Telstra Analyser Online Application Form



Send a signed and completed copy via **Email** to: <u>TEGFreecall@team.telstra.com</u> For further assistance please contact your Telstra Representative or call 1800 730 062 Option 4:4.

Company Name is the legal entity under which the service	CUSTOMER DETAIL	S	
will be registered. In this Application Form, references to "you", "I" or "us" refer to the	Company Name		
Company.	ACN or ABN		
ACN / ABN is Australian Company Number or Australian Business Number.	Registered Address		
Trading / Business Name is not a legal entity but is the	Trading / Business Name		
name under which your business trades.	Contact Details		
Contact Name is the person	Contact Name		
representing the Customer for billing and contract administration.	Contact Details	Ph (wk):	Ph (mb):
You must notify Telstra of any		Fax:	
changes to your Contact			
Details.		Email:	
	BILLING DETAILS	Email:	
Details. Your Telstra Analyser Online Service will be billed to the same Account number as this nominated Inbound Number	Please specify your Inbound	Account Number ar	nd an Inbound Full National Number on the and Billing Aggregator Number:
Details. Your Telstra Analyser Online Service will be billed to the same Account number as this	Please specify your Inbound	Account Number ar	
Details. Your Telstra Analyser Online Service will be billed to the same Account number as this nominated Inbound Number that <u>must</u> belong to your Legal Entity listed in the above 'Customer Details' section.	Please specify your Inbound account and (if applicable) I	Account Number ar Billing Reference ID	
Details. Your Telstra Analyser Online Service will be billed to the same Account number as this nominated Inbound Number that <u>must</u> belong to your Legal Entity listed in the above 'Customer Details' section. If you have an existing Telstra Inbound Account, you may	Please specify your Inbound account and (if applicable) Inbound Account Number.	Account Number ar Billing Reference ID	
Details. Your Telstra Analyser Online Service will be billed to the same Account number as this nominated Inbound Number that <u>must</u> belong to your Legal Entity listed in the above 'Customer Details' section. If you have an existing Telstra Inbound Account, you may include a Billing Reference ID. This should be 16 alphanumeric characters in	Please specify your Inbound account and (if applicable) I Inbound Account Number. An Inbound number on the A	Account Number ar Billing Reference ID	
Details. Your Telstra Analyser Online Service will be billed to the same Account number as this nominated Inbound Number that <u>must</u> belong to your Legal Entity listed in the above 'Customer Details' section. If you have an existing Telstra Inbound Account, you may include a Billing Reference ID. This should be 16 alphanumeric characters in length and will identify bills for your service if the same	Please specify your Inbound account and (if applicable) I Inbound Account Number. An Inbound number on the A Billing Reference ID	Account Number ar Billing Reference ID : Account.	and Billing Aggregator Number:
Details. Your Telstra Analyser Online Service will be billed to the same Account number as this nominated Inbound Number that <u>must</u> belong to your Legal Entity listed in the above 'Customer Details' section. If you have an existing Telstra Inbound Account, you may include a Billing Reference ID. This should be 16 alphanumeric characters in length and will identify bills for	Please specify your Inbound account and (if applicable) B Inbound Account Number. An Inbound number on the A Billing Reference ID Billing Aggregator No.	Account Number ar Billing Reference ID : Account.	and Billing Aggregator Number:

What is Telstra Analyser Online?

The Telstra Analyser Online service is an online reporting and traffic analysis tool that provides you with statistical information on the way that some of your Inbound services are used.

Full details about the service are set out in Our Customer Terms.

User Details

Note: You may <u>only</u> access services that **belong** to the Legal Entity provided in the Customer Section of this form.

You may request a maximum of 30 users per IN-Control Call Direct Service.

*	You can select individual
	users to have access to all
	your Inbound services by
	specifying "All" in this field for
	each relevant User.

**	You must acquire the
	advanced version of the
	Telstra Analyser Online
	services to view statistics or
	your Network IVR/ Speech
	IVR / Network CTI.

SERVICE DETAILS

I am applying for a Telstra Analyser Online service.

Service Charges

The fees and charges for your Telstra Analyser Online service are the applicable fees and charges set out in Our Customer Terms.

