



Technology Solutions
Product & Infrastructure Integration

Product and Service Description
DC.030

Telstra Service Interface Specification
(TSIS) for ADSL Access
End User Interface, Issue 4.6

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1. PURPOSE

ADSL Access will enable End Users with access to Telstra's Public Switched Telephone Network (PSTN) to make and receive calls in the usual manner, while simultaneously accessing high speed data applications, such as Internet access. This service access is based on ADSL modem technology which enables existing twisted pair telephone lines to support broadband data applications concurrently with narrowband PSTN Basic Access.

The following products and services are available via ADSL Access:-

- ***BigPond™ broadband delivered by ADSL, FlexStream™ (Wholesale ADSL Access), and Telstra HyperConnect™ (Remote Network Access).***
- ***CommerceStream™ utilising ADSL access to deliver up to a maximum line rate of 512 Kbit/s service in upstream and downstream directions¹ (Wholesale ADSL Access).***

The purpose of this Telstra Service Interface Specification (TSIS) is to describe the service interface that will be provided for ADSL (End User) Access for a range of Telstra products, including the physical and electrical interface, and higher level protocols that will be supported for these services.

While care has been taken in compiling this TSIS, Telstra does not warrant that it is accurate or complete. This TSIS is for information purposes only and independent enquiries should be made to confirm the information it contains. For more information on ADSL Access, contact a Telstra Sales Consultant, Communications Consultant or Account Executive.

2. SCOPE

This Service Interface Specification defines the physical and electrical characteristics of the service interface for products available via ADSL (End User) Access. The higher level protocols that are supported are also defined, as well as maximum ADSL data rates. The requirements for interfacing with Customer Premises Equipment (CPE), ie modems, routers and Network Interface Cards (NIC) for End User personal computers (PC), to interwork with Telstra's network equipment (DSLAM/CMUX) will be defined by referencing the Telstra document IP 1149 "The Telstra ADSL Network – Listing Requirements for CPE", Issue 2.

General requirements are also provided for Customer Premises Equipment (CPE) including modems, routers and Network Interface Cards (NIC) for End User PCs, that are to be connected to Telstra's network.

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¹ The actual ADSL line rate will depend on cable length and condition and may differ in the upstream / downstream directions for ***CommerceStream™***.

In reading this document, please note the distinction between “End Users” and “Customers”, is defined as follows: -

End User means the end user of the ADSL service at whose premises the ADSL modem would ordinarily be located, ie:

- a customer of Telstra Retail's BigPond™ broadband delivered by ADSL;
- an end user of a Telstra Retail Corporate/SP Customer; or
- an end user of a Telstra Wholesale customer (a '**Wholesale Customer**' is a Carrier, Carriage Service Provider or Internet Service Provider that is obtaining the FlexStream™ or CommerceStream™ product).

Telstra Retail Corporate/SP Customer means a customer operating a corporate network or a service provider obtaining the Telstra HyperConnect™, Telstra ISP Connect® product, or BigPond™ broadband delivered by ADSL, where that customer contracts with Telstra Retail to supply the ADSL service to the customer's end users.

Customer means either a Telstra Retail Corporate/SP Customer or a Wholesale Customer.

For more information on the availability of ADSL Access, contact a Telstra Sales Consultant, Communications Consultant, or Account Executive.

3. SERVICE DESCRIPTION

ADSL is an access technology which enables existing twisted pair telephone lines to support high speed broadband data applications concurrently with narrowband PSTN telephony service. The ADSL Access service diagram is shown in Figure 1.

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Figure 1. ADSL Access Service Diagram

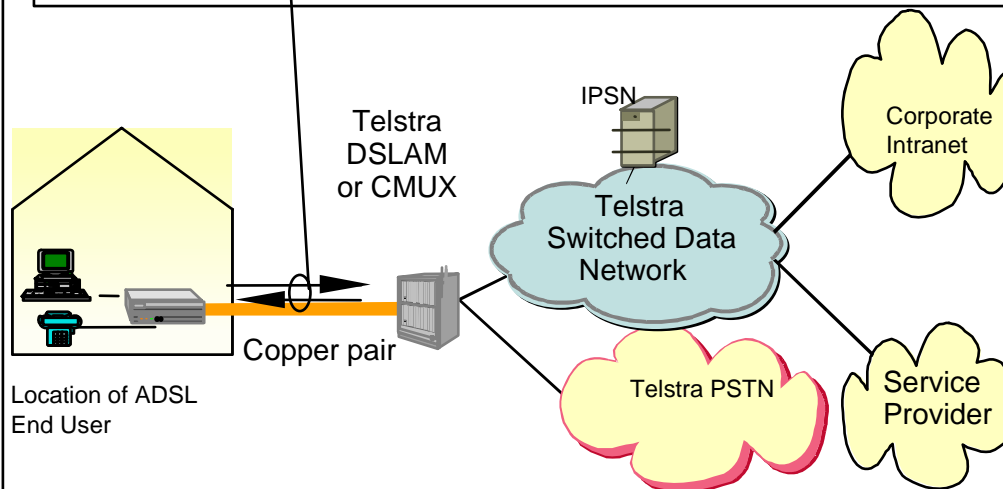
The following are maximum line rates delivered by ADSL access :

For BigPond™ broadband delivered by ADSL, FlexStream™, Telstra HyperConnect™ and Telstra IS Pconnect® (Note 1,2)

- (1) Up to 256 kbit/s downstream (from the exchange to the End User) and up to 64 kbit/s upstream (from the End User to the exchange).
- (2) Up to 512 kbit/s downstream (from the exchange to the End User) and up to 128 kbit/s upstream (from the End User to the exchange).
- (3) Up to 1.5Mbit/s downstream (from the exchange to the End User) and up to 256 kbit/s upstream (from the End User to the exchange).

For CommerceStream™

Up to a maximum of 512kbit/s upstream (from the End User to the exchange) and up to a maximum of 512kbit/s downstream (from the exchange to the End User) utilising ADSL Access (Note 1,2,3)



Note 1. Actual ADSL line rate depends on cable length and condition.

Note 2. Actual throughput speed of customer data depends on cable length and condition, end-to-end latency, protocol overheads, traffic load conditions and Service Provider interconnect speeds.

Note 3 The actual ADSL line rate will depend on cable length and condition and may differ in the upstream / downstream directions for *CommerceStream™*.

Telstra's ADSL Access service will provide broadband access for applications such as High Speed Internet (BigPond™ broadband delivered by ADSL), and Remote Network Access (Telstra HyperConnect™) for access to corporate LANs (eg for business executives).

End Users will be able to make and receive phone calls in the usual manner, at the same time that ADSL Access is being used for high speed data applications, eg Internet access.

End Users using ADSL for access to broadband data applications will also have access to a slightly reduced range of PSTN features associated with the phone service. For more information on the PSTN features that are available for ADSL

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End Users, contact a Telstra Sales Consultant, Communications Consultant or Account Executive.²

ADSL Access will be available within **Telstra designated Service Areas only**. ADSL Access will only be provided **subject to the availability of suitable metallic pairs for ADSL**. ADSL Access will **not be provided on pairs with loading coils or pair gain systems**. For information on the availability of the ADSL Access service, in your area, refer to the web site <http://www.telstra.com.au/adsl/>.

ADSL Access does not include any Customer Premises Equipment (CPE) including ADSL modems, routers, Network Interface Cards (NIC) for End User PCs, or the End User PC itself, as part of an ADSL Access service. ADSL Access does not include in-line Low Pass Filters or Central Filters that may be required for use with PSTN devices (eg telephone).

