



Trusted voice calling now integrated with Microsoft Teams.

Microsoft Operator Connect with Telstra

Part of Telstra's Adaptive Collaboration product suite

Microsoft Operator Connect with Telstra adds Telstra cloud-based calling to Microsoft Teams. It empowers your employees to communicate seamlessly with an integrated calling and collaboration service all in one place, while providing you with greater control, agility and resiliency through an intuitive self-service management portal.



Integrate your communications

Integrate Telstra enterprise calling services in Microsoft Teams to provide a unified communication and collaboration platform for users.



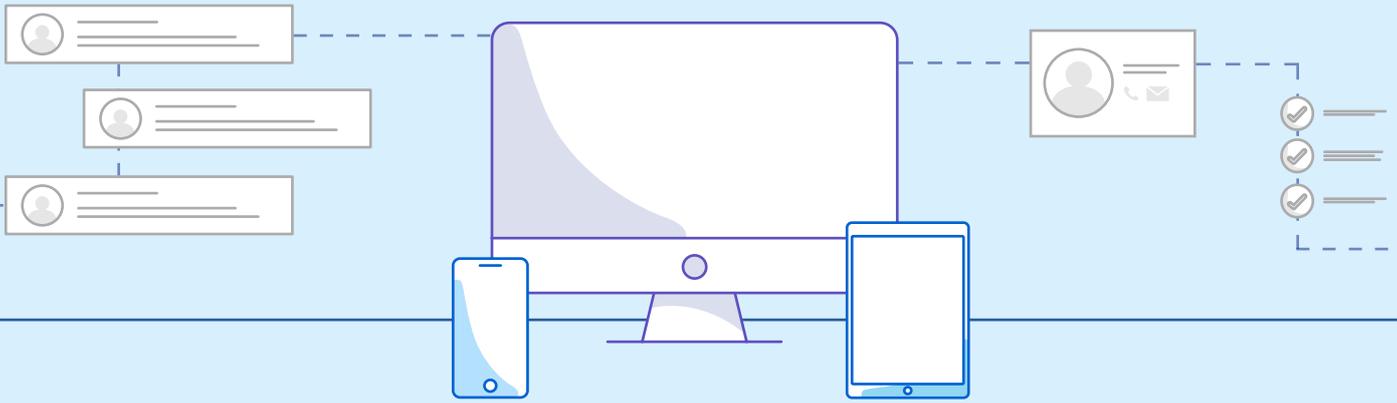
Empower your people

Empower employees to securely connect, communicate, and collaborate with colleagues, partners, and customers wherever internet is available.



Take control of your services

Take control with simple self-administration capabilities and dynamic user control, with no upfront costs and the flexibility to scale up or down.



UNIFIED USER EXPERIENCE

Unify the calling and collaboration experience for users.

Empower your employees to communicate seamlessly with an integrated calling and collaboration service, all in one place.

- + Enhance the user experience**
Simplify and enhance the user experience by offering calling through Teams via a single collaboration platform.
- + Offer a full range of functions**
Unlock the full range of Microsoft Teams phone system functions including hold, transfer, forwarding and voicemail.
- + Support more flexible working**
Offer workplace flexibility by allowing users to communicate whenever there is an internet connection available.



SIMPLIFIED CLOUD CALLING

Simplify cloud-based calling with configurations to meet your needs.

Optimise your calling with individual line subscriptions, shared line subscriptions or a mixture of both, to suit your specific needs that are designed to be configured and scaled as required.

- + Simplify calling costs**
A month-to-month premium calling plan, inclusive of calls to local, national and mobiles numbers charged at a fixed fee that helps you easily predict your monthly calling charges.
- + Choose the right line capacity to meet your needs**
Choose individual lines where each user gets a calling line, or shared lines, where you match the concurrent calls across your organisation.
- + Support legacy and non-Teams calling requirements all in one place**
Support both your Teams calling requirements and non-Teams requirements (e.g. SIP handsets, analogue devices and faxing) via our easy to use self-services Adaptive Collaboration portal.

