



# Connected Workplace



## A smarter and simpler way to connect your business

Connected Workplace simplifies and improves the way your people work with each other, interact with customers, and liaise with suppliers and partners – all through a digital experience.

Providing all your office needs in one comprehensive package, it's an effective and secure way to connect, communicate and collaborate with an easy to understand pay per user model.

**Empower your organisation with a best-of-breed solution bundling connectivity, collaboration, voice, video, and data on a per-user, per-month consumption basis**



Business Voice Calling  
& Collaboration



Internet with Scalable  
Fibre Based Speed



Video Meeting  
Experiences



Secure Connectivity  
& Protection

### **The workplace is evolving at a rapid rate**

The workplace and the way people work is changing. They want to collaborate and work with their colleagues, partners and customers, and expect to be able to do so easily and quickly.

This puts pressure on businesses to ensure their offices and workforce is set up to be as productive as possible, while still balancing the need for cost control and corporate security.

However, setting up enterprise-grade services is challenging for some organisations—it's complex, time-consuming and expensive. Bringing together standalone video, voice, collaboration, and connectivity solutions from multiple vendors can be unmanageable and can pose a serious drain on your internal resources.

# All your office needs in one complete package

Get started with an office worker package which brings together connectivity, collaboration, voice and video in a single simplified digitally enabled platform, at a fixed price per user per month.



## Key Features

- Manage your call workflow (call routing and conferencing), inclusive of national fixed and mobile calls within Australia with no set-up fee (exc premium services)
- Enable your staff to use the internet securely without any excess data usage charges
- Connect your workplaces so that data can be easily shared and information protected on a secured environment
- Enables users to make and receive video and voice calls from different locations
- Soft phone client – applications can be used on any compatible device
- Get protection from email and web traffic threats reducing risk and providing peace of mind
- Each site has a managed router with a network termination unit provided
- All sites will share the same Internet Gateway, via their Managed Private Network.

And the solution is modular, so you can add these options easily:

- Bandwidth Boost – if you require more data intensive requirements like streaming, or downloading large amounts of content
- Fax Line – provide ability to have fax capability

## Getting started

All it takes is three simple steps to get up and running. Simply choose your services, select your sites and nominate your users, and we'll do the rest. Just book in a time for our experienced technicians to install your services.



# Managing your solution is also simple through a single digital experience

Powered by our new digitised platforms, you'll get a faster and more seamless experience. You can stay on top of your connectivity needs by managing your services through a self service portal.



## Telstra Connect provides the following features:

- **Order Tracking** – You can see and track the progress of all open and closed orders, and gain greater visibility of how orders are progressing with estimated completion dates and list views.
- **Billing and usage** – Generate your latest invoice in PDF format on any mobile device for up-to-date information on bills and spending.
- **Incident Management** – Submit, review, and manage all your incidents. View incident updates in real-time and keep track of our progress in resolving them.

## Benefits

- **Pay only for what you need** – All services are charged on a per-user basis, all under a single contract and customised bill that apply to all your sites. You only pay for the number of users your organisation has determined, so you can forecast monthly IT spend and easily reconcile your bills.
- **Flexible and adaptable** – A modular offer of core products allowing you to add users and locations as your business grows.
- **Peace of mind** – We've curated services from best-of-breed technologies to offer a solution with feature rich functionality to empower your business. Connected Workplace streamlines your ICT solutions, from procurement, support to management of your solutions with one trusted provider.
- **Minimal management** – No infrastructure or skilled IT manpower requirements to manage hardware and software lifecycles. We will manage the technology and services to allow you to focus on managing your business.
- **Improved workplace productivity** – Richer communication experiences across various platforms empowering your people to connect, collaborate and achieve more with each other, customers, suppliers, and partners. Better collaboration also means that skillsets are leveraged across the organisation and resources are maximised.

## Why Telstra?

We have the unique combination of solutions and expertise to help transform how your organisation communicates and collaborates, now and into the future.

### Simplicity

As a single provider, Telstra brings together connectivity, collaboration and security solutions—all in one simple package. We've taken away the complexity of having to manage separate plans, providers, platforms, and applications, so you can focus on what matters – running your business.

### Australia's largest network provider

Take advantage of the largest fully integrated national fixed and wireless IP network in Australia. Your users and sites are connected—and stay connected—in more places through our Australia-wide coverage.

### Experience

Our many years of providing communication solutions coupled with our deep insights into mid market business has enabled us to develop a solution that is best of breed and fit for purpose for these size businesses in Australia.

### Leading security solutions providing peace of mind

Get proactive, in-the-cloud protection against phishing, malware, ransomware and impersonation attacks for your employees in the office, at home or on the go.

Start transforming your workplace today

📞 call us on 1800 370 430

🌐 [telstra.com.au/connected-workplace](https://telstra.com.au/connected-workplace)