Telstra Retail Corporate/SP Customers and Wholesale Customers will have virtual connections to their ADSL End Users eg their ADSL enabled staff, via Telstra's Switched Data Network (SDN).

4. PERFORMANCE OBJECTIVES

Any performance objectives, service activation targets, restoration targets, and service level agreements will only be applicable, where these are defined for a product that is implemented using ADSL Access, eg BigPond™ broadband delivered by ADSL, **FlexStream™** (Wholesale ADSL Access), Telstra HyperConnect™ (Remote Network Access) and **Commerce Stream™**.

5. END USER INTERFACE

5.1. End User Cabling Configurations

To obtain an ADSL Access service, there must be an existing telephone service on Telstra's PSTN, that is compliant with Telstra's ADSL service qualification requirements.

There are two possible configurations for End User cabling and connection of the ADSL modem and existing CPE (eg telephone).

In the first configuration, in-line Low Pass Filters (LPF) are required for insertion between the telephone socket and End User non-ADSL device (eg telephone).

The ADSL modem is connected directly (without an in-line filter) to a spare telephone socket. In some cases, an additional socket will need to be installed.

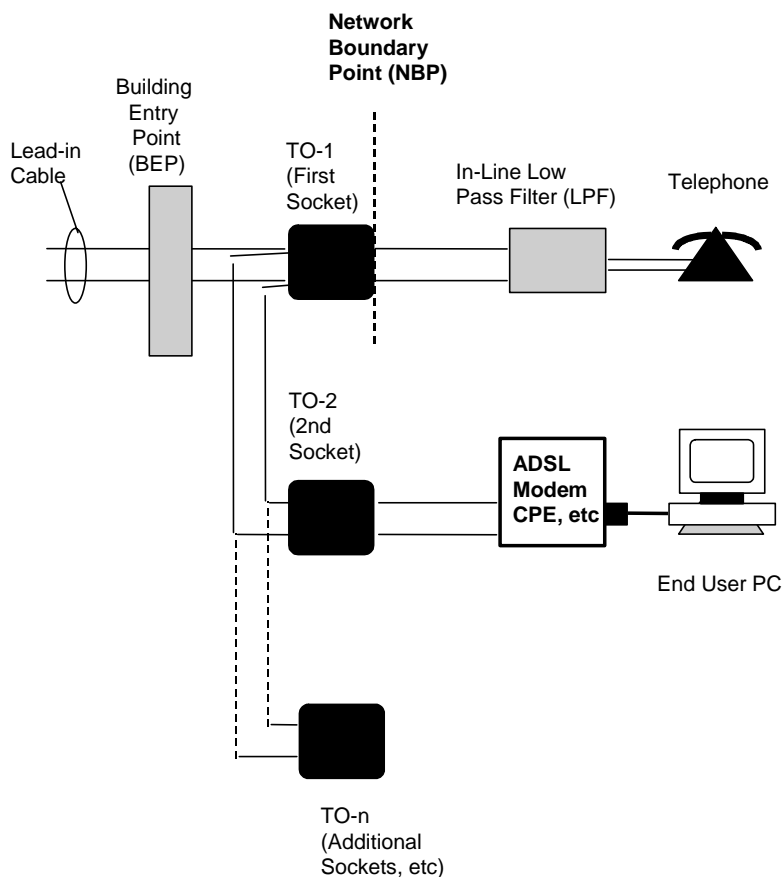
Figure 2 shows the End User cabling for the 'in-line Low Pass Filter configuration'.

² Currently, the following products and services will **not** be available for customers on the same cable pair with ADSL access: **OnRamp™** services, ANT1, Payphones, **Siteline®** Products, Satellite IPSTS services, **CustomNet®** services, 12 kHz metering, 50 Hz metering, **Faxstream® Duet** services, Multiple Number, **InContact™** services, and any leased analogue services.

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For the alternative configuration, a central filter is required on the End User-side of the network boundary to split the internal wiring into separate voice and data pairs. All sockets used for PSTN services (eg telephone, answering machines etc) must be connected through this filter. The network boundary may be at a cabling distributor, a network termination device or a socket near the building entry point. Figures 3A, 3B and 3C have been prepared to show some typical cabling arrangements for the 'central filter' option.

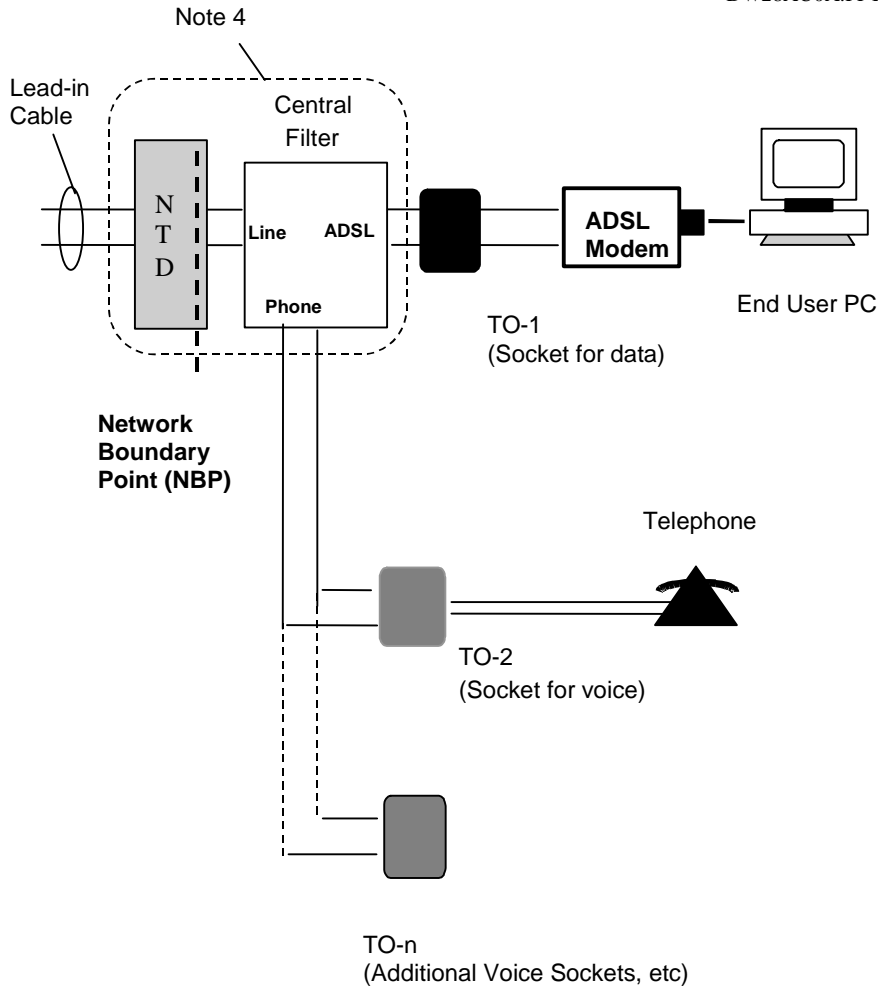
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Notes:

- (1) An additional socket may be required for ADSL modem.
- (2) This configuration is not suitable for Mode 3 installations & hard-wired (without plug and socket) installations
- (3) Where a Cabling Distributer (ie MDF) is installed in the customer premises, this is the Network Boundary Point

