

Telstra | Gift with Purchase

Terms and Conditions (T&Cs)

Offer	Eligible Entrants who Purchase a Participating Product from a Participating Retail Store during the Promotional Period will be eligible to redeem a Gift, subject to these T&Cs. In order to receive the Gift, Eligible Entrants must submit an Eligible Claim within the Redemption Period. Limit of three (3) gifts per account.			
Eligible Entrants	Australian residents who: - are aged 18 years and over; - purchase a Participating Product from Telstra during the Promotional Period; and - have created a Telstra ID (required if redeeming online only. Agent assisted redemption does not require a Telstra ID).			
Participating Products	Product ID	Description	RRP (AUD)	Model Number
	MHDWHST-GAS22	Samsung Galaxy S26 256GB Sky Blue	\$1549	SM-S942BLBEATS
	MHDWHST-GAS22	Samsung Galaxy S26 256GB Black	\$1549	SM-S942BZKEATS
	MHDWHST-GAS22	Samsung Galaxy S26 256GB Cobalt Violet	\$1549	SM-S942BZVEATS
	MHDWHST-GAS22	Samsung Galaxy S26 256GB White	\$1549	SM-S942BZWEATS
	MHDWHST-GAS22	Samsung Galaxy S26 512GB Sky Blue	\$1849	SM-S942BLBFATS
	MHDWHST-GAS22	Samsung Galaxy S26 512GB Black	\$1849	SM-S942BZKFATS
	MHDWHST-GAS22	Samsung Galaxy S26 512GB Cobalt Violet	\$1849	SM-S942BZVFATS
	MHDWHST-GAS22	Samsung Galaxy S26 512GB White	\$1849	SM-S942BZWFATS
Participating Retail Stores	“Participating Retail Stores” for the purpose of this Promotion include: a) Telstra branded retail stores throughout Australia, a full list of which can be found at the following URL: https://www.telstra.com.au/find-us ; b) participating Telstra Partner stores; and c) www.telstra.com.au Note: JB Hi-fi is not an eligible Telstra Partner for the purposes of this Promotion.			
	Prior to purchasing a Participating Product, it is the Eligible Entrant’s responsibility to verify that the retailer is a Participating Retail Store for the purposes of this Promotion.			
Promotional Period	Start Time and Date: 12:01 AM (AEDT), 20 October 2026 End Time and Date: 11:59 PM (AEDT), 2 November 2026			
Gift	Eligible Entrants who submit an Eligible Claim during the Redemption Period may be entitled to receive one (1) Samsung Watch9 40mm in Cream OR Samsung Watch9 44mm in Graphite] (“Gift”) as outlined below.			
	Telstra reserves the right to substitute the Gift, at its absolute discretion, for an alternative colour or an alternative product of equal or greater value in the event that the Gift is out of stock or otherwise unavailable.			
	Product ID	Gift	RRP (AUD)	Model Number
	100257307	SAMSUNG GALAXY WATCH9 40MM S/M CREAM	\$749	SM-L345FZEAXSA
	100257320	SAMSUNG GALAXY WATCH9 44MM M/L GRAPHITE	\$799	SM-L355FZKAXSA
Eligible Claim	a) To be eligible to claim a Gift, an Eligible Entrant must Purchase a Participating Product from Telstra from a Participating Retail Store during the Promotional Period.			

