

# WHISTLEBLOWING POLICY

## Quick Guide



Telstra's [Whistleblowing Policy](#) explains how to report concerns you might have about illegal, unethical or improper conduct at Telstra, including theft, fraud, bribery, collusion, conflicts of interest and misuse of Telstra systems.

You can report a matter anonymously and if you do report something Telstra is committed to ensuring you are protected from victimisation or any other form of detriment connected with making a whistleblowing report under the Policy.

Reports can be made to Telstra's Whistleblowing Service, which is run independently and can be accessed online [here](#) or by calling them on one of [these numbers](#) (full details in Appendix 1 below). You can also report whistleblowing matters directly to a number of senior leaders in the business, including directors and Group Executives, members of the [Whistleblowing Committee](#) and the Company Secretary, who is [Telstra's Whistleblowing Protection Officer](#).

Issues reported under the [Whistleblowing Policy](#) are taken seriously and are subject to an investigation which is overseen by the Whistleblowing Committee. Depending on what the investigation finds there may be consequences for the people involved in accordance with Telstra's conduct process and any relevant legislation. The identity of a whistleblower under the policy will be protected throughout the investigation and afterwards.

If you need support under this policy and do not want to make contact via the Whistleblowing Service, please contact the Whistleblowing Protection Officer on [companysecretary@team.telstra.com](mailto:companysecretary@team.telstra.com).

This is a short overview of the Policy to provide high level information only. The Whistleblowing Policy can be found [here](#).

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### Appendix 1 – NAVEX Global / EthicsPoint contact details

- Internet site for online reporting and general information: <http://telstra.ethicspoint.com/>
- Telephone contact details below:

| Country       | Telephone Number  | At the English prompt dial... |
|---------------|---|-------------------------------|
| Australia     | 1-800-875-314   | n/a                           |
| France        | 8447414244  | n/a                           |
| India         | 00-800-040-1331   | n/a                           |
| United States | 844-439-4697  | n/a                           |
| Germany       | 0-800-225-5288  | 844-439-4697                  |
| Hong Kong     | 800-93-2266   | 844-439-4697                  |
|               | 800-96-1111   |                               |
| Indonesia     | 001-801-10<br><br>1. Not available from cellular phones<br>2. Use public phones allowing international access | 844-439-4697                  |
| Japan         | Japan (NTT) 0034-811-001  | 844-439-4697                  |
|               | Japan (KDDI) 00-539-111   |                               |
|               | Japan (Softbank Telecom) 00-663-5111  |                               |
| Korea         | Korea (Dacom) 00-309-11   | 844-439-4697                  |
|               | Korea (ONSE) 00-369-11  |                               |
|               | Korea (Korea Telecom) 00-729-11   |                               |
|               | Korea (U.S. Military Bases - Dacom) 550-2872  |                               |
|               | Korea (U.S. Military Bases  |                               |

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| Country         | Telephone Number  | At the English prompt dial... |
|-----------------|---|-------------------------------|
|                 | - Korea Telecom) 550-4663                                 |                               |
| Malaysia        | 1-800-80-0011   | 844-439-4697                  |
| Netherlands     | 0800-022-9111   | 844-439-4697                  |
| Philippines     | Philippines (PLDT - Tagalog Operator) 1010-5511-00        | 844-439-4697                  |
|                 | Philippines (Globe, Philcom, Digitel, Smart) 105-11       |                               |
| Singapore       | Singapore (StarHub) 800-001-0001                          | 844-439-4697                  |
|                 | Singapore (SingTel) 800-011-1111                          |                               |
| South Africa    | 0-800-99-0123   | 844-439-4697                  |
| Sweden          | 020-799-111   | 844-439-4697                  |
| Taiwan          | 00-801-102-880  | 844-439-4697                  |
| Thailand        | 001-999-111-11  | 844-439-4697                  |
|                 | 1-800-0001-33   |                               |
| UAE             | United Arab Emirates 8000-021                             | 844-439-4697                  |
|                 | United Arab Emirates (du) 8000-555-66                     |                               |
|                 | United Arab Emirates (Military-USO and cellular) 8000-061 |                               |
| UK & N. Ireland | United Kingdom (C&W) 0-500-89-0011                        | 844-439-4697                  |
|                 | United Kingdom (British Telecom) 0-800-89-0011            |                               |
| China           | 4006002510  | n/a                           |