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The Manager

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**ELECTRONIC LODGEMENT** 

Dear Sir or Madam

#### Telstra 3 Share Offer – T3 Retail Broker Roadshow Presentation

In accordance with the listing rules, please find a copy of a presentation to be delivered today.

Yours sincerely

**Douglas Gration** 

Company Secretary

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# T3 Retail Broker Roadshow Presentation

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## Telstra – the leading player with scale



#### Australia's leading telecommunications and information services company

- Telstra offers a full suite of communications services
  - Wireline unparalleled reach to customers across Australia
  - Wireless recently launched one of the world's most advanced wireless broadband networks (NEXT  $G^{TM}$  network)
  - Strong advertising & search capability via Sensis
  - BigPond Australia's largest broadband provider
- The strongest brand names in the industry in Australia
- The highest market share in Australia while proactively managing offshore opportunities
- Ability to drive economies of scale
- Strong balance sheet & cash flows allow us to fund growth opportunities consistent with our strategic and financial parameters



### Our transformation program



- Focusing on customers
- Using market based management to create product and service offerings tailored to the needs and lifestyles of our customers
- Building Australia's next generation communications network
- Constructing a state-of-the-art IP core network to deliver new, innovative and faster services
- Deploying the NEXT G<sup>TM</sup> network, a national wireless broadband network
- Launched the NEXT G<sup>™</sup> network, Australia's only national 3G network, delivering wireless broadband, new products and unmatched coverage

Simplifying systems

Working to deliver improved customer experiences and long term cost savings by reducing complexities in its systems

Transforming culture

Telstra is investing in its employees to be able to better serve customers and create value for shareholders



### 2006 – we've been busy



#### Customer Experience

- Service experience improved
- Brand attribution increased from 50% to 72%
- 42%\* more Telstra consumers using 3+ products
- Meeting broadband demand, on time
- Customers voting with their wallet

## Revenue initiatives

- Increasing broadband, 3G, record volumes
- PSTN decline reduced from 7.6% in 1H06 to 5.8% in 2H06
- Significant growth in online revenue
- 3G post-paid ARPU 34% greater than 2G
- Reducing churn

#### Business Portfolio

- Acquired China growth vehicle for Sensis (SouFun)
- New World Merger solidifies CSL position as #1 HK mobile operator
- Focused Telstra Clear, Kaz, Reach (divested AAS)
- Created Telstra Business unit

#### Cost

#### Reduction

- Workforce reduced by over 3,800 FTEs\*\*, now approaching 5,000
- Capex savings of ~A\$500M in FY06
- 36 office sites exited (56,000m2)
- Field productivity growing rapidly

#### Innovation

- Integrated BigPond / Mobile launch at Commonwealth Games
- Fully integrated offering at the NEXT G<sup>™</sup>
  network launch
- 25 unique product categories for use on NEXT G<sup>TM</sup> network
- Telstra Integration Lab created

#### Less

- Simplified pricing
- Complexity
- 58 platforms capped or exited
- 115 IT applications exited (75 on the way)
- Hundreds of legacy projects cancelled
- Strategic vendors accelerating pace of transformation



<sup>\*</sup> Represents the percentage increase in consumers covering the period June 2005 to August 2006

<sup>\*\*</sup> Excludes CSL New World merger and SouFun acquisition

### Our vision is enabled by true differentiation



## Best delivery networks

- Superior NEXT G<sup>TM</sup> network
- Robust IP / MPLS core
- Broadest fixed line reach and QoS
- Differentiated multiplatform capability

## Superior content and services

- Foxtel, Sensis, BigPond, Trading Post, Soufun
- Unique ability to access, build, acquire and monetise

