

# Cisco Hosted Collaboration Solution and Jabber from Telstra

Free the way you work

**Collaboration is the life blood of every organisation. It affects how competitive you are, the quality of your decisions, and how fast you respond in a dynamic world. The effectiveness of collaboration is the difference between leading the pack, or lagging behind.**

Collaboration systems are evolving all the time. With a premises-based system, you're always on the upgrade treadmill - but never up to date. And then there's deployment risk, management complexity, as well as heavy expenses.

## Cloud breaks the chains

Now you can help free both your people and your business from traditional restraints. Cisco Hosted Collaboration Solution (HCS) and Jabber from Telstra

## A platform for growth

Cisco HCS and Jabber from Telstra helps provide the springboard to new and better ways of working. It offers enterprise-grade voice and video calls, presence, messaging and mobility, integrated with our global IP and SIP Connect networks.

You can add to this foundation with other solutions as your needs grow. To further assist in enhancing collaboration, we've integrated Cisco HCS and Jabber with Cisco Webex Teams and Cisco Webex Meetings via Cisco Webex Hybrid Services and Cisco Cloud Connected Audio-Service Provider.

### Cisco Webex Teams from Telstra.

A team-based messaging and conferencing app that assists your people in connecting in secure work spaces. It empowers them to create and contribute in one work stream when they're on the go.

### Cisco Webex Meetings and Webex Cloud Connected Audio-Service Provider (CCA-SP) from Telstra.

Provides effective and cost-efficient audio, video and web conferencing services via Cisco Webex Meeting suite. Cisco Webex Cloud Connected Audio-Service Provider (CCA-SP) service from Telstra helps enable Cisco Webex Audio to be hosted onnet by Telstra providing customers with a fixed payment plan and lowered costs.

### Cisco Webex Hybrid Services from Telstra.

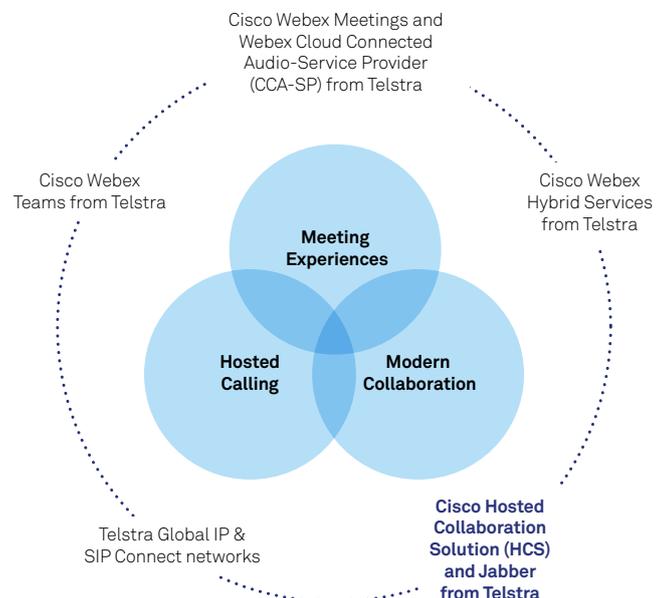
Delivers true enterprise calling by linking Cisco Hosted Collaboration Solution with Cisco Webex Teams via our cloud platform and secure global networks. This transforms the Webex Teams app into a full enterprise-grade software client. Webex Hybrid services also provide calendar integration, directory integration and identity management integration to provide single-sign-on.

delivers Cisco's leading collaboration tools across our global cloud and world-class networks. All backed by our expertise and follow-the-sun service assurance.

It means your people can use the latest tools and applications to assist in boosting productivity. Connect simply and securely inside and outside company walls with a consistent experience. And enjoy a video-first, one button to push approach so working together is simple and fast.

Meanwhile, businesses can scale easily and reach out to the world. Help reduce upgrade complications, simplify both budgeting and management, and enjoy the confidence of a proven solution that's ready for the future.

## Full integration across platforms, applications, devices and networks



## Features



### Voice and video telephony

Enjoy rich voice and high- definition video telephony, from room based video calling to handsets and soft clients. Global Quality of Service (QoS) helps to assure performance.



### Presence and Instant Messaging

See at a glance who's available and on what device to help save time and reduce missed conversations.



### Perpetual and annuity licence models

Meet the different needs of your staff in a cost-effective and flexible way. Each subscription model has specific features with a predictable monthly expense. You can also bundle other Cisco collaboration services at a lower combined cost than purchasing individual solutions. You can choose as little or as much as your business requires.



### Mobility

Work on the go. Use the full suite of collaboration features, including video conferencing, with the same ease as when you're at your desk.



### Self-service

Cut the red tape. It's fast and easy to make simple Moves, Adds and Changes yourself.



