

17 November 2022

To whom it may concern,

Updated company information

As you may be aware, Telstra is undertaking a legal restructure that includes the establishment of a new Telstra Group holding company called Telstra Group Limited, with four key subsidiaries that will sit under Telstra Group Limited and the transfer of certain assets to the new subsidiaries.

As per our previous legal restructure notices, we will transfer all contract(s) you have with Telstra Corporation Limited to a new entity, **Telstra Limited***.

We can now confirm that this change will take place on 1 January 2023.

As such, you will need to update your internal systems with our new company information. Please see enclosed our *Company Information Pack* which provides the necessary information you will need to update your systems, including our new ABN.

I would like to confirm all enclosed information is true and correct as it relates to the Telstra Group and our entities. To ensure a smooth transition, please ensure you update your systems and processes with this new company information on and from **1 January 2023**. All current information you hold for Telstra Corporation Limited continues to apply until 31 December 2022.

Talk soon,

David Burns

Group Executive Telstra Enterprise Telstra Corporation Limited and Telstra Limited

^{*} Telstra Limited ABN 64 086 174 781 will be a wholly owned subsidiary of Telstra Group Limited.



Telstra Limited company information pack

On 1 January 2023, as part of Telstra's Legal Restructure, the contract/s you have with Telstra Corporation Limited will be transferred to a new Telstra Group entity, **Telstra Limited**.

As a customer of Telstra, you will need to update some of your systems with the new company information. This document aims to provide you with the necessary information to do this.

The changes advised in this pack come into effect on 1 January 2023.

Please continue to use all current contact, payment, and banking information for Telstra Corporation Limited until 31 December 2022.

Telstra Limited New company information & ABN

Important: You will need to update your internal systems to reflect Telstra Limited and its new ABN, effective 1 January 2023.

Please continue to use all current contact, payment, and banking information for Telstra Corporation Limited until 31 December 2022.

General Information

Registered Business NameTelstra LimitedABN64 086 174 781ACN086 174 781

DUNS Number 755958394 - TELSTRA LIMITED **Business Address or Registered Office** Level 41, 242 Exhibition St

Melbourne Vic 3000

Postal Address GPO Box 9901

Melbourne Vic 3000

Company website www.telstra.com

Organisation type An unlisted public company under

the Corporations Act 2001

Holding company Telstra Group Limited ABN 56 650

620 303

Years business has been in operation Telstra Limited will commence

business operations on 1 January

2023

Staff numbers Telstra Group employs around

28,889 direct full time equivalent

people

Do we employ sub-contractors? Yes

Primary Business Activity

States in Australia we operate in

Telecommunications

All States & Territories

GST Registered?

Payroll tax?

Indigenous-owned enterprise?

No
Certified social enterprise?

No

Contact & Payment Information

Information in this section applies from 1 January 2023. All current contact, payment, and banking information you hold for Telstra Corporation Ltd remains unchanged until this date.

Contact Information

Contact PersonYour existing Telstra contactContact PhoneYour existing Telstra contactContact EmailYour existing Telstra contactContact AddressYour existing Telstra contact

List of shareholders that that control at least 5% of company

Telstra Limited is a wholly owned subsidiary of Telstra Group Limited.

There are 4 custodians of Telstra Group Limited who due to acting as custodian for several underlying entities hold at least 5% of Telstra Group Limited as at October 2022;

- JP Morgan Nominees Australia Pty Limited 11.36%
- HSBC Custody Nominees (Australia) Limited 11.21%
- HSBC Custody Nominees (Australia) Limited 10.30%
- Citicorp Nominees Pty Limited 7.42%

For example, the largest single shareholding custodially held by HSBC was 2.7% and that held by JP Morgan Nominees Australia Limited was 1.8%. As a matter of law, custodians typically are responsible for safekeeping of assets, have no independent power with respect to those assets and must only act on the instructions of the underlying beneficial owner.

You can find an indicative statement of Telstra Group Limited's 20 largest shareholders in our <u>Pre-quotation Disclosure 20 October 2022</u>.

Payment Information

Payment via BPAY

Your details will remain unchanged.