## Deepest customer understanding

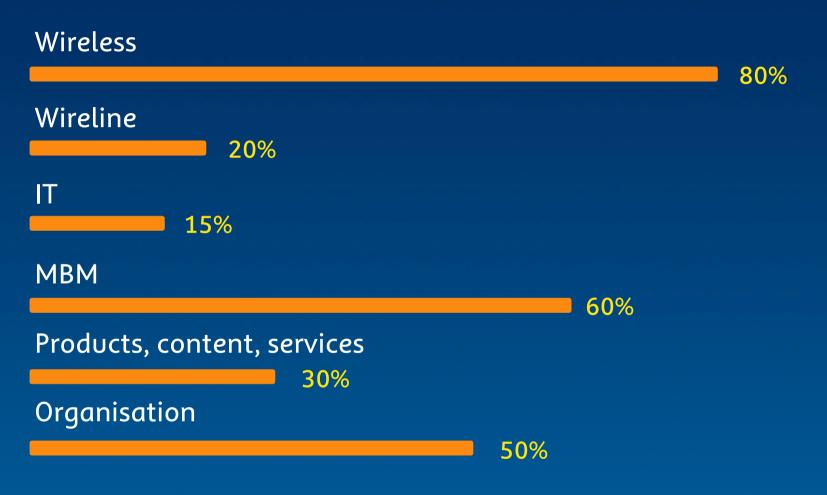
- Richest needs-based customer segmentation
- Largest customer base
- Broadest channels
- Highest brand awareness
- Emerging competitive culture

Integrated company that will deliver a 'one-click, one-touch' user experience



## Transformation Tracking Record





20% time elapsed, but on average 35% complete





## Financial performance

### FY06 Highlights



#### Earnings at Top end of EBIT guidance...

- Acceleration of revenue growth
  - —Total revenue growth of 3.9% in 2H vs 1.5% in 1H
  - —Slowed PSTN decline to 5.8% in 2H vs 7.6% in 1H
  - —New wave revenue growth of 46%
- ... and Significant Cost take-out
  - —Headcount down 3,800\* on year
  - -More than 850 projects stopped,
    - A\$157m OPEX savings
    - A\$500m in CAPEX savings
- ...supporting significant investments in Transformation
  - —A\$962m in operating expenses
  - —A\$1.348bn in cash operating capex

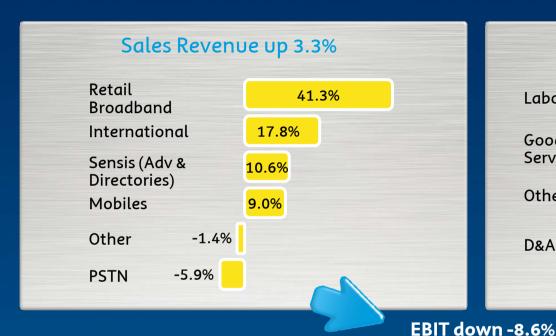
#### ...through high calorie growth

- Mobile
  - Strong growth in 3G subscribers (+297 k) with significant ARPU uplift relative to 2G (+34%)
  - Acceleration in mobile service revenue to
     4.8% in H2 (vs 4.4% in H1)
  - Non SMS data revenue up 121%
  - Improvements in subscriber mix (58% post paid)
- Broadband
  - 3% gain in Market share
  - 3:1 net adds versus nearest competitor
- Internet Direct and IP Solutions
  - 29% growth year on year
- Sensis
  - 6.9% revenue growth with EBITDA margin expansion



## Unaudited FY07 August YTD Reported Performance







- PSTN decline stabilised
- Mobiles data/3G handsets
- Sensis/Broadband continued strength
- International New World merger

- Labour headcount reduction
- G&S mostly mobile growth
- Other transformation driven
- D&A acceleration

