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Telstra Investor Day 27 May 2025

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#### **Forward-looking statements**

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A number of these risks, uncertainties and other factors are described in the "Chair's message", "CEO's message", "Our material risks", "Outlook" and "Acting on climate and nature" sections of Telstra's 2024 Annual Report which was lodged with the ASX on 28 August 2024. Further disclosures were made in Telstra's financial results for the half-year ended 31 December 2024 which were lodged with the ASX on 20 February 2025. These documents are available on Telstra's Investor Centre website www.telstra.com.au/aboutus/investors.

In addition, there are particular risks and uncertainties in connection with the implementation of Telstra's Connected Future 30 strategy. Those risks include the response of customers to changes in products and the way Telstra interacts with customers, the risks of disruption from changes in Telstra's ways of working, and Telstra's ability to execute and manage the elements of the strategy in a sequenced, controlled and effective manner and realise the planned benefits, cost savings and growth opportunities.

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#### Other information

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## Today's agenda



1 Connected Future 30 Vicki Brady

**2 Customer Engagement** Brad Whitcomb, Amanda Hutton, Oliver Camplin-Warner

3 Network as a Product Shailin Sehgal, Kim Krogh Andersen

4 Digital Infrastructure Brendon Riley

5 Financial discipline Michael Ackland

6 Q&A session



## We are at an inflection point



#### Demand continues to grow and become more complex



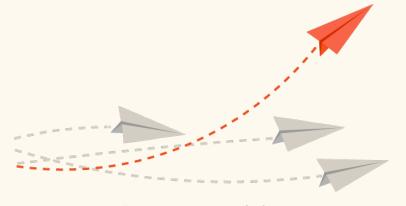
Customer needs are changing

The connectivity we provide needs to become more sophisticated and flexible



Demand will only increase

New devices, use cases, and greater digital activity will drive demand



The competitive environment is changing

Many players see the opportunity, and we need to move fast





# Our ambition is to be the number one choice for connectivity in Australia

#### Our three layers and goals



#### **Customer Engagement**

To lead in how we anticipate and deliver on the connectivity needs of our customers



#### **Network as a Product**

To build and operate Australia's leading network and reinvent how we capture value from it



#### **Digital Infrastructure**

To be Australia's leading digital infrastructure provider

#### Our four enablers



People & culture



**Technology leadership** 



**Sustainability** 



Financial discipline



#### Aiming to deliver profitable growth across our segments



## Customer Engagement

Goal

to lead in how we anticipate and deliver on the connectivity needs of our customers



#### Consumer

 Provide a differentiated connectivity experience, simply and efficiently, and being a reliable and safe place to connect



#### **Business**

 Become a trusted partner with a premium experience by focussing on core connectivity and leveraging local presence



#### **Enterprise**

 Make it simple to get increasingly sophisticated connectivity, and transform our customer experience

T25 progress<sup>1</sup>

+47 episode NPS



>66% reduction in TIO complaints<sup>2</sup>



Our key targets<sup>3</sup>

**Grow strategic NPS by** more than 50% by FY30<sup>4</sup>



Top 10 strongest brand in Australia



(1) As of H1 FY25; (2) Since FY21; (3) Key targets are annual for FY26 to FY30 unless otherwise stated. See the Disclaimer and Glossary slides in relation to key targets and financial goals; (4) Target baselined from FY25





# Network as a Product

#### Goal

to build and operate
Australia's leading network
and reinvent how we capture
value from it



#### **Network leadership**

- Sustain our best network and maintain our mobile coverage lead by investing to improve capacity and efficiency
- Lead in new tech like satellite-to-mobile and 6G, while maintaining a focus on security and resilience
- Create an autonomous network that runs, heals and ultimately designs itself



#### Reinventing how we create and capture value

- Enable new, scalable commercial models and capture new value fuelled by automation and programmability
- Productise sophisticated network capabilities
- Work with global partners to capture value

T25 progress<sup>1</sup>

**91% 5G** mobile population coverage



>\$40b invested in capex and spectrum over 10 years



Our key targets<sup>2</sup>

Lift Network Experience Index by 1 point every year



Transform our connectivity platform, with the majority of connectivity revenue enabled by NaaP by FY30







## Digital Infrastructure

Goal

to be Australia's leading digital infrastructure provider



#### **InfraCo**

- Deliver Intercity Fibre and associated revenue objectives
- Provide solutions supporting the new era of AI and connectivity and explore new growth opportunities with partners
- Provide a seamless customer experience through digital interfaces exposing dynamic inventory
- Modernise our footprint
- Redirect capital to maximise returns