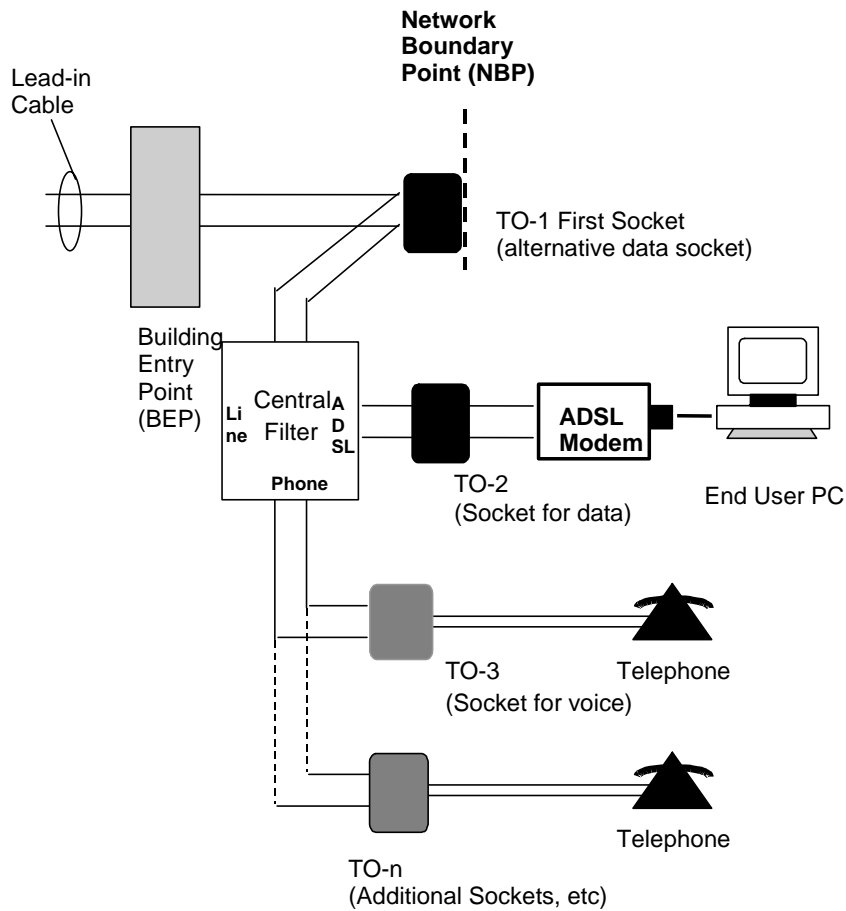
Figure 2. ADSL Access Cabling - Configuration 1, In-Line Low Pass Filters (LPF)



Notes:

- (1) An additional socket will be required for ADSL modem.
- (2) This configuration is suitable for Mode 3 installations & hard-wired (without plug and socket) installations
- (3) Where a Cabling Distributer (ie MDF) is installed in lieu of a Network Termination Device (NTD), it is Network Boundary.
- (4) In some cases, the Network Termination Device (NTD) and Central Filter may be in the same enclosure.

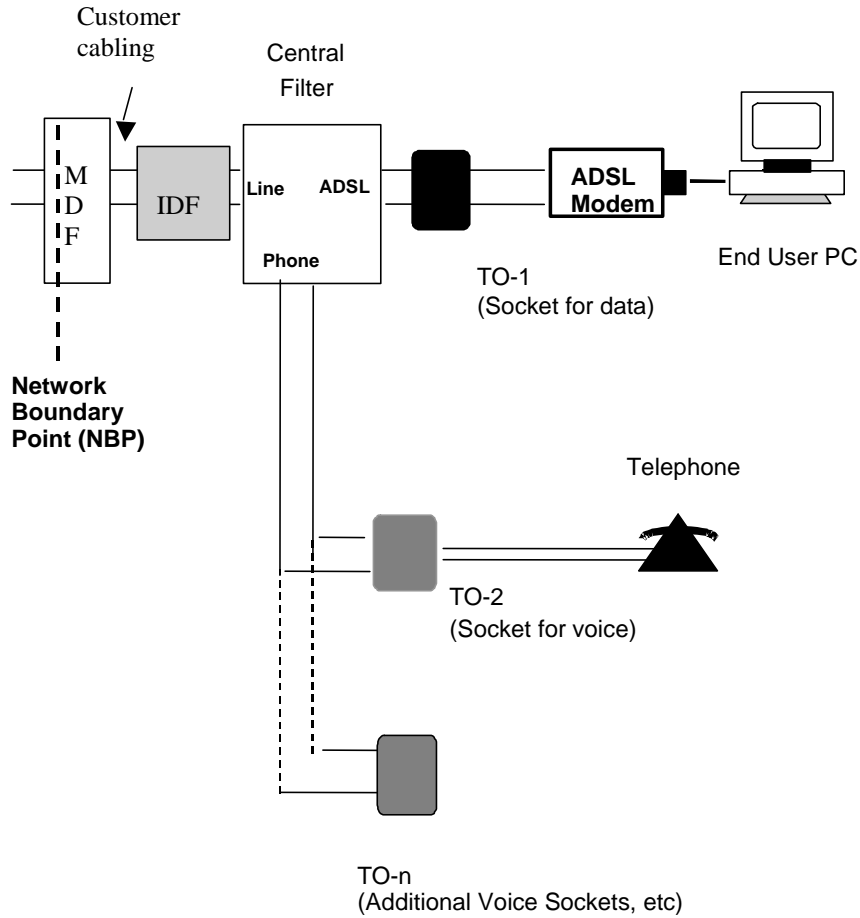
Figure 3A. ADSL Access Cabling - Configuration 2, Central Filter



Notes:

- (1) Additional sockets may be required for new First Socket (TO-1) and for ADSL modem.
- (2) This configuration is suitable for Mode 3 installations & hard-wired (without plu and socket) installations
- (3) Where a Cabling Distributer (ie MDF) is installed in the customer premises, it is the Network Boundary Point.

Figure 3B. ADSL Access Cabling - Configuration 3, Central Filter



Notes:

- (1) An additional socket will be required for ADSL modem.
- (2) This configuration is suitable for Mode 3 installations & hard-wired (without plug and socket) installations
- (3) Where a Cabling Distributer (ie MDF) is installed Fig 3A or Fig 3B could apply in the Customer's tenancy area

Figure 3C. ADSL Access Cabling - Configuration 4, Central Filter

5.2. ADSL Access Service - Maximum ADSL Line Rate Options

ADSL Access will provide the following maximum ADSL Line Rate options³:-

Products	Maximum ADSL Line Rate Options
BigPond™ broadband delivered by ADSL FlexStream™, Telstra HyperConnect™ and Telstra ISPConect®	(1) Up to 256 kbit/s downstream (from the exchange to the End User) and Up to 64 kbit/s upstream (from the End User to the exchange). 2) Up to 512 kbit/s downstream (from the exchange to the End User) and Up to 128 kbit/s upstream (from the End User to the exchange). (3) Up to 1.5Mbit/s downstream (from the exchange to the End User) and Up to 256 kbit/s upstream (from the End User to the exchange).
CommerceStream™	Up to 512kbit/s downstream (from the exchange to the End User) and Up to 512 kbit/s upstream (from the End User to the exchange) utilising ADSL Access ⁴

5.3. Physical and Electrical Interface

The Service Delivery Point (SDP) for the ADSL Access service will be via a telecommunications outlet (TO) socket, as shown for the standard configurations given in Figures 2 and 3. Where this socket has been installed by Telstra, the socket pin connections will be as shown in Figure 4.

The Physical and Electrical characteristics of the ADSL Access service provided via the TO socket conform with the following ANSI specification and ITU-T Recommendations:-

ANSI Specification T1.413, Network and Customer Installation Interfaces – ADSL, Metallic Interface, Issue 2

ITU-T G.992.1 (6/99) Asymmetrical Digital Subscriber Line (ADSL) Transceivers

ITU-T G.992.2 (6/99) Asymmetrical Digital Subscriber Line (ADSL) Transceivers

³ The actual ADSL line rate will depend on cable length and condition. Actual Customer Data throughput rate may vary and depends on local cable length and condition, end-to-end latency, protocol overheads, network traffic conditions, and Service Provider interconnect speeds.

