



DEDICATED TO PERFORMANCE

A reliable cloud solution providing extra security of local dedicated servers.



PRODUCT SUMMARY

Dedicated Hosting provides an enterprise-grade compute platform that allows you to host complex applications, back up your data and provides disaster recovery and storage functionality. It helps reduce the risk and cost of securing and maintaining your own systems.

Using highly secure servers that are reserved for your use and located in our world-class data centres in Australia, Dedicated Hosting provides the extra level of security and reliability you need with a choice of virtual or physical servers to suit your business. Also have the control you require – either manage the servers yourself or we can manage them for you.

Dedicated Hosting offers fully tested, enterprise-grade technology including compute from Cisco, storage and back-up from EMC and virtualisation from VMware. You can sidestep the recurring expense of technology upgrades and maintenance by taking advantage of usage-based pricing that makes budgeting simple. It will lower overall costs and free your capital for more important uses.

To ensure optimum performance and reliability, we provide comprehensive service level agreements such as availability of up to 99.99% to suit your business requirements. These are underpinned by 24/7 proactive monitoring and management in our advanced Managed Network Operations Centre. The service includes proactive identification, impact analysis, deployment of security patches and hot fixes to reduce the burden on your IT staff. And you can rely on the reach, reliability and security of Australia's largest integrated national IP network to access your information.

PRODUCT BENEFITS

- Flexibility of virtual or physical servers, either self-managed or managed by us.
- Minimise risk by using prebuilt and fully tested solutions.
- Enhance information protection and business continuity.
- Highly secure servers that are dedicated for your usage.
- Help reduce total cost of ownership as well as the expense of unused capacity.
- Simplify budgeting and redirect capital for other uses.

PRODUCT FEATURES

Scalable resources

Adjust resources dynamically to meet changing staff requirements and workload spikes. You can also run custom applications, pilot new solutions and store data in our data centres to get projects up and running without the need for costly upgrades or new hardware. You have greater flexibility for your business without upfront capital costs.

Security and privacy

We are one of the few Australian network providers whose infrastructure and security processes are certified to ISO 27001 Security Management Standard, with risk methodology aligned to the AS/NZS 31000:2009 Risk Management Standard. Your data resides on your own dedicated server, separate from other users in our state-of-the-art data centres in Melbourne and Sydney¹. This provides a physically safe environment, fully auditable under Australian jurisdiction to help you comply with governance and privacy requirements. Your information is also protected with 24/7 proactive threat monitoring and multi-site disaster recovery by a team of security experts.

Backup and storage

Documents, video, photos, presentations, email and attachments are growing exponentially. Rather than continually investing in new storage and managing archiving and security, Dedicated Hosting provides everything in one service with options including full data redundancy, regular data snapshots, automatic data archiving, secure backup and recovery, data protection, information security controls and a 'set and forget' automatic remote backup service.

Usage-based pricing

Dedicated Hosting frees you from having to make risky and expensive capital investments. Treat IT as a predictable operational expense that's aligned to your operations, and free capital for other areas of your business.

A new level of access

Using the cloud for storing primary data to support your users and applications in real-time requires consistent, reliable bandwidth. To ensure optimum performance, we give you choices: you can connect to our dedicated servers via Telstra Internet Direct, Business Broadband or a private IP network with secure access across our carrier-grade network providing 99.9% availability. Our fully redundant, gigabit optical fibre links reduce peak bandwidth concerns and minimise network congestion issues.

WHY CHOOSE US FOR DEDICATED HOSTING?

Network reach

When you're conducting business in the cloud, extensive coverage is essential to provide the widest possible access for suppliers, customers, staff and partners. With unparalleled reach, the Telstra Next IP[®] network and the Next G[®] network combine to form Australia's largest national IP platform with coverage for 99% of the Australian population. We can also deliver services to more than 240 locations across the world.

Reliability

We pride ourselves in delivering cloud services that meet stringent reliability standards. All of our cloud services undergo rigorous pre-launch testing and certification before they are released. We also have a proven history of delivering mission-critical applications, so you can be confident your cloud services are in safe, experienced hands.

High security

Our 400-strong information security team has implemented world-class security features into our Cloud Services, including network-based firewalls and remote access security – all of which are available to you. What's more, everything is locked down under one integrated service.

COMPLEMENTARY PRODUCTS

Dedicated Disaster Recovery

This provides fast restoration of your dedicated servers via Telstra data centres in Sydney and Melbourne. With Dedicated Disaster Recovery, we can help you develop a disaster plan, integrate the solution with your existing Dedicated Hosting service and networks, and you can easily scale Disaster Recovery capacity as your needs change.

Hosted Security Services

With Dedicated Hosting, you can use our optional Hosted Security Services. This gives you cost-effective, 24/7 managed protection for key network and infrastructure assets exposed to threats from direct internet access. Hosted Security services offers simple, virtual cloud security that is quick to deploy, while we also have a customised service which provides more flexibility and choice of options and configurations, including non-virtual components. We provide all maintenance including software upgrades and system configuration plus real time reporting. Choose from a range of security options to match your needs:

- Firewall (hosted or on-site)
- Intrusion Protection
- Internet Protection Mail
- Internet Protection Web.

Utility Hosting

Utility Hosting gives you secure access to shared, virtualised servers and unlimited local storage – all for a fixed monthly cost. It enables you to scale your resources to meet demand fluctuations quickly and have the economy of a multi-tenanted environment and usage-based pricing. We offer the highest levels of support for your servers and operating systems for trouble-free operation.

Cloud Consulting Services

Cloud consulting services can assess the viability of cloud solutions for your organisation and assist with both tactical and strategic planning, including migration strategies. We offer two engagements to meet your technology and business needs.

ABOUT TELSTRA

We provide network services and solutions to more than 200 of the world's top 500 companies. They rely on us to do business across 240 countries and territories and to enable greater productivity, efficiency and growth.

Our solutions offer the best of all worlds – skilled people and a rich portfolio of services delivered on our world-class Telstra Next IP[®] network and Next G[®] network. To ensure reliable performance, they're monitored and maintained from our dedicated centres using advanced management and operational systems. And they're backed by Telstra Enterprise-grade Customer Service[®] and one of Australia's largest and most qualified field and technical workforce.

¹ With select SaaS products application data may be stored overseas.

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