

Telstra IN-Control Call Direct Application Form



Send a signed and completed copy via **Email** to: TEGFreecall@team.telstra.com.

For further assistance please contact your Telstra Representative or call 1800 730 062 Option 4:4.

Company Name is the legal entity under which the service **will** be registered. In this Application Form, references to "you", "I" or "us" refer to the Company.

ACN / ABN is Australian Company Number or Australian Business Number.

Trading / Business Name is not a legal entity but is the name under which your business trades.

Contact Name is the person representing the Customer for billing and contract administration.

You must notify Telstra of any changes to your Contact Details.

CUSTOMER DETAILS

Company Name _____

ACN or ABN _____

Registered Address _____

Trading / Business Name _____

Contact Details

Contact Name _____

Contact Details

Ph (wk): _____

Ph (mb): _____

Fax: _____

Email: _____

Your IN-Control Call Direct Service **will** be billed to the **same** Account number as this nominated Inbound Number that **must** belong to your Legal Entity listed in the above 'Customer Details' section.

If you have an existing Telstra Account for your Inbound Numbers, you may include a Billing Reference ID. This should be 16 alphanumeric characters in length and will identify bills for your service if the same Account No. is used for multiple services.

BILLING DETAILS

Please specify your Inbound Account Number and an Inbound Full National Number on the account and (if applicable) Billing Reference ID and Billing Aggregator Number.

Inbound Account Number. _____

An Inbound number on the Account. _____

Billing Reference ID. _____

Billing Aggregator No. _____

Are your fixed voice services contracted with Telstra?

Yes No

What is Telstra IN-Control Call Direct?

Telstra IN-Control Call Direct is an online service management tool that provides you with an ability to manage the configuration of the following types of Inbound Services - Priority One3, Priority 1300, Freecall 1800, and SecuriDial services.

SERVICE DETAILS

I am applying for a Telstra IN-Control Call Direct service.

Service Charges

The fees and charges for your Telstra IN-Control Call Direct service are the applicable fees and charges set out in Our Customer Terms.

User Details

Note: You may **only** access services that **belong** to the Legal Entity provided in the Customer Section of this form.

You may request a maximum of 30 users per IN-Control Call Direct Service.

* You can select individual users to have access to **all** your Inbound services by specifying “**All**” in this field for each relevant User.

User Details

I am applying for the following users to access the Telstra IN-Control Call Direct service for the Inbound service(s) listed below:

User Name	Contact email address	Contact Phone Number	Existing Telstra On-Line Digital certificate or Business User Name & Business ID	*Telstra Inbound Service (please specify inbound number/s)*

User Details

Note: You may **only** access services that **belong** to the Legal Entity provided in the Customer Section of this form.

You may request a maximum of 30 users per IN-Control Call Direct Service.

* You can select individual users to have access to **all** your Inbound services by specifying **"All"** in this field for each relevant User.

User Details - continued

User Name	Contact email address	Contact Phone Number	Existing Telstra On-Line Digital certificate or Business User Name & Business ID	*Telstra Inbound Service (please specify inbound number/s)*

REGISTRATION

For us to proceed with this application, all Users **must** be registered and enrolled for IN-Control Call Direct in My Account / Your Telstra Tools via My Account / Your Telstra Tools at www.telstra.com.

If your users have an existing Telstra On-line Digital Certificate or Business username and password, registered, please state the Prime Contact for your organisation.

We will assist your **Prime Contact** if you require a new Telstra On-Line Digital Certificate or Username Name / Password for a user.

TRAINING

You **may** choose to have **formal** training for your Telstra IN-Control Call Direct service. **Additional** charges apply for the training depending on where the training is held.

Our Customer Terms means the Standard Form of Agreement formulated by Telstra for the purposes of Part 23 of the Telecommunications Act 1997 (Cth), as amended by Telstra from time to time.

You may view Our Customer Terms [here](#) or obtain a copy from Telstra. If you require information about detrimental changes to Our Customer Terms before they take effect, it will be available on the above website.

Privacy

Telstra's Privacy Statement, as amended by Telstra from time to time, is available [here](#) or by calling Telstra on 1800 039 059.

By signing you warrant that you have the authority to make this application on behalf of the Customer named above.

Prime Contact

If your users have an existing Telstra On-Line Digital certificate or Business User Name with Password, please state their Primary On-Line Contact:

Contact Name _____

Contact Details

Ph (wk): _____

Ph (mob): _____

Fax: _____

Email: _____

Training

Would you like training for your Telstra IN-Control Call Direct service?

Yes

No

If yes, please list the address of the location where you would like your Telstra IN-Control Call Direct service training to be held:

Address _____

Is your preferred training location within the Sydney or Melbourne Metropolitan areas?

Yes

No

YOUR APPLICATION

I apply for the service(s) described in this Application Form and acknowledge that if my application is accepted it will be provided on the terms and conditions set out in this Application Form and Our Customer Terms.

I acknowledge that I have either received, or have had the opportunity to review, a copy of Our Customer Terms.

Privacy

I agree, and will ensure that any of our related bodies corporate which receive services connected with this Application Form and our representatives are aware, that Telstra may:

- collect, use and disclose information about each of us (including for marketing purposes) in accordance with Telstra's Privacy Statement; and
- give to, seek and obtain from, a credit reporting agency, information (including personal and credit information) about each of us to assess our credit worthiness.

I agree that Telstra may send commercial electronic messages (including information about Telstra's products and services) to each of the electronic addresses for which I am the account holder, unless I tell you otherwise.

SIGNED by me, for and on behalf of the Customer as its authorised representative:

Signature _____

Date _____

Print Name _____

Position _____