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⁴ The actual ADSL line rate will depend on cable length and condition and may differ in the upstream / downstream directions for *CommerceStream™*.

In addition, modems, routers and Network Interface Cards connected to Telstra's ADSL Access service must comply with the following Telstra specification, available on the website at <http://www.telstra.com.au/adsl/>:-

IP 1149 “The Telstra ADSL Network – Listing Requirements for CPE”, Issue 2

Note that currently Telstra only supports G.DMT for connection of modems, routers and Network Interface Cards.

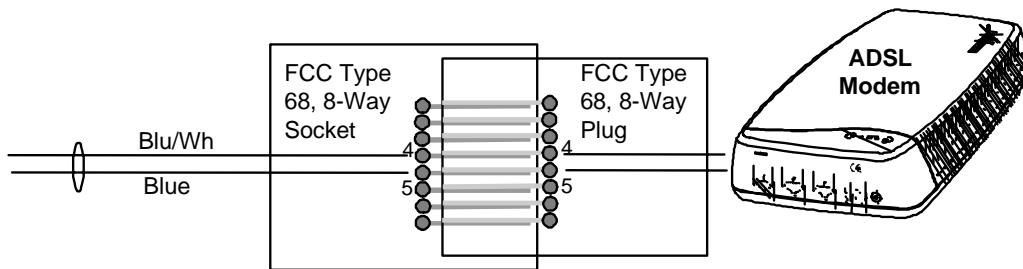


Figure 4. Pin Connections for FCC Type 68, 8-Way Connectors installed by Telstra for ADSL Access Service

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5.4. Protocol Description

5.4.1. ADSL Access Protocol Support

The ADSL Access service will support the following protocols for End User CPE. For BigPond™ broadband delivered by ADSL, **FlexStream™**, Telstra HyperConnect™, Telstra ISPCoconnect® and **CommerceStream™** products only:-

(1) PPP over Ethernet⁵

IP/PPP/PPPoE/AAL5/ATM

See Figure 5 for an example of the protocol stack that will be supported with a stand-alone modem.

(2) PPP over ATM⁶

IP/PPP/AAL5/ATM

See Figure 6 for an example of the protocol stack that will be supported with a PC NIC card.

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⁵ For PPP over Ethernet, a maximum of up to eight (8) simultaneous PPP sessions may be supported per ADSL Access service, subject to network traffic conditions, Service Provider interconnect speeds and end to end latency. For PPP over Ethernet, one (1) PPP session will be supported per end user PC.

⁶ For PPP over ATM, a single user only (ie single PPP Session) is supported per ADSL Access service, at any given time.

For **FlexStream™**, Telstra HyperConnect™, Telstra ISPCconnect® and **CommerceStream™** products only:-

(3) IP Bridged⁷

IP/Ethernet⁸/1483B/AAL5/ATM

See Figure 7 for an example of the protocol stack that will be supported.

(4) IP Routed⁹

IP/1483R/AAL5/ATM

See Figure 8 for an example of the protocol stack that will be supported.

5.4.2. Standards Compliance – End User Protocols over ATM^{10, 11}

The protocols supported by this service comply with the following ITU-T Recommendation and IETF RFCs:-

Informational RFC 2516: A Method for Transmitting PPP Over Ethernet (PPPoE), February 1999

RFC 1483 Multiprotocol Encapsulation over ATM Adaptation Layer 5, July 1993

RFC 2364 PPP Over AAL5, July 1998

ITU-T Recommendation I.363.5, “B-ISDN ATM Adaption Layer (AAL) Type 5 Specification, August 1996

STD0051 (RFC1661) The Point-to-Point Protocol (PPP), 1994, STD

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⁷ For Bridged networks using IP Bridged protocol one (only) subnetwork is supported. Where a router is used as the gateway to ADSL Access (ie all traffic to/from the ADSL Access service is via this router), then one to five subnetworks are supported for IP Bridged and IP Routed protocols.

⁸ Ethernet, or any other bridged protocol specified in RFC 1483, can be encapsulated for IP Bridged protocol support.

⁹ For Bridged networks using IP Bridged protocol one (only) subnetwork is supported. Where a router is used as the gateway to ADSL Access (ie all traffic to/from the ADSL Access service is via this router), then one to five subnetworks are supported for IP Bridged and IP Routed protocols.

¹⁰ Customers and (third party) end users should check with their Service Provider, whether Challenge Handshake Authentication Protocol (CHAP) and/or Password Authentication Protocol (PAP) authentication is supported and any conditions that apply to authentication procedures. If the client software rejects CHAP, ADSL Access will support PAP authentication with a password of up to 15 characters.

¹¹ BigPond™ broadband delivered by ADSL services support CHAP authentication only and there is a user name and password limit of 8 characters.

**RFC1332 The PPP Internet Protocol Control Protocol (IPCP), 1992,
PROPOSED STANDARD**

RFC1994 PPP Challenge Handshake Authentication Protocol (CHAP)

RFC1334 PPP Authentication Protocols, October 1992

The ADSL Access service complies with the following RFC for the Dynamic Host Configuration Protocol (DHCP) Relay Agent function:-

RFC1542 Clarifications and Extensions for the Bootstrap Protocol, October 1993

For more information regarding non-mandatory clauses that may or may not be supported in the above RFCs and ITU-T Recommendation, for the End User Protocols, see Attachment 2.

5.4.3. Standards Compliance - ATM Layer

The ATM protocol layer supported by this service complies with the following ANSI specification and ITU-T Recommendations:-

ANSI Specification T1.413, Network and Customer Installation Interfaces – ADSL, Metallic Interface, Issue 2

ITU-T G.992.1 (6/99) Asymmetrical Digital Subscriber Line (ADSL) Transceivers

ITU-T G.992.2 (6 /99) Asymmetrical Digital Subscriber Line (ADSL) Transceivers

In addition, modems, routers and Network Interface Cards connected to Telstra's ADSL Access service must comply with the following Telstra specification, available on the website at <http://www.telstra.com.au/adsl/>:-

IP 1149 “The Telstra ADSL Network – Listing Requirements for CPE”, Issue 2

Note:

(1) The ADSL Access service supports a single ATM virtual circuit for the end user interface.