User Details

<u>Or</u>

I would like to apply for a Telstra Analyser Online Standard service for the following users.

I would like to apply for a Telstra Analyser Online **Advanced** service for the following users.

Either of these versions **will** provide **each** user automatic access to view all Inbound services that **belong** to your Legal Entity **unless** separately specified. International Freecall and/or Global 800 services **must** be specified.

User Name	Contact email address	Contact Phone Number	Existing Telstra On-Line Digital Certificate or Business User Name & Business ID	*Telstra Inbound Services* Please state 'All' or list specific inbound number/s*	**Network IVR / Speech IVR** Yes or No	**Network CTI** Yes or No	International Freecall and/or Global 800 Please list number/s & countries

User Details

Note: You may <u>only</u> access services that **belong** to the Legal Entity provided in the Customer Section of this form. **User Details** - continued

You may request a maximum of 30 users per IN-Control Call Direct Service.

* You can select individual users to have access to **all** your Inbound services by specifying "All" in this field for each relevant User.

** You **must** acquire the advanced version of the Telstra Analyser Online services to view statistics on your Network IVR/ Speech IVR / Network CTI.

User Name	Contact email address	Contact Phone Number	Existing Telstra On-Line Digital Certificate or Business User Name & Business ID	*Telstra Inbound Services* Please state 'All' or list specific number/s*	**Network IVR / Speech IVR** Yes or No	**Network CTI** Yes or No	International Freecall and/or Global 800 Please list number/s & countries

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REGISTRATION

For us to proceed with this application, all Users **must** be registered and enrolled for Telstra Analyser Online in My Account / Your Telstra Tools via My Account / Your Telstra Tools at www.telstra.com.

If your users have an existing Telstra On-line Digital Certificate or Business username and password, registered, please **state** the Prime Contact for your organisation.

We will assist your **Prime Contact** if you require a new Telstra On-Line Digital Certificate or Username Name / Password for a user

TRAINING

You **may** choose to have **formal** training for your Telstra IN-Control Call Direct service. **Additional** charges apply for the training depending on where the training is held.

Our Customer Terms means the Standard Form of Agreement formulated by Telstra for the purposes of Part 23 of the Telecommunications Act 1997 (Cth), as amended by Telstra from time to time.

You may view Our Customer Terms here or, obtain a copy from Telstra. If you require information about detrimental changes to Our Customer Terms before they take effect, it will be available on the above website.

Privacy

Telstra's Privacy Statement, as amended by Telstra from time to time, is available <u>here</u> or, by calling Telstra on 1800 039 059.

By signing you warrant that you have the authority to make this application on behalf of the Customer named above.

Prime Contact Details

If your users have an existing Telstra On-Line Digital certificate or business user name, please state their Primary On-Line Contact:

Contact Name		
Contact Details	Ph (wk):	Ph (mb):
	Fax:	
	Email:	

Training

Would you like training for your Telstra Analyser Online service?

	Yes
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	No
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If yes, please list the address of the location where you would like your Telstra Analyser Online service training to be held:

Address

Is your preferred training location within the Sydney or Melbourne Metropolitan areas?

🗌 Yes

🗌 No

YOUR APPLICATION

I apply for the service(s) described in this Application Form and acknowledge that if my application is accepted it will be provided on the terms and conditions set out in this Application Form and Our Customer Terms.

I acknowledge that I have either received, or have had the opportunity to review, a copy of Our Customer Terms.

Privacy

I agree, and will ensure that any of our related bodies corporate which receive services connected with this Application Form and our representatives are aware, that Telstra may:

- (a) collect, use and disclose information about each of us (including for marketing purposes) in accordance with Telstra's Privacy Statement; and
- (b) give to, seek and obtain from, a credit reporting agency, information (including personal and credit information) about each of us to assess our credit worthiness.

I agree that Telstra may send commercial electronic messages (including information about Telstra's products and services) to each of the electronic addresses for which I am the account holder, unless I tell you otherwise.

SIGNED by me, for and on behalf of the Customer as its authorised representative:

Signature

Date

Print Name

Position