

Investing in a rewarding future

Telstra Enterprise Fund (TEF)





In recent years, Telstra has re-invested back into our Enterprise customers through reward and innovation funds to support customers as they rise to the challenge of rapidly changing business conditions.

A new fund for a new era

Telstra Enterprise Fund (TEF) is a rewards program that gives you back a percentage of your total spend. You can use these funds on a wide range of eligible products, solutions and services - putting you in control to help grow your business.



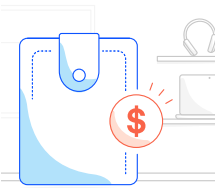
The more you spend, the more you are rewarded

TEF offers you a percentage back on your spend on eligible products.



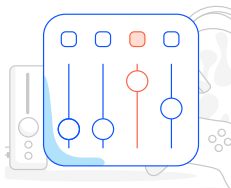
All in advance

Receive the funds up-front when you sign a 12, 24 or 36 month TEF Contract.



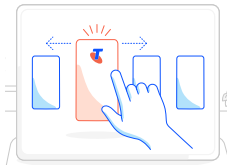
How to accumulate funds?

Accumulate TEF funds when you spend on eligible products.



More control

TEF allows you to allocate funds on what you need, you can allocate funds to eligible products or services to suit your business needs.



More choice

Wide range of eligible products and services alongside a large selection of handheld or network devices from the best of breed global vendors.

Simple, easy, convenient

Easier to understand. Fewer headaches, fewer problems, more time to focus on your customers. A significantly improved experience.

Complete visibility

You can track past transactions and redemptions.

Help your business innovate and grow

Use funds as support while you rise to the challenge of rapidly changing business conditions.

Things you need to know

What can TEF Funds be used to redeem?

Your funds may be used to redeem eligible products and services. All hardware being redeemed is associated with a related Telstra service or solution.

Where will I be billed for my redemptions?

All eligible items being redeemed need to be billed directly on your Telstra Bill. Redemptions cannot be made against Telstra accounts with unresolved aged debt greater than 90 days.

How long are my TEF Funds available for?

Fund amounts are only available during your contract term. Fund amounts will not be available after your contract term has expired or where your Fund has been closed.

Support just got easier

We've streamlined our support into three simple ways to reach out. Choose the channel that works best for you.



Call 132 253



Self-serve at Telstra Connect → <https://connectapp.telstra.com>



Email: business.care@team.telstra.com