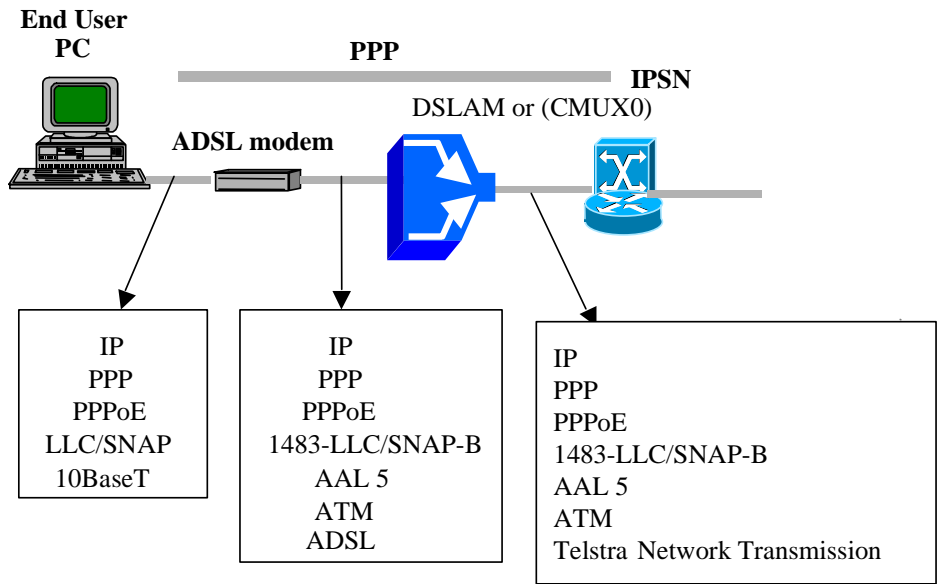
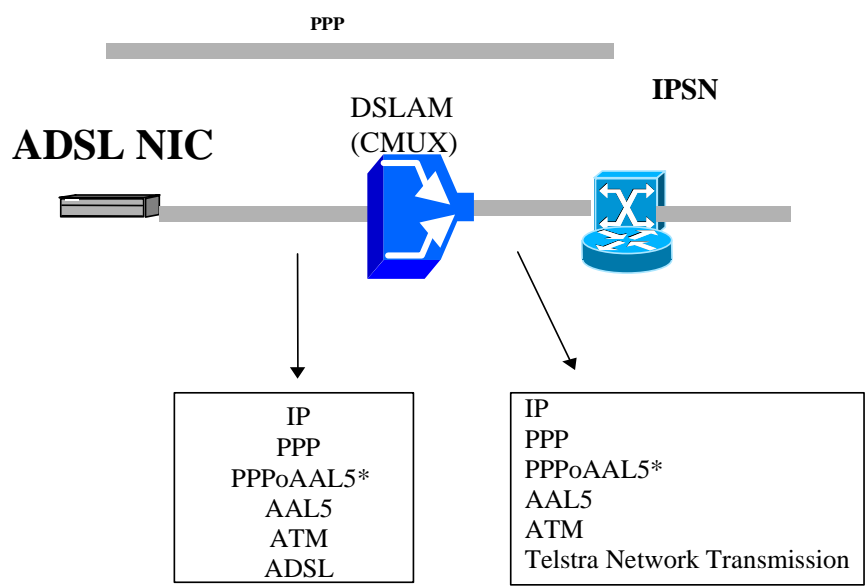


Figure 5. Protocols for ADSL Access Service: PPP over Ethernet

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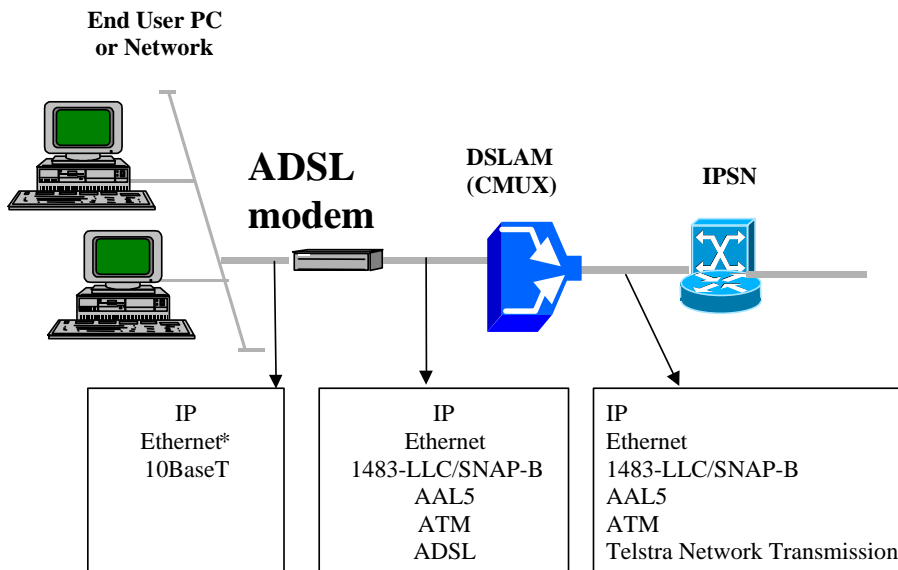
PPP over ATM
* PPPoAAL5 as per RFC2364

Figure 6. Protocols for ADSL Access: PPP over ATM

DW21MA0A.PPT

Please Note : Figures 5 and 6 are for BigPond™ broadband delivered by ADSL, FlexStream™, Telstra HyperConnect™, Telstra ISPCoconnect® and CommerceStream™ products only.

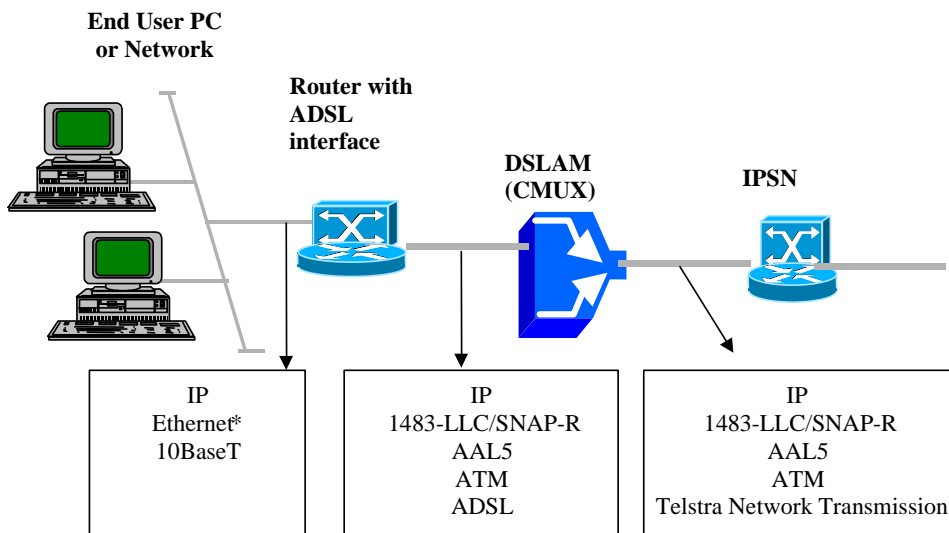
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* = Ethernet is shown here, but this could be any bridged protocol specified in RFC 1483.

DW22MA0A.PPT

Figure 7. Protocols for ADSL Access: IP Bridged



* = Ethernet is shown here, but this could be any bridged protocol

Figure 8. Protocols for ADSL Access: IP Routed

DW22MA0B.PPT

Please Note : Figures 7 and 8 are for *FlexStream™*, *Telstra HyperConnect™*, *Telstra ISPCoconnect®* and *CommerceStream™* products only:-

5.5. Service Testing/Verification

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The following Service Verification Test has been developed by Telstra for ADSL Access, and will be employed by Telstra to determine whether the ADSL Access service is operating satisfactorily at the time the test is conducted.

Where the End User's ADSL service is provided by a Telstra Retail Corporate/SP Customer or Telstra Wholesale Customer, the End User should contact that Customer to resolve all difficulties. Where the test described in Paragraph 3, below, is employed, a representative of the Customer is expected to be present and engage in all negotiations with the End User.

Telstra Hyper Connect™ (Remote Network Access) End Users should contact their Telstra Retail Corporate/SP Customer's corporate network help desk to address any difficulties, in the first instance. The corporate network help desk will contact Telstra, if the difficulty cannot be resolved.

(1) In the first instance, the End User will be requested by the service provider or corporate network help desk to connect their ADSL modem or router, and synchronisation of the modem/router will be verified by the synchronisation LED on the modem/router (if available).

(2) If the above test (1) is passed, the End User will be able to further verify the service with the service provider or corporate network help desk by accessing a home page provided by the service provider or corporate.

