The Telstra Mobile Smart Antenna is a device which can be installed in your premises to help increase indoor coverage in Telstra Next G® network coverage areas. Improved coverage means reliable access to the Next G network and better performance through improved voice quality and data speeds.

**Requirements**

For your Smart Antenna to work correctly, you must:
- be in a Next G coverage area and pass our qualification checks; and
- have a Next G compatible mobile or mobile broadband device coupled with a suitable Telstra plan.

The Smart Antenna is not designed to work with Telstra’s 4G LTE technology on the Next G network, or in areas without Telstra Next G coverage.

We will only sell you a Smart Antenna when you meet the requirements of our service qualification checks. If you have passed our service qualification checks and later move the device to another property, and this site does not meet the criteria checks, you won’t be entitled to a refund.

You are responsible for looking after your Smart Antenna once you receive it, so we recommend that you take appropriate steps to protect it from accidental damage, loss or theft.

**Regulatory Requirements**

The Smart Antenna includes a radiocommunications transmitter that operates on our Next G network. We authorise your use of the Smart Antenna when we supply it to you. More information about our authorisation is on page 2.

Please tell us if you move the Smart Antenna to a different address, so we can keep a record of its location. You can call us on 1800 305 307 (select option 4) to let us know the new location.

**Charges**

The maximum retail price for the Smart Antenna is $720 including GST (there is no delivery charge). If you would like the Smart Antenna professionally installed, an additional installation charge is payable upfront.
REPAYMENT OPTION
You can buy the Smart Antenna outright or on a 24-month repayment option. If you choose a repayment option, you may need to pay an upfront fee. If you cancel your Next G network mobile or mobile broadband service, we may not be able to continue your monthly repayment option (in which case, you would need to pay the full outstanding balance on the Smart Antenna).

If you want to cancel the repayment option before the end of the 24-month period, you’ll need to pay the outstanding balance of your Smart Antenna payments.

INSTALLATION
The Smart Antenna has two components which require separate power points, and the device is not waterproof so these can’t be placed outdoors. The Smart Antenna comes with a Quick Start Guide which shows you how to set up and install it. You can choose to install the Smart Antenna yourself or we can professionally install it for you for an additional fee.

If you install the Smart Antenna yourself, please follow the installation instructions in the Quick Start Guide.

If you choose professional installation for your Smart Antenna, we’ll arrange an appointment with you for the technician to perform the installation.

FEATURES
• Simple and easy installation – there are no network cables or complex settings, it truly is plug and play. The two Smart Antenna components each just need to be plugged into a standard 240V power supply.
• Extended handset battery life – the Smart Antenna can help improve your handset’s battery life by reducing the amount of battery power it needs to connect to the Next G network.

MOBILE BROADBAND SPEEDS
While the Smart Antenna is designed to increase the strength of signal for your Next G mobile service, we can’t guarantee that it will improve Next G network coverage or mobile broadband speeds at your premises to a particular level.

Next G signal and speeds may vary due to factors such as location, distance from the base station, local conditions, concurrent users, hardware and software configuration.

TECHNICAL SUPPORT
If you’d like over-the-phone help to install your Smart Antenna, please call us on 1800 305 307 (select option 4).

If you have further questions or technical difficulties with your Smart Antenna, please call:
• residential customers – 13 2200 (mobile/faults)
• business customers – 13 2000 (mobile/faults) or contact your account executive.

AUTHORISATION
The Smart Antenna includes a radiocommunications transmitter. It’s a requirement under Australian law that, in order for you to switch on and use your Smart Antenna, we must authorise you to operate it. Our authorisation is set out below. This authorisation, and your acceptance of it, is a condition of sale by us to you of the Smart Antenna. Please keep this document as evidence of your legal authorisation to operate your Smart Antenna.

The Smart Antenna is designed to ensure it doesn’t cause interference to other mobile phone users and is legal for use in Australia. Provided you make ordinary use of the Smart Antenna and don’t tamper with it, your use will be in compliance with your obligations under Australian law.

Authorisation under section 68 of the Radiocommunications Act (Cth) 1992
01. Telstra Corporation Limited ("Telstra") is the holder of radiofrequency spectrum licences under the Radiocommunications Act (Cth) 1992 ("the Act") in the frequency bands 825-845MHz and 870-890MHz ("the Next G Network 850MHz band"). Copies of these licences are available from the Register of Radiocommunications Licences on the website of the Australian Communications and Media Authority at www.acma.gov.au

02. The Smart Antenna operates in the Next G Network 850MHz band.
03. Telstra authorises the purchaser of the Smart Antenna to operate the Smart Antenna in the Next G Network 850MHz band at the physical address advised by the purchaser at the time of purchase, and subsequently at any other location in Australia within a Next G network coverage area provided the purchaser advises Telstra of the new address details prior to moving the Smart Antenna to that new location.
04. The purchaser of the Smart Antenna has obligations under the Act which apply whenever the purchaser operates the Smart Antenna. For example, operation of the Smart Antenna must comply with applicable regulation under the Act prohibiting interference to radiocommunications devices operated by other licensees.
05. To ensure compliance with obligations relating to management of interference, the purchaser should contact Telstra immediately on the following number if the purchaser suspects that the Smart Antenna may be causing interference with other devices:
• residential customers can call 13 2200 (mobile/faults)
• business customers can call 13 2000 (mobile/faults) or contact your account executive.

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