Payment via Electronic Funds Transfer (EFT)

If you currently pay your bill via EFT, the BSB and Account number will change. You will receive notification of this separately.

Telstra Limited will only offer EFT payments to our Telstra Enterprise and Telstra Wholesale customers.

Please contact your Telstra relationship manager if you are a Telstra Enterprise or Telstra Wholesale customer and would like to be considered for EFT payments.

Company Certificates

Your contract/s with Telstra Corporation Limited will transfer to Telstra Limited on 1 January 2023 under a process called a Scheme of Arrangement. There is no need for any formal contract novations or transfer documents as this is a court supervised restructure process.

However, there may be instances in which new Company Certificates are issued. If you require these, we can provide you with updated Company Certificates in the name of Telstra Limited.

The following insurance documents have been endorsed from **31 October 2022** to cover Telstra Group Limited, and its group entities, including Telstra Limited. If required, we will provide these to you.

- Public & Products Liability Insurance
- Professional Indemnity Self Insurance
- IT and Cyber Liability Self Insurance
- Marine Self Insurance
- Contract Works Self Insurance
- Motor Vehicle Insurance

Worker's Compensation Insurance Certificates

Worker's Compensation Insurance Certificates will be updated to reflect Telstra Limited from **8 December 2022.** If required, we will provide these to you when they become available.

Certifications and accreditations to Australian and International Standards

Our current certifications to Australian and International Standards will apply to Telstra Limited. Certificates will be updated to reflect this from **1 January 2023.** If required, we will provide you with these certificates when they are available.

This applies to Australian and International Standards, certified by BSI Group Ltd:

- Quality (ISO 9001)
- Occupational Health and Safety (ISO 45001)
- Environment (ISO 14001)
- Information Security (ISO/IEC 27001)
- Occupational Health and Safety Management (AS/NZS 4801)

This also applies to our accreditation to operate as a testing facility by National Association of Testing Authorities, Australia (NATA):

- ISO/IEC 17020
- ISO/IEC 17025

Environment, Sustainability and Social Responsibility

Current policies and certifications held by Telstra Corporation Limited today will remain applicable to Telstra Limited.

Our environmental and sustainability strategy

Telstra has an Environment Strategy that is regularly reviewed and refreshed.

Our strategic approach and progress is outlined in our <u>Sustainability Report</u> and our Climate Change Report.

Does Telstra have a certified environmental management plan that complies with ISO 14001:2016 – Environmental Management Systems?

Protecting the environment remains a key priority and we have set minimum performance standards for managing current and emerging environmental issues. These are defined within our Global Health, Safety, Wellbeing and Environment (HSWE) Management System, which is certified to the International Standard ISO14001:2015.

This applies across Telstra's operations globally including to our contractors, suppliers and wholly-owned subsidiaries. We continue to review and improve our environmental management system in response to current and emerging environmental requirements, changing legislation and increasing shareholder, customer and community expectations.

Modern Slavery Act (Commonwealth) 2018 and Modern Slavery Act (UK) 2015 Compliance Telstra is required to report under the Australian Modern Slavery Act (Commonwealth) 2018 and the Modern Slavery Act (UK) 2015. We make a single annual disclosure through our Modern Slavery Statement in order to comply with both pieces of legislation.

Commonwealth Bank of Australia ABN 48 123 123 124

23rd November 2022



BSB Verification Letter

To whom it may concern,

Please accept this letter as confirmation that BSB Number 066-746 has been assigned to **Telstra Limited** by the Commonwealth Bank of Australia in conjunction with the Australian Payments Network (AusPayNet). AusPayNet is the official issuer and custodian of all the BSB Numbers in Australia.

BSB 066-746 exists specifically for the collection of payments by **Telstra Limited** and can be validated by referencing the AusPayNet web site

https://bsb.auspaynet.com.au/

The AusPayNet website will display this BSB as registered to:

Financial Institution name: Commonwealth Bank of Australia

BSB Name: Telstra Limited
BSB Address: NBFI Agency to 063-000

City : Melbourne

State : VIC Postcode : 3000

The account number is generated by **Telstra Limited** to serve as a unique identifier for EFT payments remitted by you.

Yours sincerely

Transaction Banking Solutions Commonwealth Bank of Australia