(3) Where the results of the above tests (1) and (2) are inconclusive, Telstra may require the service provider to arrange to connect their own ADSL modem and laptop PC with suitable client software to prove synchronisation and access to a test home page will not function.

Alternatively, for PPP over Ethernet and PPP over ATM services, Telstra may choose to connect their own ADSL modem and laptop PC with suitable client software to the service. Synchronisation of the modem and access to a test home page will be demonstrated directly with the End User where the End User is a customer of BigPond™ broadband delivered by ADSL, or in the presence of the Telstra Retail Corporate/SP Customer or Wholesale Customer's representative where the End User's service is provided by that Customer .

For IP Bridged and IP Routed services, Telstra may choose to connect their own ADSL modem and laptop PC to the service. Synchronisation of the modem and a successful "ping" (ICMP) test to the Customer's router or corporate network router will be demonstrated. These tests will be demonstrated directly, in the presence of the Telstra Retail Corporate/SP Customer or Wholesale Customer's representative where the End User's service is provided by that Customer.

Note that in the case of a the Telstra Retail Corporate/SP Customer or Wholesale Customer the above "ping" (ICMP) test will be performed to the Customer router terminating the ADSL Service Provider Access (ie Telstra's service to allow Service Providers and Corporate Networks to connect to the ADSL network and access their End Users or ADSL enabled staff.) The Telstra Retail Corporate/SP Customer or Wholesale

Customer will need to configure the interface on this router associated with the End User service to respond to a “ping” test.

5.6. Customer/ End User Obligations

5.6.1. Client Software Required for the End-User Personal Computer (PC)

A list of suitable Client Software for the End User’s PC, for interworking with ADSL Access using PPP over Ethernet, will be made available by Telstra on the website at <http://www.telstra.com.au/adsl/>.

5.6.2. General Requirements for Customer Premises Equipment (CPE)

The following requirements apply to Customer Premises Equipment that is connected to Telstra’s ADSL Access network:-

- Only ADSL modems, routers, and network interface cards, which comply with industry standards, should be used. These modems, routers, and network interface cards should be labelled with the ACA compliance mark (‘A’ tick) or comply with ACIF Technical Standard S043 (when this standard has been finalised.)
- The modems, routers, and network interface cards shall be operated within the agreed operating range/instructions.
- Carrier “Requests To Disconnect” must be complied with, if there are reasons to believe that the modems are causing interference to other services.

These requirements apply to End Users, Telstra Retail Corporate/SP Customers and Wholesale Customers.

5.6.3. Requirements for ADSL Modems, Routers, and Network Interface Cards Connected to Telstra’s ADSL Access Network

ADSL Access is intended for use with modems, routers, and network interface cards, conforming with protocols defined in ANSI Specification T1.413, Issue 2 and Telstra Document IP 1149 “The Telstra ADSL Network – Listing Requirements for CPE”, Issue 2.

Line Polarity and Line Conductor Polarisation:

ADSL modem equipment shall be independent of line conductor polarisation, ie. the connection of specific conductors of the line pair to specific line terminals of the modem, and will remain unaffected by, any reversal (momentary or otherwise) in line polarity which occurs or may occur while connected to ADSL Access.

Safety:

Any modems, routers, and network interface cards, or any other equipment connected to the Telstra network shall conform to the safety requirements of AS/NZS 3260¹².

Emission of Electromagnetic Interference:

Any Modems, routers, network interface cards, or any other equipment connected to the Telstra network shall conform with the Class B requirements of AS/NZS 3548¹³ or equivalent, to show compliance with the ACA EMC Framework¹⁴

5.7. Conditions for ADSL Access Service Activation and Assurance

The following conditions for service activation and assurance apply to the ADSL Access service provided to End Users, Telstra Retail Corporate/SP Customers and Wholesale Customers:

- Prior to an ADSL service order being submitted, it will be necessary to have a working Telstra PSTN Service (this includes a PSTN service supplied by another carrier or carriage service provider under a resale agreement between Telstra and the carrier or carriage service provider), or the telephone service must be ordered in conjunction with the ADSL service.
- An ADSL Access service will be provided for **Telstra designated Servicing Areas only**. Also, ADSL Access will only be provided subject to the availability of suitable metallic pairs for ADSL.
- For information on any charges that may be associated with the installation of ADSL Access (including the Central Filter, if required), contact your Telstra Sales Consultant, Communications Consultant, or Account Executive.
- The End User (or Customer, where appropriate) will be responsible for providing a suitable 240V Mains power outlet for the ADSL modem.
- Telstra will not be responsible for either PC faults or PC configuration errors, or faults in End User wiring or caused by other CPE, or for splitters, 'in line' filters and ADSL modems sourced by the End User or the Customer unless there is an ongoing maintenance contract. This is also the case if Telstra performed the original installation and configuration work as the working service would have been demonstrated after installation.
- If any of these End User controlled or Customer sourced elements are suspected as being the source of a fault, or the fault can be isolated to any of these sources, then either the End User or the Customer or a contractor engaged for that purpose by the Customer (or corporate entity in the case of

¹² AS/NZS 3260:1993 Approval and test specification -Safety of information technology equipment including electrical business equipment

¹³ AS/NZS 3548:1995 Limits and methods of measurement of radio disturbance characteristics of information technology equipment (IEC/CISPR 22:1993)

¹⁴ ACA EMC Framework - <http://www.aca.gov.au/standards/index.htm>

Telstra HyperConnect™ (Remote Network Access) will be responsible for rectifying the fault.

6. REFERENCES

Document Number	Title
Best Current Practice RFC 2119	Key Words for use in RFCs to Indicate Requirement Levels, March 1997.
Informational RFC 2516 RFC 1483	A Method for Transmitting PPP Over Ethernet (PPPoE), February 99 Multiprotocol Encapsulation over ATM Adaptation Layer 5, July 1993
RFC 2364	PPP Over AAL5, July 1998
STD0051 (RFC1661) RFC1332	The Point-to-Point Protocol (PPP), 1994, STD The PPP Internet Protocol Control Protocol (IPCP), 1992, PROPOSED STANDARD
RFC1994 RFC1334	PPP Challenge Handshake Authentication Protocol (CHAP) PPP Authentication Protocols, October 1992
ITU-T Recommendation I.363.5	B-ISDN ATM Adaption Layer (AAL) Type 5 Specification, August 1996
ANSI Specification T1.413, Issue 2	Network and Customer Installation Interfaces – ADSL, Metallic Interface
AS/NZS 3260:1993 and 1997 Supplement	Approval and test specification -Safety of information technology equipment including electrical business equipment
AS/NZS 3548:1995	Limits and methods of measurement of radio disturbance characteristics of information technology equipment (IEC/CISPR 22:1993)
ACA EMC Framework	http://www.aca.gov.au/standards/index.htm

7. DEFINITIONS

The following words, acronyms and abbreviations are referred to in this document.

<i>Term</i>	<i>Definition</i>
ACA	The Australian Communication Authority
BEP	Building Entry Point
CPE	Customer Premises Equipment
LPF	In-line Low Pass Filter
NBP	Network Boundary Point
PC	Personal Computer
PSTN	Public Switched Telephone Network
SDP	Service Delivery Point
SP	Service Provider (including Carriers, Carriage Service Providers and Corporate Networks)

End User means the end user of the ADSL service at whose premises the ADSL modem would ordinarily be located, ie:

- a customer of Telstra Retail's BigPond™ broadband delivered by ADSL;
- an end user of a Telstra Retail Corporate/SP Customer; or
- an end user of a Telstra Wholesale customer (a '**Wholesale Customer**' is a Carrier, Carriage Service Provider or Internet Service Provider that is obtaining the FlexStream™ or CommerceStream™ product).