#### **Amplitel**

 Maintain towers leadership, expand services business and have 90% of all new business transacted digitally

T25 progress

>4,000km Intercity Fibre in the ground<sup>1</sup>



>Low-single digit growth InfraCo Fixed EBITDAaL<sup>2</sup>



Our key targets<sup>3</sup>

**Sustained Cash EBIT growth** 





# Our enablers help deliver our strategy

#### Work as one



#### People and culture

driving high performance through investing in new skills and technology, engaging and enabling our people



#### **Technology leadership**

leading AI adoption, modern software practices, resiliency and security, simplification and decoupled architecture



#### Sustainability

delivering business value and creating positive impact in ways that support our broader communities and environment



#### Financial discipline

driving positive operating leverage through commercial, cost and BAU capex discipline

# Our value creation is underpinned by levers of growth and cash generation





# **Growth in core business cashflow**

- Growth in mobile and digital infrastructure
- Operating leverage with cost and BAU capex efficiency
- Supports growth in balance sheet capacity







## Our key targets



#### **Customer Engagement**



**Grow strategic NPS by** more than 50% by FY301



Top 10 strongest brand in Australia

#### **Network as a Product**



Lift Network Experience Index by 1 point every year



with the majority of connectivity revenue enabled by NaaP by FY30

#### **Digital Infrastructure**



**Sustained Cash EBIT growth** 



Mid-teens IRR on strategic investments and partnerships

#### People and culture



Maintain top quartile **Employee Engagement** 

#### Technology leadership



Achieve top quartile **AI maturity** by FY30

#### **Sustainability**



**70% reduction** in absolute scope 1+2 emissions by 2030<sup>2</sup>

50% reduction in absolute scope 3 emissions by 2030<sup>2</sup>

#### Financial discipline



Cost discipline through positive operating leverage<sup>3</sup>

**Our financial goals:** Growing shareholder value







# Three things give us conviction We are positioned for success and growth





#### **Demand is growing**

Global, local, and industry trends all indicate that demand for connectivity will only continue to grow



#### **Competitive advantages**

Our core connectivity business is strong, with a unique set of competitive advantages that mean we are well placed to lead



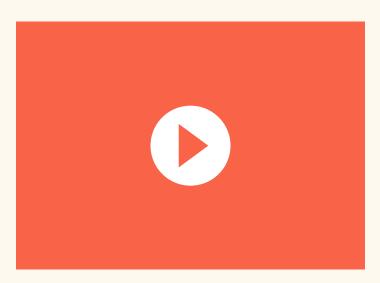
#### **Disciplined execution**

We have a solid track record of disciplined delivery and have returned the company to sustainable growth

### **Connected Future 30 Video**



Video introducing Connected Future 30 strategy







# Customer Engagement





## **Customer Q&A**

Brad Whitcomb Amanda Hutton Oliver Camplin-Warner



# **Consumer**Creating customer value















## Business Creating customer value





Lasting relationships

%

Digitising our business

Optimise costs

Growth mindset



# **Enterprise**Creating customer value







Customer experience uplift

Industry value propositions









# Network as a Product





PART 1

with Shailin

# network leadership



PART 2

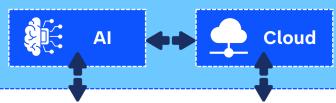
with Kim

reinventing

how create & capture
value

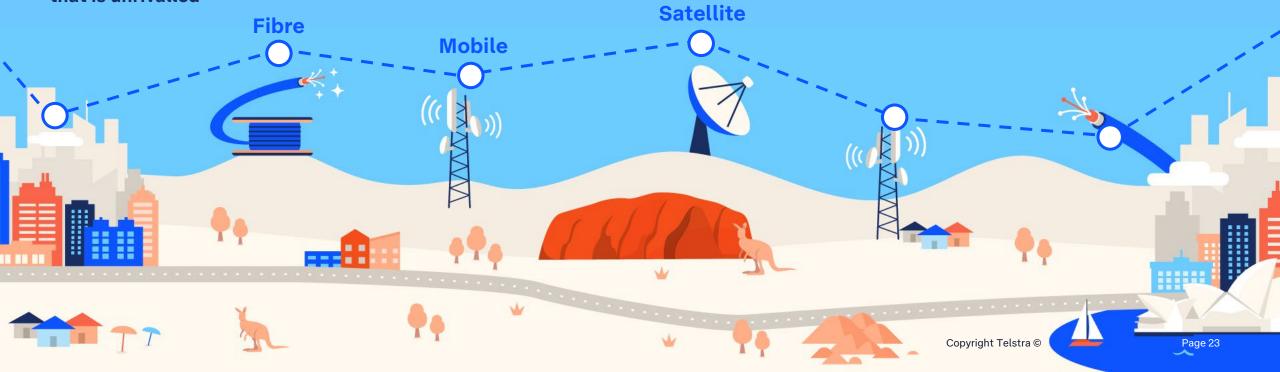
# We are continuing our leadership through evolutionary new tech





