



Telstra Go Repeater – Terms and Conditions

1. You can only use the Telstra Cel Fi Go when connected to the Telstra Mobile Network and the location in which you are using the antenna is within the Telstra Mobile Network coverage footprint.
2. Subject to the Australian Consumer Law provisions in the General Terms of Our Customer Terms, if you move premises, we may not be able to guarantee continuity of service from your Telstra Cel Fi Go as the device is pre-qualified for a specific location. Moving away from Telstra Mobile Network coverage area may result in your service failing due to a lack of signal and you will not be entitled to a refund.
3. You need to tell us if you move the Telstra Cel Fi Go to a different address, so we can keep a record of its location.
4. Subject to the Australian Consumer Law provisions in the General Terms of Our Customer Terms, Telstra cannot guarantee the Telstra Cel Fi Go will improve the Telstra Mobile network coverage at your premises to a minimum or pre-defined level.
5. The Telstra Cel Fi Go may be able to support the provision of a satisfactory signal for your Telstra Mobile service but this will depend on the type of coverage at your location - 3G, 4G or 4GX. Subject to the Australian Consumer Law provisions in the General Terms of Our Customer Terms, we do not guarantee the Telstra Cel Fi Go will improve the Telstra Mobile network coverage at your premises to a minimum or pre-defined level.
6. The Telstra Cel Fi Go unit can only output one band of signal at a time.
7. For additional bands to be supported at the location, you will require to purchase and install additional Telstra Cel Fi Go units. The Telstra Cel Fi Go purchased at point of sale will only support 3G, 4G and 4GX.
8. If you find that the Telstra Cel Fi Go does not meet coverage expectations, please contact us within 14 days from purchase date. Subject to the Australian Consumer Law provisions in the General Terms of Our Customer Terms, if you don't contact us within 14 days we may not be able to facilitate a resolution for you.
9. The Telstra Cel Fi Go includes a radio communications transmitter. It is a requirement under Australian law that in order for you to switch on and use the Telstra Cel Fi Go, Telstra must authorise you to operate it. The Telstra Cel Fi Go is designed to ensure it does not cause interference to other mobile phone users and is legal for use in Australia. By accepting Telstra's authorisation you agree that you will use the Telstra Cel Fi Go in compliance with the applicable Australian law.

Terms and conditions for any Voice & Data devices using the Telstra Cel Fi Go apply in addition to these terms.

Equipment Warranty

The Telstra Cel Fi Go has a 24 month manufacturer's warranty for hardware defects. Under the terms of the manufacturer's warranty, you may be entitled to get a replacement device if the Telstra Cel Fi Go is faulty in the first 24 months after the purchase date.



In the event a replacement Telstra Cel Fi Go is required, you will need to return the faulty Telstra Cel Fi Go within 30 days of receiving a replacement, to ensure you are not charged for the replacement.

This is a summary only. Further information about the terms and conditions on which we provide products and services is available at <https://www.telstra.com.au/customer-terms>.

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