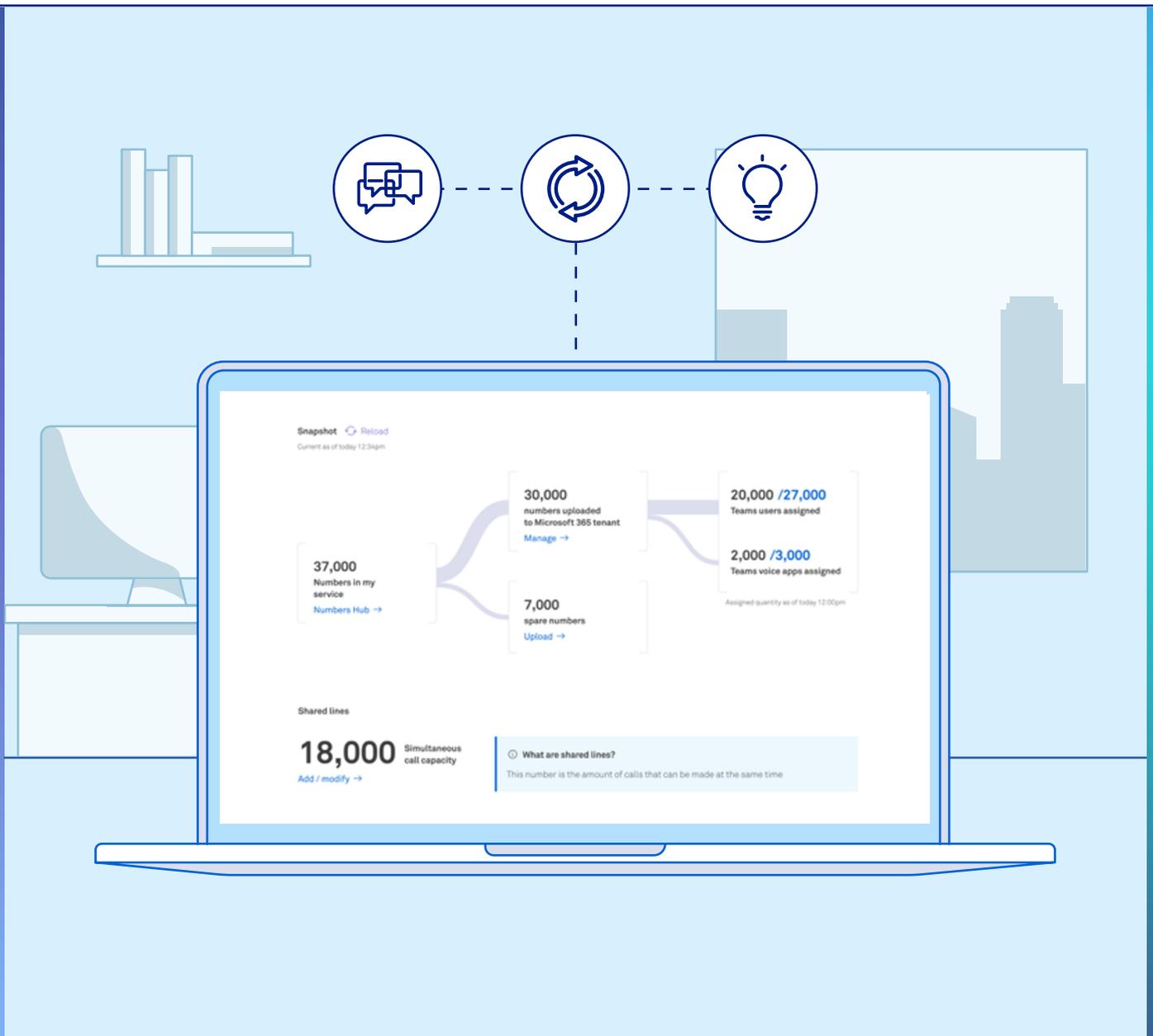


SELF-SERVICE CAPABILITIES

Gain more oversight and control of users, numbers and services.

Gain oversight and control with a simple and intuitive portal that allows you to make changes in near real time, so your business can remain agile and resilient.

- + Centralise the control of your services**
Consolidate users and numbers and manage and move numbers across Telstra services.
- + Migrate and rollback options**
Migrate from old services with ease when it suits you, with the ability to roll back quickly if necessary.
- + Become more resilient to outages**
Ensure there is an alternative destination phone number if incoming calls fail.



Additional services to make your solution even more effective.

Hardware, headsets and devices

Enhance the experience for your users with optional Microsoft Teams certified handsets, devices, and hardware accessories.

Plan a successful move to Microsoft Operator Connect

We have a range of pre-determined services packages that can help you plan, deploy, deliver and run your solution as you continue your journey to the cloud.

Why Telstra?

Our unique capabilities, Microsoft relationship and status as Australia's largest network provider. Why look anywhere else for the best calling and collaboration solutions?



Unique Microsoft relationship

Working together on Teams calling solutions for many years, our close knowledge sharing, technology alignment and shared focus on ongoing co-innovation for clients ensures you're getting the most out of Operator Connect now, and into the future.



Proven solutions and experience

We bring expertise and learning from thousands of satisfied Telstra Calling customers into Operator Connect.



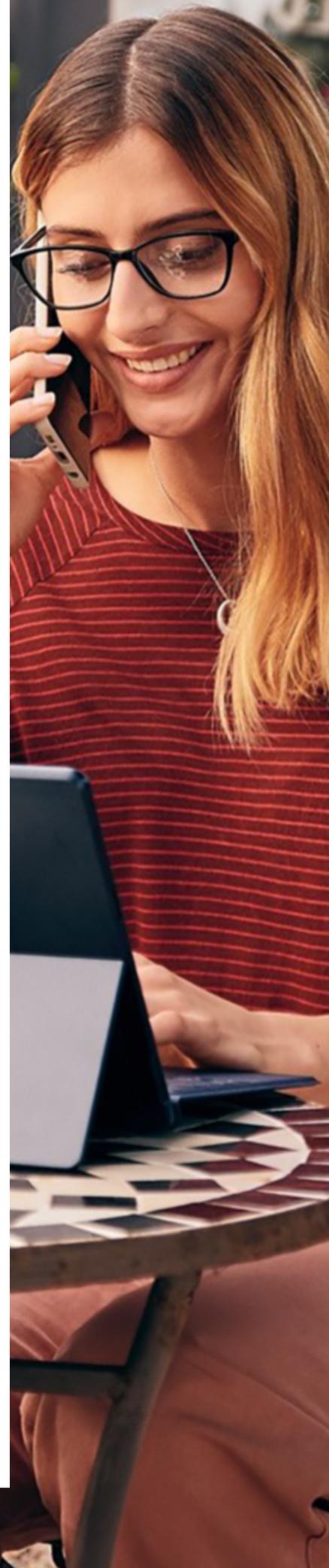
Trusted, local end-to-end capabilities

We've long been recognised as Australia's trusted sovereign calling partner with end-to-end capabilities.



Flexible calling options

We offer the flexibility to mix and match individual and shared calling plans and provide support for analogue and SIP devices.



Get in contact.

To find out how Microsoft Operator Connect with Telstra can transform your calling and collaboration capabilities, contact your Telstra account representative.

 **1300 telstra** (1300 835 787)

 telstra.com/operatorconnectcontact