Operational improvements continue, tracking to outlook



### FY 2007 outlook

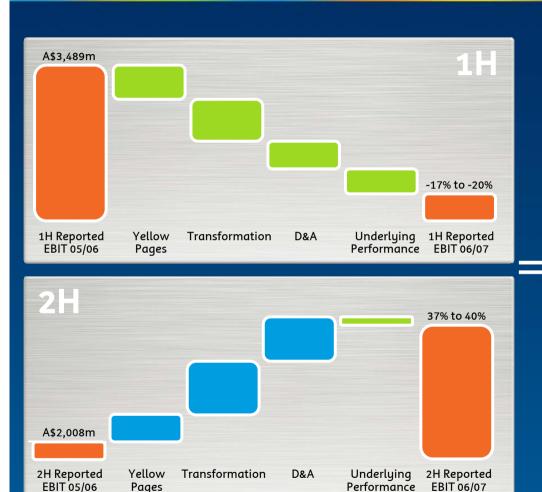


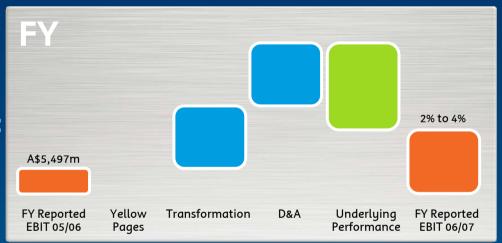
	Guidance on Reported Numbers	
Revenue	Growth of 1.5% to 2%	
Depreciation & Amortisation	Similar to FY06 incl accelerated D & A of \$300m to \$350m	
EBIT	Growth in range of +2% to +4%	
Cash operating capex	Range A\$5.4bn to A\$5.7bn due to transformation	
Dividend	Current intention is 28 cents (A\$) per share based on assumptions	
FY07 outlook assumptions: band 2 A\$17.70 ULL price, no FTTN, no R&R provision and largest transformation spend year		



### FY07 Half on Half EBIT Growth Profile







- Low base in 2H 06 due to transformation spend distorting H1/H2 growth rates
- YP Revenue recognition change

Underlying performance improving as transformation gains traction



## Strategic management objectives through FY10 **Telstra**



	Management objectives – November 2005	Management objectives* - October 2006
Revenue Growth	2.0% to 2.5% pa to FY10	2.0% to 2.5% pa to FY10
New product revenue	20% to 30% of new revenue growth	In excess of 30% Sales Revenue FY10
Costs	Flat to 2010	2.0% to 3.0% pa to FY10
EBITDA	3.0% to 5.0% pa growth to FY10	2.0% to 2.5% pa growth to FY10
EBITDA Margin	50% to 52% by FY10	46% to 48% by FY10
Workforce	Down 10,000-12,000 by FY10	Down 12,000 by FY10
Capex to Sales ratio	12% of revenue by FY10	10% to 12% of revenue by FY10
Free Cashflow	A\$6bn to A\$7bn by FY10	A\$6bn to A\$7bn by FY10



<sup>\*</sup> Based on NO FTTN and A\$17.70 ULL with 100% flow on to retail and no further adverse regulatory outcomes

#### New economic model – revenue framework







#### **Traditional Next Generation** IPTV / HDTV (mobile or fixed) NB Applications and Services Video calling (GSM 2100 → 3GSM 850) Fixed and mobile call completion Other Content and Applications Mobile SMS and MMS **Big Pond Apps & Services** Call connect Sensis Online including interactive Narrow Band Transaction services Software solutions ■ IT services Managed Network Services Hosting 10% of Sales Revenue at Jun 06 3% of Sales Revenue at Jun 06 VoIP PSTN (Basic, Local, LD) Mobile 3G voice Dialup Internet Access Integrated Fixed-Mobile Fixed to mobile calling Traditional Samuel Broadband Access Mobile voice ADSL, HFC, Satellite Print directories **FTTP** Foxtel $EVDO \rightarrow HSDPA$ Unbundled Local Loop IP Data 78% of Sales Revenue at Jun 06 9% of Sales Revenue at Jun 06 **Next Generation Traditional**







### Regulation



- Telstra is one of the most highly regulated companies in Australia
- ACCC has broad powers to determine:
  - which Telstra services competitors can access, and
  - the terms and conditions under which Telstra provides access
- Key Regulatory issues

