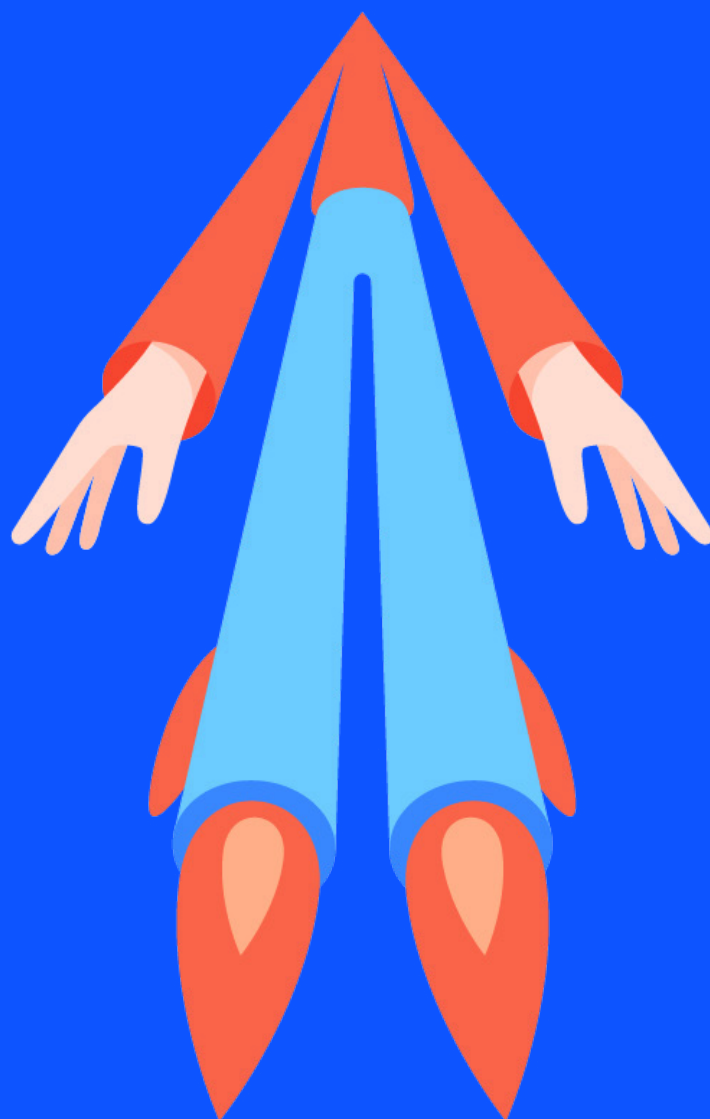




Telstra Satellite Messaging

together builds better





From fieldwork to site visits in isolated areas, Telstra Satellite Messaging adds an extra layer of connectivity to your operations so you and your team can send text messages from most remote, regional and isolated areas across mainland Australia, Tasmania and the immediate offshore areas.

Unlock more possibilities with better connectivity

Simple set up

All you need is a compatible handset with the latest software on an eligible plan, no additional equipment needed.

Service delivery

Helps meet stakeholder expectations, enhances customer experience and staff satisfaction.

Operational performance

Helps meet productivity and efficiency targets by improving response times for opportunity management and issue resolution.

Where Satellite Messaging can support business

From government and construction to the agricultural sector, Satellite Messaging helps to keep businesses connected across a range of industries. Here are just two examples:

Critical Infrastructure Providers

Staying Connected with Your People

Staying in contact is essential for businesses who are transporting, building, inspecting and maintaining assets in the most isolated parts of our country.

- Report job progress and request additional resources.
 - Receive updates or alerts from management.
 - Coordinate logistics for deliveries or team rotations without having to rely on traditional mobile networks.
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This connectivity helps improve operational efficiency by minimising delays in getting information back to base when working outside our mobile coverage area.

Professional Services Firms

Staying Connected with Your Clients & Stakeholders

Arranging inspections or providing advice is crucial for mobile workforces who are often on the go and visiting stakeholders in areas where connectivity can be challenging.

- Send and receive updates while onsite to improve turnaround times.
 - Coordinate meetings or connect with clients, without needing to return to areas with mobile coverage.
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This added layer of connectivity helps Professional Services Firms to build trust, reduce friction with clients and improve access to service providers in rural and remote communities.

Contact us today

Discover how Telstra Satellite Messaging can help you and your team, so you can keep your business moving and stay connected when it matters most. Our friendly and knowledgeable team will guide you through the process, answer any questions you might have and make sure you get the help you need, when you need it.

THINGS YOU NEED TO KNOW:

Requirements

Satellite Messaging requires an eligible Telstra Adaptive Mobility plan with the Satellite Messaging add-on, and a compatible device with the latest software update (see the device checker at <https://www.telstra.com.au/coverage-networks/mobile-technology/satellite-to-mobile>).

Coverage and availability

Satellite Messaging is available from most outdoor areas in mainland Australia and Tasmania (excluding the Australian Radio Quiet Zone in Western Australia and remote offshore territories and islands of Australia). To access the service, you will need to be outdoors, out of mobile network range, and have a direct line of sight to the sky. Don't go outside to use Satellite Messaging if conditions aren't safe for you to do so. Satellite Messaging is an intermittent service.

Satellite Messaging can only be used to send and receive SMS to standard Australian and international numbers. You can't send or receive MMS or instant messages that require the internet such as WhatsApp, make or receive video or voice calls, access data, or send or receive SMS while overseas. Some messages may take a few minutes or longer to send and receive, depending on location, device and satellite position.

Not for emergency use

Don't rely on Satellite Messaging for help in an emergency. It can't be used to call or text Triple Zero (000), doesn't support one-way messaging (such as emergency broadcast messaging) and isn't suitable for telling or warning people about serious risks or asking emergency services to come to someone's aid.

Contact your Telstra Account Representative or call us on **13 22 53**.

🔍 <https://www.telstra.com.au/business-enterprise/satellite-messaging>