Our physical assets are core to providing connectivity across Australia, with breadth that is unrivalled

**Telstra Autonomous Network**  Uses AI to simplify the network interaction with self-configuring, selfoptimising, and self healing properties





## Continuing our network leadership



#### Sustain our best network



**Invest & deploy capacity** 



Maintain our mobile coverage lead



**5G Advanced Capabilities** 



**Capacity to meet** evolving needs increased value



More efficient networks Better performance; reduced energy



**Future-ready** networks Ready for ORAN



Target: Lift Network Experience Index by 1 point every year<sup>1</sup>

# As we lead with new technologies



security and resilience remains key to maintaining trust





## Autonomous networks ambition A paradigm shift





Customer experience





Capturing new value

#### today

Static and manual optimisation based on average customer needs

Manual operations and reactive troubleshooting

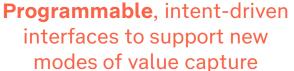
**Complex integration &** manual service exposure to build products



**Dynamic, intent-based** optimisation to meet real time customer needs

Predictive monitoring and self-healing to avoid customer impact

interfaces to support new modes of value capture







PART 1 with Shailin

network leadership PART 2
with Kim

reinventing

how create & capture
value



# Network as a Product allows us to reinvent our business model





#### **Industry fundamentals**

- Continued growth in demand
- Greater dependency on networks
- Increasingly sophisticated customer needs

#### **Our objectives**



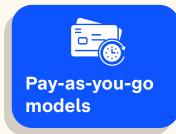




# Potential business models with sophisticated network attributes



Scalable business models



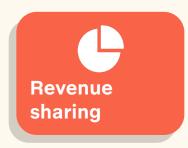
Based directly on usage



Based on predefined inclusions



Live adjustment of pricing



Agreed % of revenue for API provider



Emerging indirect models



control



financial



location



bservability

with a range of attributes





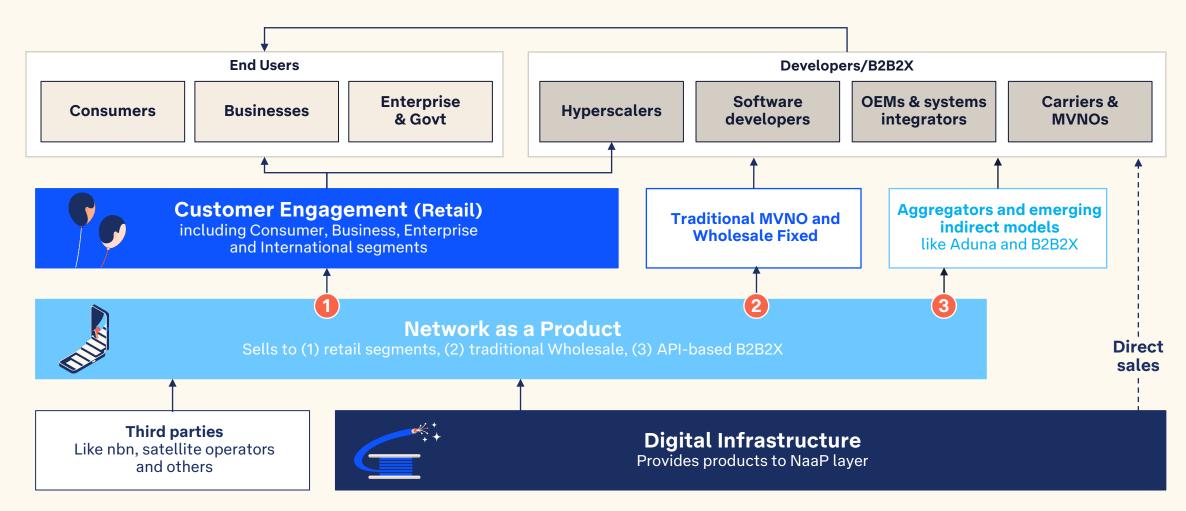


security



# We will capture the value of our network through three key channels





# Global API aggregators like Aduna enable us to capture value











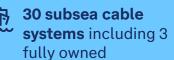
## Australia's most extensive portfolio

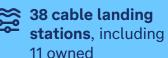


#### **International assets**

#### **International** network

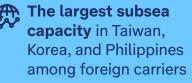






#### **International** links

3 path diversity / resiliency on all major **APAC** routes



Reaching >60 satellites globally (inc. 3 teleports)

