

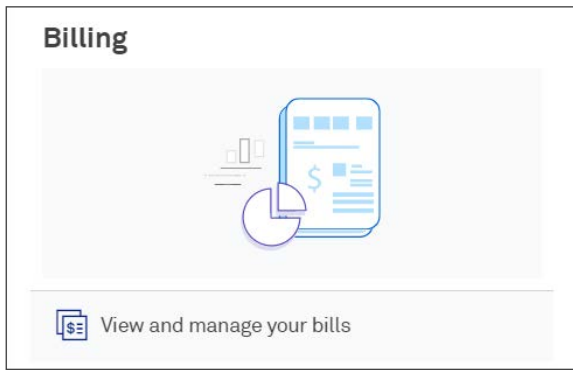
Billing

With Billing you can:

- Download bills for all your products and services
- Access the past 13 months of invoices, see when they were issued and the total amount due
- Raise a billing enquiry



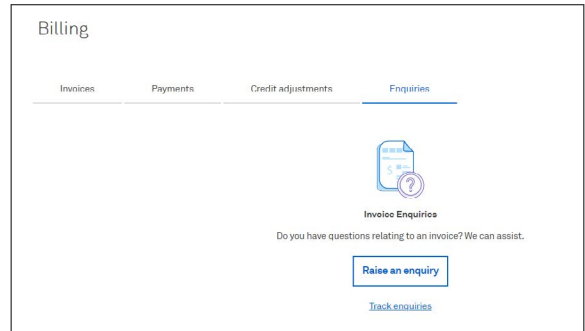
1 Select billing to verify Telstra charges.



Billing Billing account: 700000006978

Account ID	Invoice number	Issue date	Balance carried forward	New charges	Amount due	
700000006978	990000000220	02 Mar 20	\$0.00	\$2,173.05	\$1,485.29	...
700000006978	990000000219	02 Feb 20	\$1,023.25	\$1,854.27	\$4,877.62	...
700000006978	990000000218	01 Jan 20	\$0.00	\$1,381.80	\$2,043.76	...
700000006978	990000000215	01 Dec 19	\$993.21	\$785.34	\$1,855.55	...
700000006978	990000000212	01 Nov 19	\$26.91	\$688.20	\$673.21	...
700000006978	990000000210	02 Oct 19	\$0.00	\$65.91	\$65.91	...
700000006978	990000000207	01 Oct 19	\$0.00	\$0.00	\$0.00	...

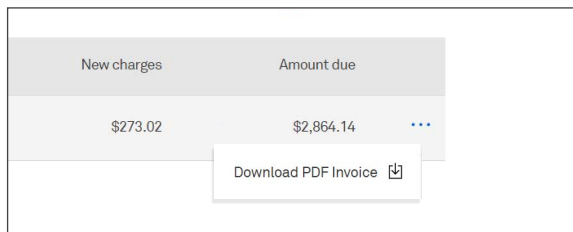
3 If you see an issue with a charge, you can make an enquiry by selecting the 'Enquiries' tab



4 Select 'Raise an enquiry' and fill out the required fields. Please ensure you include the following information:

- Your billing account number and/or service number
- The invoice number or issue date
- Specific charges you are enquiring about
- Contact details in case we have questions

2 To download an invoice select 'Download tax invoice PDF'.



Telstra Corporation Limited
ABN: 33 051 775 556

Tax invoice

Invoice enquiries
1800 370 430

B2B PRODUCTION CWP LAB 1
-
MELBOURNE
VIC 3000

Invoice issued	Period	Invoice number	Account number
02 Mar 20	01 Feb 20 - 29 Feb 20	9900000000230	7000000006978

Summary

Last Invoice	\$4,877.62
Payments	\$0.00
Adjustments	\$0.00
Balance	Due now - 03 Mar \$4,877.62
New charges	Due - 01 Apr \$2,173.05 <small>inc \$233.63 GST</small>
Total	\$1,685.29

Support enquiry

Have you checked the FAQs?

What is your enquiry related to?
Billing

Your Telstra account number
1086053411

Invoice number(s)

What is your enquiry?

Contact name
Bill

Email address
bill@telstra.com

Phone number
+XX XXX XXX XXX

[Back](#)
Submit enquiry

Your question will be responded to within 24 hours.
Customer support operates between 8AM - 7PM AEST.
Monday - Friday except public holidays.

5 Click on 'Submit enquiry'. You can check on the status of your enquiry by selecting 'Track enquiries'.