Telstra Retail Corporate/SP Customer means a customer operating a corporate network or a service provider obtaining the Telstra HyperConnect™, Telstra ISP Connect® product, or Big Pond™ broadband delivered by ADSL, where that customer contracts with Telstra Retail to supply the ADSL service to the customer's end users.

Customer means either a Telstra Retail Corporate/SP Customer or a Wholesale Customer.

8. ATTACHMENT 1: Non-Mandatory Clauses that are (or are not) Supported in the RFCs and ITU-T Recommendations, Applicable to Telstra's ADSL Access Service

8.1. Introduction

This document lists the clauses of RFC 2684, 1483, 2364, and 2516 that are non-mandatory. Non-mandatory clauses contain at least one of the following words: MAY, SHOULD, OPTIONAL, and RECOMMENDED. The definitions of these clauses are defined in RFC 2119.

This document also highlights the differences between RFC 2684 and 1483.

Support for the non-mandatory clauses of STD0051, RFC1332, or RFC1994 is to be advised

8.2. Definitions

The following definitions were taken from RFC 2119.

SHOULD. This word, or the adjective "RECOMMENDED", mean that there may exist valid reasons in particular circumstances to ignore a particular item, but the full implications must be understood and carefully weighed before choosing a different course.

SHOULD NOT. This phrase, or the phrase "NOT RECOMMENDED" mean that there may exist valid reasons in particular circumstances when the particular behaviour is acceptable or even useful, but the full implications should be understood and the case carefully weighed before implementing any behaviour described with this label. Bradner, Best Current Practice [Page 1] _ RFC 2119 "Key Words for use in RFCs to Indicate Requirement Levels", March 1997.

MAY. This word, or the adjective "OPTIONAL", mean that an item is truly optional. One vendor may choose to include the item because a particular marketplace requires it or because the vendor feels that it enhances the product while another vendor may omit the same item. An implementation which does not include a particular option **MUST** be prepared to interoperate with another implementation which does include the option, though perhaps with reduced functionality. In the same vein an implementation which does include a particular option **MUST** be prepared to interoperate with another implementation which does not include the option (except, of course, for the feature the option provides.)

8.3. Non-mandatory Clauses

For RFC 2516 A Method for Transmitting PPP Over Ethernet (PPPoE), the non-mandatory clauses are given in the following table.

Table 2 RFC 2516 Non-Mandatory Clauses

Clause Identifier	Non-mandatory statement from RFC 2516	Telstra Implementation
[5.5] The PPPoE Active Discovery Terminate (PADT) packet	A PPP peer SHOULD use the PPP protocol itself to bring down a PPPoE session, but the PADT MAY be used when PPP can not be used.	Supported
[8]. Other Considerations	When a host does not receive a PADO packet within a specified amount of time, it SHOULD resend its PADI packet and double the waiting period. If the Host is waiting to receive a PADS packet, a similar timeout mechanism SHOULD be used, with the Host re-sending the PADR. After a specified number of retries, the Host SHOULD then resend a PADI packet.	Supported
[9]. Security Considerations	To help protect against Denial of Service (DOS) attacks, the Access Concentrator can employ the AC-Cookie TAG. The Access Concentrator SHOULD be able to uniquely regenerate the TAG_VALUE based on the PADR SOURCE_ADDR.	Not supported
[9]. Security Considerations	While the AC-Cookie is useful against some DOS attacks, it can not protect against all DOS attacks and an Access Concentrator MAY employ other means to protect resources	Not supported
[9]. Security Considerations	[The Access Concentrator] SHOULD never refuse a request based on the Service-Name TAG, and always return the TAG_VALUE that was sent to it. Or it SHOULD only accept requests with a Service-Name TAG with a zero TAG_LENGTH (indicating any service). The former solution is RECOMMENDED .	Supported
Appendix A TAG_TYPES and TAG_VALUES		
0x0103 Host-Uniq	The Host MAY include a Host-Uniq TAG in a PADI or PADR.	Supported
0x0104 AC-Cookie	The Access Concentrator MAY include this TAG in a PADO packet.	Supported
0x0105 Vendor-Specific	Use of this TAG is NOT RECOMMENDED . To ensure inter-operability, an implementation MAY silently ignore a Vendor-Specific TAG.	No vendor-specific tag
0x0110 Relay-Session-Id	This TAG MAY be added to any discovery packet by an intermediate agent that is relaying traffic.	Not supported
0x0202 AC-System-Error	This TAG indicates that the Access Concentrator experienced some error in performing the Host request. It MAY be included in PADS packets.	Supported

For RFC 2364 PPP Over AAL5, the non-mandatory clauses are given in the following table.

Table 3 RFC 2364 Non-mandatory Clauses

Clause Identifier	Non-mandatory statement from RFC 2364	Telstra Implementation
[3]. AAL5 Layer Service Interface	The PPP layer treats the underlying ATM AAL5 layer service as a bit-synchronous point-to-point link. In this context, the PPP link corresponds to an ATM AAL5 virtual connection. The virtual connection MUST be full-duplex, point to point, and it MAY be either dedicated (i.e. permanent, set up by provisioning) or switched (set up on demand).	Supported
[6]. LLC Encapsulated PPP Over AAL5	The end points MAY be bi-laterally provisioned to send other LLC-encapsulated protocols besides PPP across the same virtual connection. However, they MUST NOT send packets belonging to any protocol that has an active NCP within the PPP session.	Supported
[6]. LLC Encapsulated PPP Over AAL5	Implementations SHOULD do packet scheduling that minimises the performance impact on the quality of service commitments associated with both the LLC-encapsulated PPP and non-PPP protocol flows.	Supported
[8]. Detection And Recovery From Unsolicited PPP Encapsulation Transitions	Once PPP has entered the Network-layer Protocol phase, and successfully negotiated a particular NCP for a PPP Protocol, if a frame arrives using an alternate but equivalent data encapsulation as defined in [4], then the PPP Link MUST : <ul style="list-style-type: none"> - For a SVC, immediately clear the call with the cause value 111, "protocol error, unspecified". - For a PVC: tear down the active NCPs, SHOULD generate an error message, enter the Termination state, and silently drop all received packets. 	No SVC support
[8]. Detection And Recovery From Unsolicited PPP Encapsulation Transitions	An implementation which requires PPP link configuration, and other PPP negotiated features (such as authentication), MAY enter Termination state when configuration fails.	Implementation does not require configuration
[9]. LCP Configuration Options	The Magic Number LCP configuration option is RECOMMENDED , and the Protocol Field Compression (PFC) option is NOT RECOMMENDED .	Supported
[9]. LCP Configuration Options Implementation Note	When an ATM AAL5 PVC is in the "Stopped" state, it is RECOMMENDED that the implementation wait for Configure-Requests.	Supported

For RFC 1483 Multiprotocol Encapsulation over ATM Adaptation Layer 5, the non-mandatory clauses are given in the following table.