#### **Domestic assets**

**Intercity** network

Inter-exchange network

**Customer access** network

**Towers and** rooftops



**370,000km** duct length with 7.5m pits and manholes



2 large and 5 small data centres (DCs)



~160,000 poles for small cells, IOT, and emergency services



~250,000km fibre which includes the new intercity network



Connections to 150+ data centres and all 121 nbn POIs



Amplitel has >8,000 towers, masts & mobile poles



**111 of 121** nbn Points of Interconnect (POIs) are InfraCo fixed network sites



>7.500 sites with 100+ potential edge sites that have 160MW capacity



150 amplifier sites supporting the next generation fibre network



Largest terrestrial intercity network in Australia



One of the largest Asia Pacific networks operated by an Australian carrier



Reliable and trusted partner

# Diverse and growing customer base Underpinning strong, stable, long-term cashflows





#### nbn, Telstra, carriers & wholesalers

Infrastructure and high capacity backhaul that supports Telstra's leadership, growth of other carrier footprints and underpins the nbn



**Hyperscalers** 

Bespoke, high-capacity connectivity within and between data centre availability zones



**New growth** 

Solutions covering connectivity, land and power for satellite operators, and connectivity infrastructure supporting data centres, CDNs, SDNs and OTTs1



#### **Government, industry** & major projects

Sovereign, scalable and secure connectivity to support cloud, AI and productivity, and infrastructure services supporting major projects

## Our plan for growth

Australia's leading digital infrastructure provider





Strategy & investment areas



Maintain & expand our core infrastructure leadership

with a focus on IRRattractive investments



New and better ways to make our assets accessible

through digitisation, new products and partnerships



Modernise our footprint

to improve operating leverage, support resiliency and unlock new value pools

#### Targets<sup>1</sup>



Sustained Cash EBIT growth



Mid-teens IRR on strategic investments and partnerships

Supported by



Operating efficiency focus to reduce further cost pools



Accelerated capital recycling to deploy and expand faster



**New partnerships and channels** to efficiently scale

# Australia's largest terrestrial intercity network



Sydney-Canberra coastal route set to go live on 25 June 2025



144 fibre pairs per route with >~60 Tbps capacity per fibre pair<sup>1</sup>



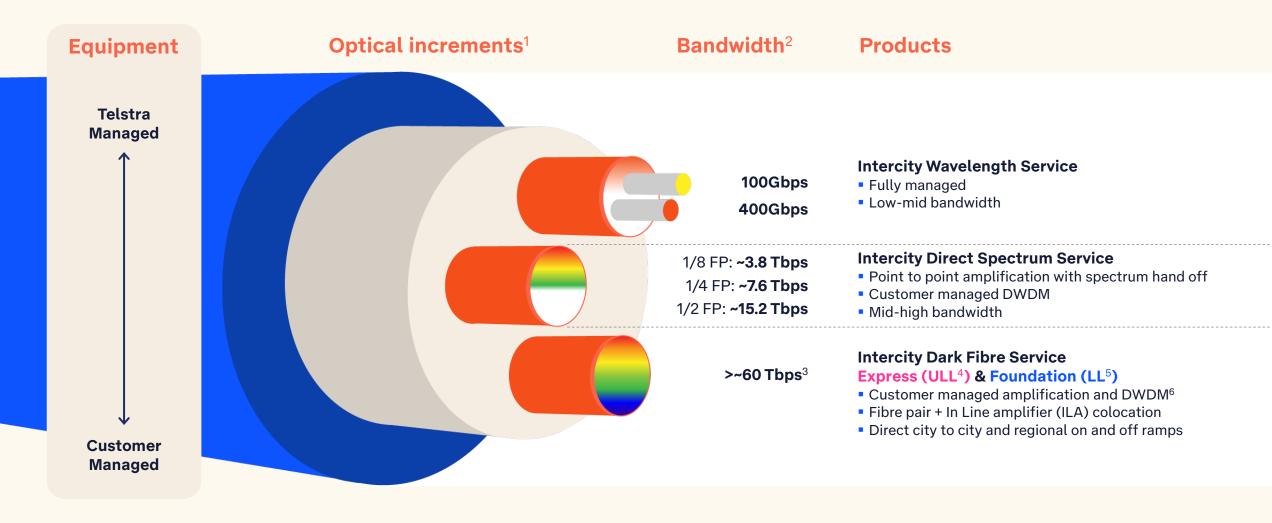
**First routes going live** servicing the in-demand eastern data corridor:

- Largest population centres, which coincide with the major hyperscaler availability zones
- ~95% of national data centre demand is served by Melbourne, Sydney and Canberra with ~80 operational data centres (another 25+ planned or under construction)<sup>2</sup>
- 16 subsea cables landing in Sydney and Melbourne with more planned<sup>3</sup>

ICF moves large data sets between data centres, clouds and regions

### Options to suit customer needs







# Infrastructure Managing costs



**Shifting to preventative management** with emergency works <10% of maintenance regimes



**Applying AI** to efficiently predict and manage truck rolls



**Using automation and AI** to streamline critical processes and uplift customer experience

# Amplitel 🖀



### We've built Australia's leading towers business



The **largest digital twin program** in Australia and NZ with 90% of mobile sites digitised<sup>1</sup>



Signed long term agreements with all major MNOs



Improved land tenure and ongoing cost efficiencies





Built 300 new sites with 400 under development





Processed **5,000**projects for
customers (~1,500
adds moves and
changes per annum)



Launched a customer digital portal

### We have momentum to deliver







### **Network** investments



**New intercity fibre network** with >4,000 km of fibre laid



Delivering metro fibre rings between data centres for hyperscalers



Delivering satellite ground infrastructure including 300 satellite access nodes

#### **Innovation**



Achieved a world first of 1.6Tb/s through a single optical channel over 700km



Scaled standalone power systems and trialling next gen batteries



Australia's first terrestrial optical spectrum sharing product, Direct Spectrum

### Capability and track record



Major programs for copper extraction, property divestment and commercial works



Responded to 29 major incidents impacting power availability and 4 natural disasters in FY25 to date



Stood up the **Power Resilience** Taskforce to develop contemporary industry solutions and uplift resilience

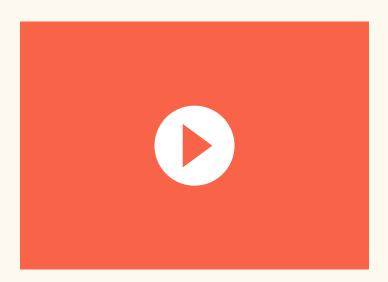


All data points as of May 2025 unless otherwise stated; (1) EBITDAaL excluding commercial works and legacy asset sales CAGR FY21-24; (2) EBITDAaL excluding gain from contract CAGR FY21-24; (3) As of H1 FY25

### ICF Video



Video focused on the Sydney, Melbourne, Canberra routes





### Our financial goals



# Our goal is to deliver consistent growth in shareholder value and returns



**Grow cash earnings** by **mid-single digit** CAGR to FY30

supporting sustainable and growing dividends



10% underlying ROIC by FY30

demonstrating growth and returns



Disciplined capital and portfolio management

underpinned by balance sheet settings consistent with an A band credit rating

# Disciplined allocation of capital helps enable shareholder value creation



- Growth in core business cashflow
- Growth in mobile and digital infrastructure
- Operating leverage with cost and BAU capex efficiency
- Supports growth in balance sheet capacity
- Portfolio & investment management
- Strategic capex investments in infrastructure
- Active divestment pipeline of non-core assets
- Commercial partnership and M&A opportunities

Disciplined capital management

- Strong commitment to A band credit rating
- Sustainable and growing dividend
- Potential for additional shareholder returns





# Core business performance underpins cash earnings growth

### **Key drivers of core business performance**



### **Strong mobile fundamentals**

Sustainable mobile growth



### **Growing demand for digital infrastructure**

Delivering high-quality long-term returns and growth



### Positive operating leverage

Commercial excellence driving growth and returns
BAU capex discipline to help drive financial momentum
Cost reduction and efficiency supported by AI

Target: Grow cash earnings by mid-single digit CAGR to FY301



# Strong fundamentals and demand underpins sustainable mobile growth



#### **Demand drivers**

### **Tripled**

data usage on mobile network in the past 5 years ~1-2% p.a.

