

## Terms and Conditions for the Authority Form to Switch to Telstra

By submitting the Online Form to Switch your services to Telstra, you agree to the following:

- You are the telephone account holder or authorised to act on behalf of the account holder and the information that you have provided in this form is true and correct.
- You request Telstra to switch the telephone number(s) listed above and the telephone service(s) for those number(s) from your current telephone company to Telstra and then connect the selected HomeLine Plan, where possible. You understand that Telstra may refuse to switch your service(s) to Telstra if, on the basis of a credit assessment of you, Telstra reasonably considers that you will pose an unacceptably high credit risk.
- You understand that Telstra may provide information about you at any time to a credit-reporting agency to allow Telstra to obtain a credit report about you and to allow Telstra to maintain your credit information file. This may include your identity particulars, the fact that you have applied for credit from Telstra, and any payments that are 60 days overdue.
- You authorise your current telephone company to release you from your current arrangement with them and to provide information relating to your account(s) and telephone number(s) to Telstra as required for the purposes of the transfer. You also authorise Telstra to act on your behalf with respect to the transfer of the service(s). You understand that if your service(s) are already connected to the Telstra network, your telephone number(s) listed on this form will be transferred with their current status (e.g. call barring).
- Your telephone number(s) will remain active with your current telephone company and you must contact them in relation to faults and service until your transfer to Telstra is effected. Some unbilled charges from your current telephone company may also appear on your Telstra bill.
- You have read, understood and agree to the terms and conditions contained on this form. You understand that these terms relate to your transfer to Telstra and not to the service(s) provided by your current telephone company. You understand that it is your responsibility to check the terms and conditions of any existing contracts with your current telephone company relevant to the service(s) being transferred to Telstra as there may be consequences arising from this transfer. For example, your current telephone company's account(s) for those service number(s) may be finalised and you may be required to pay them an early termination fee; or specific service(s) provided by your current telephone company may not be available after the transfer. You understand that if your telephone number(s) are being transferred from another network, ADSL or other services associated with your telephone number(s) may be disconnected, resulting in finalisation of your current telephone company's account for those service(s).

If you have any questions, please call FREECALL™ **1800 151 653\***.

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\* A free call from most fixed phones.