### Design services

We design a solution that suits your needs and aligns with your wider business strategies. Take advantage of our vast experience integrating cloud solutions with core systems and connecting hybrid environments to get the perfect fit for your business.



### Unified Voicemail

Access messages the way you want - from your email inbox, web browser, Cisco Jabber, Cisco Unified IP Phone, smartphone, or tablet. Have messages at your fingertips even when away from the office to assist in streamlining workloads.



### One point of expertise

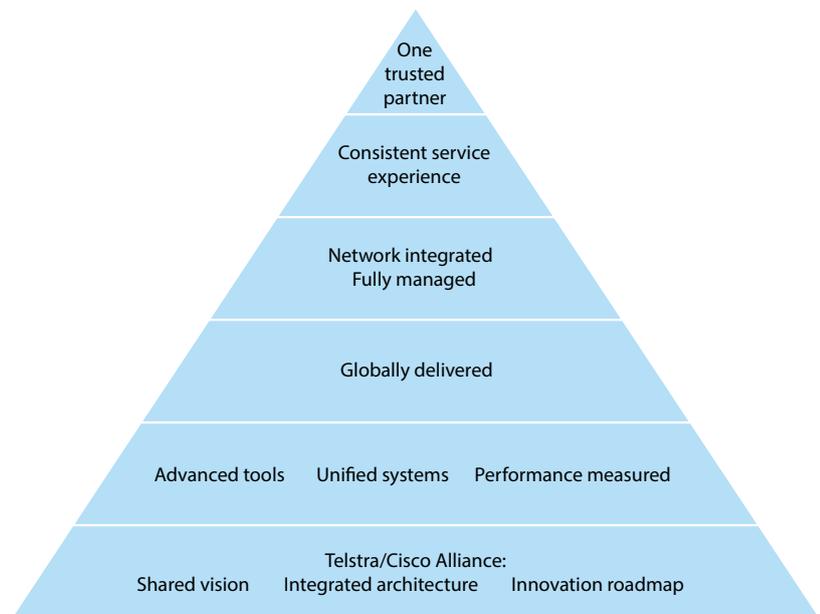
Avoid the cost and complications of multiple vendors. You'll enjoy the latest unified communications with the simplicity and assurance of a single point of contact for equipment, networks, training and support.

## Why Telstra?

We offer a complete and fully managed Cloud Collaboration suite providing integrated voice, video and collaboration to help simplify and enhance the way you work.

Even when your on the go, you can be assured of a high-quality experience through integration of the Cisco platform with the secure Telstra cloud, global IP networks and SIP Connect.

## A fully integrated solution





### A proven record

We've adopted cloud collaboration ourselves so we know what we're doing. In addition, there are more than 250,000 users of our Cloud Collaboration apps, across financial services, construction, professional services and other industries.



### Enjoy a consistent experience

We help ensure your communications are ready 24/7. Extensive Telstra owned network infrastructure reduces reliance on third party links so we can offer an end-to-end quality assured network. Our support team is located world-wide to deliver true follow the sun service levels, backed by 24 hour monitoring and a service level target of 99.99%.



### A partnership driving innovation

Telstra is a strategic Cisco Partner globally and a leading Cisco in Conferencing and Collaboration in Australia. You have the assurance of:

- A shared vision and roadmap. Together, our combined approach to communications, security and networks is able to offer more unified and reliable collaboration.
- Deep integration. Our infrastructure is specifically engineered to support Cisco solutions so they perform at peak.
- A focus on the future. We have ongoing research and development, along with quality assurance and testing to deliver cutting-edge capabilities.
- Peace of mind. You can rest easy knowing you have leading solutions delivered by two of the most trusted brands in communication and collaboration.



### Industry recognition

Telstra is awarded for "UC-as-a-Service Total Solution Provider of the Year" & "Australia Telecom Service Provider of the Year", Frost & Sullivan Asia Pacific ICT Awards, 2018

"Telstra's collaboration services offer compelling Pan-Asian options." Ovum, 2017.



### High security

Our cloud platform and core network products have best practice ISO-27001 certification. All data is stored locally for Australian-based communications. Global businesses can also be confident their data sovereignty wishes are met and conform to in-country regulations.



### Do business across the world

Connect to 2,000+ Points of Presence in more than 200 countries and territories across 400,000+ Km of subsea network cables. We also offer SIP Connect coverage to 19 countries. Plus you can reach over 40 satellites globally through 4 world-class Telstra teleports and access to partner teleports.



### Global business continuity

There are 58 data centres across six strategically located nodes across the world. For peace of mind, replicated servers and mirrored sites deliver both high availability and geographic redundancy to help keep operations on.

Contact your Telstra account representative for more details.

**Australia**

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