population growth expected<sup>1</sup>

#### Low

proportion of household spend

### High

utility, importance of connectivity and growing

### Portfolio that maximises revenue



Main brand pre-paid and post-paid



Sub-brands

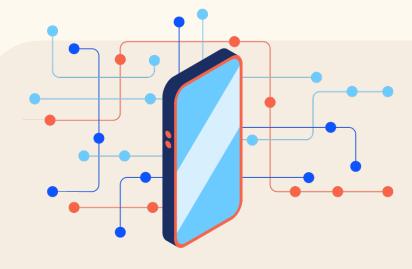




**MVNOs** 



Strategic partners



### **Leading branded value proposition**

- Best network
- Maintain mobile coverage lead
- ~270 retail stores Australia-wide<sup>2</sup>
- >2,500 onshore contact centre FTEs³
- Millions of scam calls, texts and emails blocked<sup>2</sup>



# Growing demand for digital infrastructure drives infrastructure growth





### Leading value proposition<sup>1</sup>

- Largest terrestrial intercity network in Australia
- ~250,000km fibre across 135 cities and >1,400 regional towns
- 370,000km duct length with 7.5m pits
- >8,000 towers, masts and mobile poles
- >7,500 fixed network sites

#### **Demand drivers**

>25% p.a.
Australian internet

Australian interne backbone traffic growth forecast 2025-29<sup>2</sup>

#### Data & tech

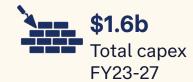
Gen AI, cloudbased processing and immersive reality

#### **Valuable**

includes assets with long-term, CPI-linked contracts Satellite

LEO satellite activity growing

### **Intercity Fibre + Viasat key financial metrics**<sup>3</sup>









# Commercial, cost and capex efficiency drives positive operating leverage





# **Commercial excellence** driving growth and returns

- Focus on economics and competitive dynamics in each layer, to reinvent our commercial models
- Incentivise across the business what matters to create and capture value



**BAU capex discipline** to drive financial momentum

- Driving efficient delivery through BAU capex
- Shifting capital to higher returning products; legacy rolling-off



# Cost reduction and efficiency supported by Al

- Strong track record of cost efficiency over T22 and T25
- Ongoing product simplification and digitisation of legacy platforms
- Al use cases at scale supporting transformation of network, customer and people experience



# We have a strong track record in effectively managing cost





reduction across T22 and T251

### Cost efficiency will continue to come from



Product simplification



Digitisation



improvements



Active portfolio management



# Artificial Intelligence will be transformative





### We are set up to lead...



Investing in getting our fundamental tech and data right



Partnered with global leaders like Accenture and Microsoft



Focus on **re-inventing processes** and parts of our
business

### ... and unlock potentially transformative benefits, for example



Total transformation of customer engagement



Building autonomous, self-healing, highly efficient and resilient networks



Enhancing software development processes



Simplifying and streamlining business processes



2

# Disciplined portfolio and investment management drives returns



### Portfolio discipline supports ROIC growth



### **Disciplined on risk-adjusted returns**

- Pipeline of non-core asset divestments
- Strong adherence to M&A criteria to drive value creation

### Disciplined on strategic investment



### Flexibility to invest or partner for growth

- Strategic growth investment opportunities (including digital infrastructure) targeting mid-teens IRR
- Flexibility to partner to optimise balance sheet and returns



3

# Disciplined capital management drives shareholder value



### **Strong balance sheet**

- Committed to settings consistent with an A band credit rating
- Optimise capital structure between debt and equity with flexibility
- Balance sheet supported by strength and quality of cashflows
- Debt servicing comfort zone updated to 1.75 2.25x net debt/EBITDA
- Earnings growth drives additional capacity over time



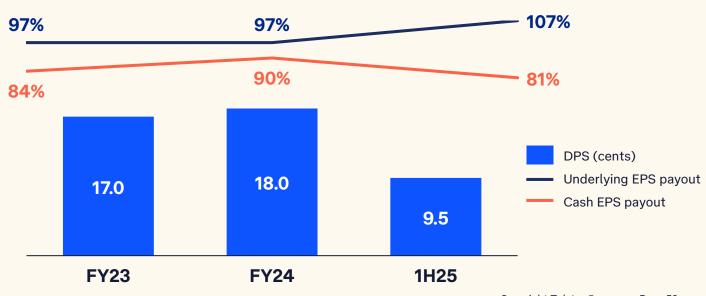
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# Disciplined capital management drives shareholder value



### **Growing returns to shareholders**

- Aim to continue delivering a sustainable and growing dividend
  - Strong preference to continue to fully frank dividends
  - Efficient distribution of franking credits
  - May consider partially-franked dividends where franking constrained
- Where we have additional capital to return to shareholders, our preference is buy-backs rather than unfranked dividends