#### Access

- Unconditioned Local Loop
- Fibre to the Node
- **●** 3G
- Future Declarations

#### Social

- Retail price restrictions
- Universal service and digital data service obligations
- Customer service guarantee

#### Conduct

- Competition rule
- Operational separation



## What's coming in FY 2007



## Transformation milestones:

- Continue wireless upgrade path
- IP/MPLS core and multi-service edge turned up
- Deliver Broadband across all access platforms
- First release of transformed IT capability

## Financial performance:

- Top line growth ahead of plan
- Changing the economics of the business
- Headcount reduction staying ahead of plan
- FY07 largest spend year, reduce by FY08
- Improvement in underlying financials



## Creating a world class company



- Not just best in country, but one of the best in the world
- Stimulating revenue while taking out costs
- Growing revenues with attractive margins
- Real differentiation in our networks, our content and services, and our ability to meet customers' needs
- Creating superior economics as a digital media telco
- For our shareholders, our customers and Australia





## Telstra 3 Share Offer overview



## Telstra – key selling points



- Unmatched fully integrated business model
  - Wireline, wireless, broadband, directories/search/advertising, pay TV
  - Highest market shares and most recognised brands
- Management team's comprehensive transformation plan on track and starting to deliver benefits
  - Comprehensive 5 year strategic plan to drive long-term shareholder value and focus on customers
  - Targeting revenue growth, cost reductions, reduced complexity and cultural transformation
  - Transformation on average 35% complete, 1 year into plan
- NEXT G<sup>TM</sup> wireless broadband network launched ahead of schedule
  - Only nationwide 3G network on offer in Australia
  - Differentiation through superior coverage, in-building penetration and higher speeds
- Attractive yield of 14% for the first twelve months
  - Board intends to declare 28cps fully franked dividend in FY07
  - 14% instalment yield for retail investors over the first twelve months
- Strong balance sheet and cash flows
  - Peak transformation spend in FY07
  - Free cash flows expected to increase in FY08
  - 'A' rated balance sheet, comfortably within financial parameters



#### Retail offer overview



#### Attractive structure for retail investors and existing shareholders

- Instalment receipts two instalments over 18 months capturing 3 dividends
- Board intends to declare 28 cent fully franked dividend in FY07

#### Retail Offer

- First instalment of \$2.00 per share 10c discount to Institutional first instalment
- 1:25 loyalty bonus shares for retail investors who hold through to final instalment
- 3,000 shares for existing shareholders, 2,000 for all other applicants

Retail Entitlement Offer	- 1 for 2 ratio (min of 3,000 shares and cap of 200,000 shares) - Record date 13 Oct 2006	Brokerage – 0.75%
Firm Offer	- Brokers and Financial Planners - Cap of 100,000 at Retail Price - 200,000 more per account at institutional price	Brokerage – 1.25%
General Public Offer	- Guaranteed minimum allocation of 2,000 shares	Brokerage – 0.75%

Total Retail price capped at VWAP over 3 day Institutional Offer

#### Institutional Offer

- 3 day bookbuild after close of Retail offer will set the final instalment amount for all investors
- Institutions receive an "allocation benefit" on 1 for 2 basis
- No price discount, caps or bonus loyalty shares
- Broker-sponsored bids permitted



#### **Future Fund**



- The Commonwealth will transfer any unallocated Telstra shares to the Future Fund
- After a 2 year escrow period, the Future Fund will be required to sell down the shares over the medium term to a level consistent with its investment strategy (at least below 20%) with a view to optimising the long term value of the Future Fund
- The performance of the Telstra shareholding will be reported separately to the rest of the Future Fund until sell-down is complete
- The Future Fund is an investment fund established to make provision for the Commonwealth's public sector pension liabilities
- The Future Fund is managed at arms length from the Government with the independent Board of Guardians responsible for investment decisions



#### Retail Offer timeline