Table 4 RFC 1483 “SHALL” Clauses

Clause Identifier	Non-mandatory statement from RFC 1483	Telstra Implementation
[3] AAL5 Frame Format	No matter which multiplexing method is selected, routed and bridged PDUs shall be encapsulated within the Payload field of AAL5 CPCS-PDU.	Supported
[4.1] LLC Encapsulation for Routed Protocols	Conformance to payload format for Routed ISO PDUs. See “Payload Format for Routed ISO PDUs” diagram in RFC1483	Supported
[4.1] LLC Encapsulation for Routed Protocols	Conformance to payload format for Routed non-ISO PDUs (use of LLC/SNAP) See “Payload Format for Routed non-ISO PDUs” diagram in RFC1483	Supported
[4.1] LLC Encapsulation for Routed Protocols	Conformance to payload format for Routed IP PDUs (use of LLC/SNAP) See “Payload Format for Routed IP PDUs” diagram in RFC1483	Supported
[4.2] LLC Encapsulation for Bridged Protocols	Conformance to payload format for Bridged PDUs: 802.3, 802.4, 802.5, FDDI and 802.6. See relevant diagrams in RFC1483 (pp 7-9)	Supported
[4.2] LLC Encapsulation for Bridged Protocols (p.9)	Note that the Common PDU Header and Trailer of the encapsulated frame should not be simply copied to the outgoing 802.6 subnetwork because the encapsulated BTag value may conflict with the previous BTag value transmitted by that bridge.	Supported
[5] VC Based Multiplexing (p.10)	The carried protocol can be either manually configured or negotiated dynamically during call establishment using signalling procedures.	Supported
[5.1] VC Based Multiplexing of Routed Protocols (p.10)	PDUs of routed protocols shall be carried as such in the Payload of the AAL5 CPCS-PDU.	Supported
[5.2] VC Based Multiplexing of Bridged Protocols (pp.11-12)	Conformance to VC-MUX payload format for Bridged PDUs: 802.3, 802.4, 802.5, FDDI and 802.6. See relevant diagrams in RFC1483 (pp 11-12)	Supported

For RFC 2684 Multiprotocol Encapsulation over ATM Adaptation Layer 5, the non-mandatory clauses are given in the following table.

Table 5 RFC 2684 Non-mandatory Clauses

Clause Identifier	Non-mandatory statement from RFC 2684	Telstra Implementation
[4]. AAL5 PDU Format	A reassembly timer MAY be used.	Supported
[5.2]. LLC Encapsulation for Bridged Protocols	A bridge that uses the Bridged Ethernet/802.3 encapsulation format without the preserved LAN FCS MAY either include padding, or omit it.	Supported
[5.2]. LLC Encapsulation for Bridged Protocols	Since the 802.5 Access Control (AC) field has no significance outside the local 802.5 subnetwork, it is treated by this encapsulation as the last octet of the three octet PAD field. It MAY be set to any value by the sending bridge and MUST be ignored by the receiving bridge.	Supported
[8.3] VC multiplexing of routed or bridged PDUs within a VPN	When a routed or bridged PDU is sent within a VPN using VC multiplexing, the VPN identifier MAY either be specified a priori, using ATM connection control signalling or administrative assignment to an ATM interface, or it MAY be indicated using an encapsulation header.	Supported
[8.3] VC multiplexing of routed or bridged PDUs within a VPN	If a PDU is received containing a VPN encapsulation header when the VPN has been identified using ATM signalling, the receiver MAY drop it and/or take other actions which are implementation specific.	Supported
[8.3] VC multiplexing of routed or bridged PDUs within a VPN	If a PDU is received containing a VPN encapsulation header when the VPN identifier has been administratively assigned, the receiver MAY drop it and/or take other actions which are implementation specific.	Supported

8.4. Differences between RFC 2684 and RFC 1483

The following table highlights the differences between RFC 2684 and RFC 1483, sourced from RFC 2684 Appendix E Differences from RFC 1483

Table 6 Differences of RFC 2684 and 1483

- Usage of NLPID encapsulation is clarified in terms of the RFC 2119 conventions
- A pointer to RFC 2364 is added to cover the case of PPP over ATM
- RFC 1755 and RFC 2331 are referenced to describe how encapsulations are negotiated, rather than a long-obsolete CCITT (now ITU-T) working document and references to work then in progress
- Usage of AAL5 is now a reference to ITU-T I.363.5. Options created in AAL5 since the publication of RFC 1483 are selected
- Formatting of routed NLPID-formatted PDUs (which are called "routed ISO PDUs" in RFC 1483) is clarified
- Clarification is provided concerning the use of padding between the PID and MAC destination address in bridged PDUs and the bit ordering of the MAC address.
- Clarification is provided concerning the use of padding of Ethernet/802.3 frames
- A new encapsulation for VPNs is added – substantive security considerations were added
- A new appendix D provides a summary of applications of multiprotocol over ATM

9. TECHNICAL ISSUES

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If you have a suggestion for improving this document, complete and forward a copy of Suggestions for Improvements to Documentation (form 000 001-F01).

Issue No	Issue Date	Nature of Amendment
DRAFT 2.3	20 March, 2000	Document Updated to include additional End User protocols, including PPP/ATM, IP Bridged and IP Routed. Details of Protocol Stacks, including optional clauses supported in RFCs provided by Rajiv Chaudhuri and Architecture Team.
DRAFT 2.4	3 April, 2000	Changes made as revisions, following comments from the project teams and product managers, business units, Regulatory, etc
DRAFT 2.5	3 April, 2000	Changes accepted and submitted for legal review.
2.7	26 April, 2000	Updated to describe End User Interface only
2.8	27 April, 2000	Changes Accepted
2.9	28 April, 2000	Minor technical changes
3.0	4 May, 2000	Minor changes following Legal Review.
3.1	16 May, 2000	Minor changes following Legal Review.
3.2	19 May, 2000	Minor changes following Legal Review.
3.3	25 May, 2000	Minor changes following Legal Review.
3.4	17 August, 2000	Minor product details changed.
3.5	8 September, 2000	Changes to Section 5.1 Customer Cabling Configurations, Section 5.5 Service Verification Test, inclusion of Telstra HyperConnect™ product name.
3.6	6 October, 2000	Changes to Section 5.1 Customer Cabling Configurations, including Figures 2, 3A and 3B, and addition of Figure 3C. Removal of information regarding Customer Trials. Notes 3 and 4 added for Section 5.4.1. Updated Section 5.5 Service Testing/Verification. Revised Section 5.6.2 General Requirements for Customer Premises Equipment (CPE). Minor textual and formatting changes.
3.7	10 October, 2000	Revisions accepted.
3.8	17 October, 2000	Typographical Corrections
3.9	5December, 2000	Added CommerceStream™ product
4.0	30 January ,2001	Added disclaimer
4.1	20February	Typographical Corrections

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4.2	09/03/2001	Added section 9 Technical Issues
4.3	19/06/2001	Added BigPond branding & added Telstra word to Hyper & ISP Connect products / TW Legal amendments to (i) distinguish between End Users and TW, Telstra HyperConnect™ and BP Customers; (ii) insert CRA into legal override provisions. Added branding changes
4.4	14/08/2001	Added clarification into Fig 1 and table in section 5.2. Added ADSL Access Protocol Support in section 5.4.1 and drawings 5,6,7 and 8. Added clarification to section 5.5 in paragraphs 7&8 to define End User with respect to Retail and Wholesale .
4.5	17/08/2001	Added disclaimer for BigPond™ broadband delivered by ADSL product.
4.6	22/8/2001	

ACKNOWLEDGMENTS

This document refers to the following Requests for Comment (RFC) as defined by the Internet Engineering Task Force: Best Current Practice RFC 2119, Informational RFC 2516, RFC 1483, RFC 2364, STD0051 (RFC1661), RFC1332, RFC1994, RFC1334

This document refers to the following recommendations from the International Telecommunications Union, Telecommunication Standardization Sector (ITU-T):- G.992.1 (6/99), G.992.2 (6/99), I.363.5.

This document refers to the following specifications from the American National Standards Institute:- ANSI Specification T1.413, Issue 2.

This document refers to the following Australian Standards:- AS/NZS 3260:1993 and 1997 Supplement, AS/NZS 3548:1995

This document refers to the Australian Communications Authority, Electromagnetic Compatibility (EMC) Framework (<http://www.aca.gov.au/standards/index.htm>)

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