# We aim to deliver Growth and shareholder returns



Value creation

Deliver growth

Create financial capacity

Growth in core business cashflows

**Grow cash earnings** by mid-single digit CAGR to FY30

1

\$15-16b of cash earnings (incl BAU capex) by FY301



Portfolio & investment management

3 Disciplined capital management

Incremental growth and returns

Strategic investment opportunities targeting midteens IRR

Other cashflows<sup>2,3</sup> including **portfolio management** and **spectrum** 

of debt capacity by FY30 within debt comfort zone4



>\$20b

financial capacity by FY30

through growth in cash earnings and disciplined capital management, before portfolio & investment management

Illustrative calculations based on key targets and financial goals. Key targets are annual for FY26 to FY30 unless otherwise stated. See the Disclaimer and Glossary slides in relation to key targets and financial goals and for further details. (1) \$15-16b calculated based on mid-single digit CAGR in cash earnings to FY30; (2) While subject to consultation and further change, the ACMA's preliminary views (April 2025) on the pricing for the renewal of our expiring spectrum licences indicate we could be facing a potential cash outflow of \$0.6-0.8b in FY28, \$0.8-1.0b in FY30, \$0.3-0.4b in FY31 and \$0.1-0.2b in FY33, assuming full prices are to be paid upfront at the expiry of the current licences; (3) In FY26 we expect an around \$250 million nbn true-up payment relating to the final price adjustment from the nbn rollout completion, see Telstra Annual Report 2024 section 2.2; (4) ~\$6b calculated at top-end of 1.75 to 2.25x net debt/EBITDA debt servicing comfort zone based on mid-single digit CAGR in cash earnings to FY30. Assumes no other changes in debt and before portfolio & investment management

### FY25 guidance



	FY24	1H25	FY25 guidance <sup>1</sup>
Underlying EBITDA <sup>2</sup>	\$8.2b	\$4.2b	\$8.5b to \$8.7b
Business-as-usual capex <sup>3</sup>	\$3.4b	\$1.6b	\$3.2b to \$3.4b
Strategic investment <sup>5</sup>	\$0.3b	\$0.1b	\$0.3b to \$0.5b
Free cashflow after lease payments (FCFaL) <sup>4</sup> before strategic investment <sup>5</sup>	\$3.2b	\$1.1b	\$3.0b to \$3.4b

2. Underlying EBITDA excludes guidance adjustments.

3.BAU capex is measured on an accrued basis and excludes spectrum, guidance adjustments, strategic investment, externally funded capex and capitalised leases.

5. Strategic investment capex is measured on an accrued basis and relates to the intercity fibre network and Viasat projects.

<sup>1.</sup> This guidance excludes material one-offs, such as mergers and acquisitions, disposals, impairments, spectrum, restructuring costs and such other items as determined by the Board and management.

<sup>4.</sup>Free cashflow after lease payments defined as 'operating cash flows' less 'investing cash flows' less 'payments for lease liabilities' and excludes spectrum and guidance adjustments. FY25 FCFaL guidance includes around \$300m cash outflow related to FY24 restructuring costs.



# Connected 5 Future





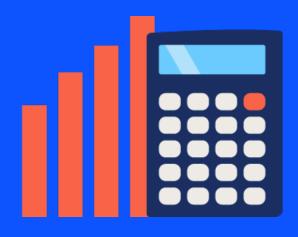


Q&A





Appendix and supporting calculations





### Our capital management framework



### Fiscal discipline





Maximise returns for shareholders



Maintain financial strength



Retain financial flexibility

- Committed to balance sheet settings consistent with an A band credit rating
- 2 Disciplined **BAU capex** to support core business growth
- 3 Sustainable and growing dividend (prefer fully-franked)
- 4 Disciplined portfolio management and strategic investment
- 5 Use balance sheet capacity for additional shareholder returns

# Cash earnings



Cash earnings	FY23	1H24	2H24	FY24	1H25
Underlying EBITDA <sup>1</sup>	\$7,950m	\$4,016m	\$4,227m	\$8,243m	\$4,248m
Lease amortisation	\$574m	\$303m	\$316m	\$619m	\$282m
Underlying EBITDAaL <sup>1</sup>	\$7,376m	\$3,713m	\$3,911m	\$7,624m	\$3,966m
BAU capex <sup>1</sup>	\$3,297m	\$1,795m	\$1,610m	\$3,405m	\$1,631m
Spectrum amortisation	\$296m	\$136m	\$145m	\$281m	\$161m
Cash EBIT <sup>1</sup>	\$3,783m	\$1,782m	\$2,156m	\$3,938m	\$2,174m
Net finance costs	\$529m	\$317m	\$267m	\$584m	\$316m
Underlying Income tax expense	\$805m	\$419m	\$455m	\$874m	\$415m
Minorities	\$123m	\$77m	\$89m	\$166m	\$88m
Cash earnings	\$2,326m	\$969m	\$1,345m	\$2,314m	\$1,355m
Cash EPS (cents)	20.2	8.4	11.7	20.0	11.7