	For purchases of Participating Products from Participating Retail Stores, when the Participating Product has been purchased by the Eligible Entrant, the Eligible Entrant will be emailed a link to a webform they will need to complete in order to receive their gift. If the customer prefers, they can also request the store or call Centre agent submit the details on their behalf. This can be done at point of sale or after the device has been received but must be done within the specified redemption period. b) If the Eligible Entrant has correctly submitted an Eligible Claim, Eligible Entrants will be delivered a Gift within sixty (60) days of claim approval. If the Eligible Claim has not been correctly submitted, Telstra reserves the right to overturn a failed claim on the basis that evidence is provided by Telstra or a Participating Retail Store. c) Eligible Entrants will have until 1 December 2026 to respond to the email to provide the requested information. If the requested information is not provided to Telstra by midnight 1 December 2026, the claim will become invalid.
Purchase	Payment in full or via contract on an eligible Telstra consumer or business plan. Purchase excludes: (i) rental payment plans; (ii) lay-buys; and (iii) commercial or business transactions. For clarity, Proof of Purchase must clearly show that the purchase date (for outright purchase) or contract date (for purchase made via an eligible Telstra consumer or business plan) is within the Promotional Period.
Redemption Period	Start Time and Date: 12:01 AM (AEDT), 20 October, 2026 End Time and Date: 11:59 PM (AEDT), 1 December 2026
Delivery of Gift	a) Eligible claimants should allow at least sixty (60) days for delivery of the Gift from the date they receive notification from Telstra that their claim has been approved. Telstra will use reasonable endeavors to deliver the Gift within sixty (60) days from the date notification is received, however, this may be subject to delay in some circumstances. b) Gifts will be delivered to the mailing address provided by the Eligible Entrant at the time of submitting an Eligible Claim. c) Gifts will be delivered by a courier partner of Telstra's choosing and must be signed for at the time of delivery.
Personal Information	An Eligible Entrant is required to provide their name, email address and postal address (excluding PO boxes) when making an Eligible Claim. Entrants should make sure their contract details are up to date. An Eligible Entrant will be asked to provide a delivery address for the delivery of their Gift. Postal addresses must be valid and cannot be a PO Box number, Parcel Locker or Parcel Collect.
Other Matters	a) Participation in this Promotion is deemed acceptance of these T&Cs. b) This Promotion is not valid in conjunction with any other Telstra offer or promotion, unless specified otherwise by the Promoter; c) This Promotion is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. This does not prevent an individual on a business phone plan from entering the Promotion; d) There is a limit of one (1) Eligible Claim and one (1) Gift per Participating Product Purchased. e) Telstra excludes any costs, fees, expenses or liability of any kind paid for any installation, insurance, warranty or extended warranty, financing, delivery or any other cost which, at the determination of the Promoter in its absolute discretion, is deemed to be associated with or ancillary to the Participating Products. f) The Gift is not transferable, exchangeable or redeemable for cash. g) If this Promotion is interfered with or cannot be conducted as planned, Telstra may disqualify any Eligible Entrant(s) and/or modify, suspend or terminate the Promotion as applicable. h) If a Gift is out of stock or otherwise unavailable, Telstra may, at its absolute discretion, substitute the Gift for an alternative colour or alternative product of equal or greater value. However, the Promotion ends if a Participating Product and/or Gift stock runs out at the relevant Participating Retail Store. i) The Promotional and/or Redemption Periods may be varied or extended in Telstra's absolute discretion. j) The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, contact number and place of residence, tax invoice and serial number) using all other

	information available to the Promoter, and to disqualify any claimant who submits a claim that is not in accordance with these T&Cs or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. k) Incomplete, indecipherable or illegible claims will be deemed invalid. Eligible Entrants are responsible for ensuring their correct contact number, email address and postal address details are provided, and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an Eligible Entrant fail to receive their Gift because of a failure to provide correct details or to notify of a change to those details, or for providing an invalid serial number/IMEI or insufficient proof of Purchase; l) Subject to paragraph (n), the Promoter (including its officers, employees and agents) will not be liable for the following: (a) any technical difficulties, server issues or equipment malfunction associated with the Promotion; (b) any theft, unauthorised access or third party interference; (c) any claim, original Purchase documentation or Gift that is late, lost, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the Gift value to that stated in these T&Cs; or (e) any tax liability incurred by a claimant; m) Nothing in these T&Cs is intended to exclude, restrict or modify any consumer rights under the Competition and Consumer Act 2010 (Cth) or any other legislation which may not be excluded, restricted or modified by agreement. n) These T&Cs are governed by the laws of New South Wales. Entrants submit to the non-exclusive jurisdiction of the courts of New South Wales. The Participating Products are subject to stock availability at each individual Participating Retailer Store.
Privacy	Telstra (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an eligible entry is conditional on providing this information. All Eligible Entrants consent to their personal information being collected and stored for this purpose in accordance with Telstra's privacy policy available at Telstra Privacy Statement 1 July 2026 which forms part of these T&Cs.
Telstra/the Promoter	Telstra
Promotion Support	Phone: 13 22 00 Contact us - Telstra