of Australia including services such as, but not limited to #108# or telstra.com/mpm

Attachment 1

Eligible Countries

List of Eligible Countries

The table below sets out the Eligible Countries in which the Allowances provided by the Day Pass can be used:

Eligible Countries				
Austria	Bangladesh	Belarus	Belgium	Brazil
Brunei	Bulgaria	Cambodia	Canada	Chile
China	Colombia	Cyprus	Czech Republic	Denmark
Ecuador	Egypt	Estonia	Fiji	Finland
France	Germany	Greece	Guatemala	Hungary
India	Indonesia	Ireland	Israel	Italy
Japan	Lao	Latvia	Lithuania	Luxembourg
Macau	Malaysia	Mexico	Nauru	Netherlands
New Zealand	Norway	Papua New Guinea	Philippines	Poland
Portugal	Qatar	Romania	Saudi Arabia	Serbia
Singapore	Solomon Islands	Slovak Rep	Slovenia	South Africa
South Korea	Spain	Sri Lanka	Sweden	Switzerland
Thailand	Turkey	UAE	UK	Ukraine
Uruguay	USA	Vanuatu	Vietnam	

Attachment 2

Fees and Charges

Type	Amount in AUD
Day Pass Fee	\$30
Excess Data	10¢ per MB