**Grow cash earnings from FY25** by mid-single digit CAGR to FY30

Support additional per share growth through portfolio & investment management and disciplined capital management

#### **D&A higher than cash equivalent** due to:

- Accelerated D&A on certain assets
- Legacy and historic higher capex in D&A
- Shorter lived assets such as software forming a higher proportion of our capex

## Operating leverage



Operating leverage	FY23	1H24	2H24	FY24	1H25	%Change vs PCP
Underlying income <sup>1</sup>	\$23,173m	\$11,705m	\$11,696m	\$23,401m	\$11,823m	A

Underlying operating expenses <sup>1</sup>	\$15,196m	\$7,674m	\$7,468m	\$15,142m	\$7,561m	
Lease amortisation	\$574m	\$303m	\$316m	\$619m	\$282m	
BAU capex <sup>1</sup>	\$3,297m	\$1,795m	\$1,610m	\$3,405m	\$1,631m	
Spectrum amortisation	\$296m	\$136m	\$145m	\$281m	\$161m	
Cash EBIT costs	\$19,363m	\$9,908m	\$9,539m	\$19,447m	\$9,635m	В



Positive operating leverage<sup>1</sup> =





Cash EBIT cost % growth

FY26 to FY30

### Investment criteria





# **Clear guardrails for mergers and acquisitions**

- EPS accretive (Year 2)
- Cash earnings accretive (Year 2)
- ROI above WACC (Year 3)
- More accretive than a buy-back



# Potential to partner with external and private capital

- Shared risk
- Access to specialist capability
- Investment size or access to special pools of capital



Strategic investment opportunities

Targeting mid-teens IRR

# Glossary



Term	Definition
Key targets – non-financial	
Al maturity	Refers to external AI maturity measure against global enterprises
"enabled by NaaP"	Refers to connectivity products that monetise a sophisticated network feature
Network Experience Index	Refers to an internal composite metric based on the availability and speed of mobile and fixed services
Strongest brand	Refers to external Brand Strength Index (BSI)
Financial terms	
BAU capex	Business-as-usual (BAU) capex is measured on an accrued basis and excludes spectrum, guidance adjustments, strategic investment, externally funded capex and capitalised leases
Cash earnings	Underlying EBITDAaL less BAU capex, spectrum amortisation, finance costs, tax and minorities. Refer to reconciliation in "Cash earnings" slide
Cash EBIT	Underlying EBITDAaL less BAU capex and spectrum amortisation
Cash EPS (cents)	Cash earnings per share
EBITDA	Earnings Before Interest, Taxes, Depreciation and Amortisation
EBITDAaL	Earnings Before Interest, Taxes, Depreciation and Amortisation, and after Lease amortisation
Free cashflow after lease payments	Free cashflow after lease payments defined as 'operating cash flows' less 'investing cash flows' less 'payments for lease liabilities' and excludes spectrum and guidance adjustments
Guidance adjustments	Guidance adjustments include material one-offs, such as mergers and acquisitions, disposals, impairments, spectrum, restructuring costs and such other items as determined by the Board and management

# Glossary cont.



Term	Definition
Financial terms cont.	
IFRS	International Financial Reporting Standards issued by the IASB. When 'IFRS' is used to describe an item of information, that item should be taken to be prepared in accordance with IFRS
IRR	Internal Rate of Return
Operating leverage	Underlying income % growth greater than cash EBIT cost % growth (including operating costs, BAU capex, and lease and spectrum amortisation)
ROIC	Return on Invested Capital. Calculated as Net Operating Profit After Tax (NOPAT) as a percentage of total capital
Strategic investment	Strategic investment capex is measured on an accrued basis and currently relates to intercity fibre network and Viasat
Total income	Total income excluding finance income
Underlying EBITDA	EBITDA excluding guidance adjustments
Underlying EBITDAaL	EBITDAaL excluding guidance adjustments
Underlying EPS	Profit for TLS shareholders attributable to each share, excluding guidance adjustments
Underlying income	Total income excluding guidance adjustments
Underlying operating expenses	Total operating expenses excluding guidance adjustments
Underlying ROIC	Calculated as NOPAT as a percentage of total capital, excluding guidance adjustments less tax